

**SENATE STANDING COMMITTEE ON
EDUCATION, EMPLOYMENT AND WORKPLACE RELATIONS**

**QUESTIONS ON NOTICE
SUPPLEMENTARY ESTIMATES 2009-10**

Outcome/Agency **4**

DEEWR Question No. **EW450_10**

Senator Cash asked on 21 October 2009, EEWR Hansard page 95 and 97 and provided in writing.

Question

First Scheduled Appointment

How many job seekers failed to attend their first scheduled appointment with their Job Services Australia provider?

Answer

For the period 1 July 2009 to 9 October 2009, 65 905 job seekers (8% of the caseload), did not attend their first scheduled appointment and did not have a reasonable excuse. Of these, 46% are no longer receiving income support payments because they have found employment or their circumstances have changed.

Of the job seekers still on the caseload that did not attend their first scheduled appointment, 82% have subsequently attended an appointment with their Job Services Australia provider.