

EDUCATION, EMPLOYMENT AND WORKPLACE RELATIONS

**SENATE STANDING COMMITTEE ON
EDUCATION, EMPLOYMENT AND WORKPLACE RELATIONS**

**QUESTIONS ON NOTICE
SUPPLEMENTARY ESTIMATES 2009-10**

Agency *Fair Work Ombudsman*

DEEWR Question No. **EW433_10**

Senator Humphries provided in writing.

Question

What is the average time taken by the Office of the Fair Work Ombudsman to complete an investigation?

Answer

The Fair Work Ombudsman has provided the following response:

The length of time taken by the Fair Work Ombudsman (FWO) to complete a specific investigation is driven by the complexities of the facts unique to that investigation, the availability of evidence to support or disprove the allegations and the willingness of the parties to participate voluntarily in the investigation.

The Key Performance Indicator set out in the 2009-2010 Portfolio Budget Statements for the Fair Work Ombudsman is that 80 per cent of its investigations should be completed within 90 days.