

## EDUCATION, EMPLOYMENT AND WORKPLACE RELATIONS

### SENATE LEGISLATION COMMITTEE – QUESTIONS ON NOTICE 2008-09 SUPPLEMENTARY BUDGET ESTIMATES HEARING

**Outcome**      **Agency – Office of the Australian Building and Construction Commissioner**

#### **DEEWR Question No. EW919\_09**

Senator Collins asked on 23 October 2008, EEWPR Proof Hansard page 113

#### **Question**

What is the difference between someone who enters the [ABCC] website and downloads information from it as opposed to someone who simply visits it?

#### **Answer**

The Office of the Australian Building and Construction Commissioner has provided the following response.

For statistical purposes, an individual who accesses the ABCC website is classified as a visitor. A visitor may view some or all the pages of the website and exit the site without downloading any documents.

The ABCC website contains documents that users are able to download to their computers by selecting the appropriate document title. The user can then view, print or save a copy of the document. Such documents include media statements, newsletters, printable fact sheets, position descriptions for job advertisements and various corporate reports.

Each time a document is selected it is sent to the individual's computer and is classified for statistical purposes as a download.

The ABCC is unable to determine whether an individual visitor downloads documents from the website or not. Statistics for the average number of documents downloaded per visitor are calculated by dividing the total number of downloads by the total visitors to the website.