

**SENATE EMPLOYMENT, WORKPLACE RELATIONS AND EDUCATION
LEGISLATION COMMITTEE**

**2006-2007 SUPPLEMENTARY BUDGET SENATE ESTIMATES HEARING
2ND NOVEMBER 2006**

EMPLOYMENT AND WORKPLACE RELATIONS PORTFOLIO

QUESTIONS ON NOTICE

Outcome 1: Efficient and effective labour market assistance

Output Group 1.2: Labour market programme management and delivery

Output 1.2.2: Employment Services

Question Number: W894-07

Question:

Senator Wong asked in writing:

How did you exceed participant target and yet underspend budget?

Answer:

Contractual changes and the introduction of the Community Work Coordinator (CWC) Star Ratings resulted in CWCs being more efficient in servicing job seekers in 2005–06.