

**SENATE EMPLOYMENT, WORKPLACE RELATIONS AND EDUCATION
LEGISLATION COMMITTEE**

**2006-2007 SUPPLEMENTARY BUDGET SENATE ESTIMATES HEARING
2ND NOVEMBER 2006**

EMPLOYMENT AND WORKPLACE RELATIONS PORTFOLIO

QUESTIONS ON NOTICE

Outcome 2: Higher productivity, higher pay workplace

Output Group 2.2: Workplace Relations Implementation

Output 2.2.3: Workplace Relations Services

Question Number: W697-07

Question:

Senator Wong asked in writing:

Work Choices Implementation Agencies - Alternative Dispute Resolution Assistance Scheme.

How long does it take from when an applicant enquires, to submit the forms to have the assistance approved and for the Voucher to be sent directly to the provider?

Answer:

The key performance indicator for processing applications under the Alternative Dispute Resolution Assistance Scheme (ADRAS) is 95% processed within 5 working days. Refer page 61 of the *Portfolio Budget Statements 2006-07* (Budget Related Paper No. 1.6). Upon being deemed eligible for assistance under ADRAS, the applicant is issued with a voucher letter, which is valid for 28 days from the date of issue.

Estimated cost: Based on the FOI calculator it has taken approximately 2 hours at an estimated cost of \$40 to prepare this answer.