

**SENATE EMPLOYMENT, WORKPLACE RELATIONS AND EDUCATION
LEGISLATION COMMITTEE**

**2005-2006 SUPPLEMENTARY BUDGET SENATE ESTIMATES HEARING
2 and 3 NOVEMBER 2005**

EMPLOYMENT AND WORKPLACE RELATIONS PORTFOLIO

QUESTIONS ON NOTICE

Outcome 2: Higher productivity, higher pay workplace

Output Group 2.1: Workplace relations policy and analysis

Output 2.1.1: Workplace relations policy advice

Question Number: W582-06

Question:

Senator Wong asked at *Hansard* page 63: In relation to call centres, please provide the daily reports which break down the numbers from 9 October to date.

Answer:

A breakdown of the number of calls received by the WorkChoices hotline from 9 October 2005 to 9 December 2005 is set out at Attachment A.

Attachment A

Date	Total Calls
9-Oct-05	1104
10-Oct-05	3522
11-Oct-05	4779
12-Oct-05	5345
13-Oct-05	4514
14-Oct-05	4288
15-Oct-05	782
16-Oct-05	993
17-Oct-05	3096
18-Oct-05	2394
19-Oct-05	2178
20-Oct-05	1986
21-Oct-05	1797
22-Oct-05	572
23-Oct-05	400
24-Oct-05	1387
25-Oct-05	1185
26-Oct-05	1218
27-Oct-05	939
28-Oct-05	682
29-Oct-05	186
30-Oct-05	124
31-Oct-05	464
1-Nov-05	190
2-Nov-05	358
3-Nov-05	322
4-Nov-05	255
5-Nov-05	35
6-Nov-05	17
7-Nov-05	208
8-Nov-05	194
9-Nov-05	230
10-Nov-05	197
11-Nov-05	170
12-Nov-05	14
13-Nov-05	17
14-Nov-05	150
15-Nov-05	190
16-Nov-05	393
17-Nov-05	145
18-Nov-05	126
19-Nov-05	11

Date	Total Calls
20-Nov-05	12
21-Nov-05	133
22-Nov-05	88
23-Nov-05	119
24-Nov-05	77
25-Nov-05	90
26-Nov-05	6
27-Nov-05	4
28-Nov-05	110
29-Nov-05	86
30-Nov-05	80
1-Dec-05	104
2-Dec-05	89
3-Dec-05	17
4-Dec-05	4
5-Dec-05	96
6-Dec-05	107
7-Dec-05	97
8-Dec-05	95
9-Dec-05	90
	48661