

**SENATE EMPLOYMENT, WORKPLACE RELATIONS AND EDUCATION
LEGISLATION COMMITTEE**

**2005-2006 SUPPLEMENTARY BUDGET SENATE ESTIMATES HEARING
2 and 3 NOVEMBER 2005**

EMPLOYMENT AND WORKPLACE RELATIONS PORTFOLIO

QUESTIONS ON NOTICE

OFFICE OF EMPLOYMENT ADVOCATE

Question Number: W573-06

Question:

Senator Marshall asked in writing:

What activities has the OEA undertaken to publicise its facility to handle complaints about workplace problems?

Answer:

The OEA conducts a number of ongoing activities to make employers and employees aware of its facility to investigate such complaints. These include a web site containing information about compliance issues and the process of contacting the OEA and making such complaints; a web site for young employees; funding of a number of community legal centres and working women's centres which can both advise the parties and receive such complaints; a national telephone advisory service including the capacity to make requests via the internet; and the employment of 65 client service network officers who conduct information sessions on a regular basis for a range of employers and employees (such sessions containing relevant information regarding the handling of complaints).