

**SENATE EMPLOYMENT, WORKPLACE RELATIONS AND EDUCATION  
LEGISLATION COMMITTEE**

**2005-2006 SUPPLEMENTARY BUDGET SENATE ESTIMATES HEARING  
2 and 3 NOVEMBER 2005**

**EMPLOYMENT AND WORKPLACE RELATIONS PORTFOLIO**

**QUESTIONS ON NOTICE**

**Outcome 1: Efficient and effective labour market assistance**

**Output Group 1.2: Labour market programme management and delivery**

**Output 1.2.2: Employment Services**

**Question Number: W430-06**

**Question:**

Senator Wong asked at *Hansard* page 13:

Can the department please advise what it determines are serious issues regarding contractual breaches with Job Network members?

**Answer:**

The Department gives careful consideration to all matters that come to its attention, whether through contract monitoring or as a result of other advice, that might involve a breach of the contract.

In determining the seriousness of a possible breach the Department has regard to such matters as

- the impact on job seekers
- financial materiality
- whether an incident is isolated or part of a more systemic pattern of conduct
- whether there was an intent to breach the contract or commit fraud
- whether the matters can be remedied.

The Department seeks, where possible, that such matters are remedied and may, in serious cases, sanction providers for breaching the contract.