

EDUCATION, SCIENCE AND TRAINING

**SENATE LEGISLATION COMMITTEE - QUESTIONS ON NOTICE
2005-2006 SUPPLEMENTARY ESTIMATES HEARING**

Outcome: ALL

Output Group: ALL

DEST Question No. E494_06 - Final

Senator Conroy provided in writing.

Question:

Please provide details of any ICT projects that have been commissioned by the Department/organisation during the past 12 months that have failed to meet designated project time frames (ie have failed to satisfy agreed milestones by agreed dates).

- a. For such projects that were not completed on schedule, please provide details of:
 - i. The extent of any delay;
 - ii. The reasons these projects were not completed on time;
 - iii. Any contractual remedies sought by the Department/organisation as a result of these delays (eg penalty payments).

Answer:

Performance of Information Technology Outsourcing Arrangements

In relation to Information Technology outsourcing arrangements and projects the answers are:

Department of Education, Science and Training

Nil

AIATSIS has provided the following response.

Nil

AIMS has provided the following response.

Not applicable.

ANSTO has provided the following response.

The table below show projects that were not completed on schedule. For all projects, delays were encountered due to a high number of unexpected staff vacancies during the period and a focus of activities in support of the construction of OPAL. No vendor failed to meet their contractual arrangements.

Description	Commenced	Value	Comment
Brocade SAN Fabric	30/07/04	\$31k	50% commissioned
Veritas Volume Virtualisation Software upgrade version 4.1	28/04/05	\$32k	To be commissioned
NetApp 920c Storage appliance	13/12/04	\$114k	25% in use
NetApp R200 storage appliance	31/05/05	\$174k	5% in use
Legato Email Archiving solution	31/05/05	\$75k	To be commissioned
SUN v880 SAP server	27/04/05	\$48k	To be commissioned
VMWare infrastructure	30/06/05	\$75k	To be commissioned
ItSM (Service Desk solution)	19/04/05	\$50k	To be commissioned
Docushare v3 upgrade	21/01/05	\$27k	To be commissioned
Authentication Tokens	29/06/04	\$30k	To be commissioned
CISCO Switches/Server/ACS	13/04/05	\$50k	To be commissioned
PIX Firewalls	20/06/05	\$40k	To be commissioned

ARC has provided the following response.

The ARC has not commissioned any Information and Communications Technology projects in the last 12 months that have failed to meet designated project time frames.

CSIRO has provided the following response.

CSIRO operated its own Information Technology operations during the last 12 months, i.e. it has not outsourced the IT function.