

**SENATE EMPLOYMENT, WORKPLACE RELATIONS AND EDUCATION
LEGISLATION COMMITTEE**

**2004-2005 BUDGET SENATE ESTIMATES HEARING
31 MAY AND 1 JUNE 2004**

EMPLOYMENT AND WORKPLACE RELATIONS PORTFOLIO

QUESTIONS ON NOTICE

Outcome 1: Efficient and effective labour market assistance

Output Group: 1.2 Labour market programme management and delivery

Output: 1.2.2 Employment Services

Question Number: W156-05

Question:

Senator Wong asked in writing:

Please provide the numbers of people who have accessed Job Network customised assistance: once, twice, three times, four times; and five times or more.

Answer:

Under the Active Participation Model, eligible job seekers may receive Intensive Support customised assistance when they reach twelve months unemployment. Job seekers who remain unemployed for a further twelve months (i.e. 24 months in total) may receive a further period of Intensive Support customised assistance. Newly unemployed job seekers who are identified as being highly disadvantaged are eligible for direct referral to Intensive Support customised assistance. A person who participates in customised assistance twice and gains employment, but subsequently becomes unemployed, may be referred for additional episodes of customised assistance based on the normal eligibility criteria – that is, their newly calculated duration of unemployment or their status as a highly disadvantaged job seeker.

Details of the number of times job seekers have accessed Job Network customised assistance between 1 July 2003 and 30 November 2004 are shown in Table 1.

Table 1

**Intensive Support Customised Assistance
Job Seeker Participation**

Episodes of Assistance	Number of Job Seekers
1	322,000
2	29,700
3	30