

**SENATE EMPLOYMENT, WORKPLACE RELATIONS AND EDUCATION
LEGISLATION COMMITTEE**

**2004-2005 BUDGET SENATE ESTIMATES HEARING
31 MAY AND 1 JUNE 2004**

EMPLOYMENT AND WORKPLACE RELATIONS PORTFOLIO

QUESTIONS ON NOTICE

Question Number: W129-05

Question:

Senator Ludwig asked in writing:

For each language in which a) a translator and b) an interpreter was engaged, how many engagements occurred in each of the following years i) 2001-02, ii) 2002-03, iii) 2003-04.

Answer:

Employee Entitlements Scheme

This information is not readily available

Workplace Relations Services

Refer to W128-05.

DEWR Customer Service Line

Refer to Attachment A

DEWR Employment Service Information Line

Refer to W128-05.

Personal Support Program

Refer to W127-05.

Job Network

Refer to W127-05.

DEWR Customer Service Line

(b) Interpreters

Engagements by Language and Financial Year

Language	Financial Year		
	2001-02	2002-03	2003-04
Arabic	11	3	13
Amharic		1	
Bosnian	2		
Cantonese	12	5	7
Croatian	1		1
Dari	1		1
Greek			2
Italian			3
Japanese	2		
Kmer		1	5
Korean			1
Lao		1	
Macedonian			3
Mandarin	6	5	25
Persian	3		2
Polish			1
Russian	1	1	
Serbian	3	1	
Somali		1	
Spanish	1		9
Tigrinya		1	
Turkish	4	1	4
Vietnamese	14	10	25
Total	61	31	102