

**SENATE EMPLOYMENT, WORKPLACE RELATIONS AND EDUCATION
LEGISLATION COMMITTEE**

**2004–2005 BUDGET SENATE ESTIMATES HEARING
31 MAY AND 1 JUNE 2004**

EMPLOYMENT AND WORKPLACE RELATIONS PORTFOLIO

QUESTION ON NOTICE

Outcome: Corporate

Question Number: W109–05

Question:

Senator Ludwig asked in writing:

For each of the (i) 1999–00, (ii) 2000–01, (iii) 2001–02, (iv) 2002–03 and (v) 2003–04 financial years, did the Department include in its annual report a report on outcomes achieved for clients from diverse linguistic and cultural backgrounds.

Answer:

The Department of Employment and Workplace Relations (DEWR) was established in November 2001. Information for 1999-00 is not readily retrievable.

In 2000-01, 2001-02, 2002-03 and 2003-04, the department reported against its Service Charter, and where appropriate performance information on outcomes achieved for clients disaggregated by background is included in performance indicators for individual outputs and outcomes in the relevant Annual Report.