

EDUCATION, SCIENCE AND TRAINING

SENATE LEGISLATION COMMITTEE - QUESTIONS ON NOTICE 2003-2004 SUPPLEMENTARY BUDGET ESTIMATES HEARING

Outcome: 1 and 2

Output Group: 1.2 Assistance for individuals including those with special needs and
2.5 Assistance for post school students including those with special needs

DEST Question No. E502_04

Senator Crossin asked on 6 November 2003

Question:

Refers to DEST Question No E003_04

Arising from an answer to question E003_04 on 4th June. There is a remote servicing case management model in Far North Queensland assisting students apply for Abstudy. Is there any plan to extend this type of assistance?

Answer:

ABSTUDY remote service management model

Part of the business improvement project that the Department is conducting in collaboration with Centrelink focuses on improving ABSTUDY service delivery in rural and remote areas (E489_04 refers). This work is continuing in 2004.