

**Senate Standing Committee on Education Employment and Workplace
Relations**

**QUESTIONS ON NOTICE
Budget Estimates 2012-2013**

Agency - Fair Work Ombudsman

DEEWR Question No. EW0186_13

Senator Abetz asked on 28 May 2012 , Hansard page 59

Question

FWO - monitoring service

Senator ABETZ:....Now, looking at your media monitoring, there is Media Monitors at \$20,000, and then there is Meltwater News. Tell me about that, please: what is Meltwater News? Mr Wilson: Meltwater News is a monitoring service that our media staff use. It provides information at a deeper level, I suppose, than Media Monitors. We do not have our media staff here at the moment, but my understanding is that they say that Media Monitors is very good at looking at the national and regional papers, and Meltwater takes our service down to another level, which is probably where we are more active—the local papers and radio stations, social networking and so on.

Answer

The Fair Work Ombudsman has provided the following response.

The Fair Work Ombudsman contracts Media Monitors to monitor TV, radio and print media.

The Fair Work Ombudsman contracts Meltwater News to monitor online news websites.