

**Senate Standing Committee on Education Employment and Workplace
Relations**

**QUESTIONS ON NOTICE
Budget Estimates 2011-2012**

Outcome 4 - Employment & Participation Policy

DEEWR Question No.EW0341_12

Senator Abetz asked on 31/05/2011, Hansard page 40.

Question

JobSeeker Participation - Failures to Attend by Reasons by Validity

How many no show/no pay failures – the breakdowns of reasons and so on, by how many instances versus how many were then found to be valid, remote and non-remote. How many no show/no pay failures were applied in the last 12 months.

Answer

The following tables provide a breakdown of the number and outcomes of No Show No Pay Participation Reports submitted by Centrelink and employment services providers (Job Services Australia and Disability Employment Services) between 1 April 2010 and 31 March 2011.

NO SHOW NO PAY PARTICIPATION REPORTS – 1 APRIL 2010 TO 31 MARCH 2011

All job seekers

| Participation Report Description | Submitted | | Applied | | Rejected | |
|---|---------------|-------------|---------------|------------|---------------|------------|
| | Count | Percentage | Count | Percentage | Count | Percentage |
| Failure to attend activity specified in Employment Pathway Plan | 70 678 | 93% | 31 324 | 44% | 39 354 | 56% |
| Failure to attend job interview | 3706 | 5% | 1766 | 48% | 1940 | 52% |
| Inappropriate conduct in Employment Pathway Plan activity | 889 | 1% | 441 | 50% | 448 | 50% |
| Inappropriate presentation or conduct at job interview | 798 | 1% | 299 | 37% | 499 | 63% |
| Total No Show No Pay | 76 071 | 100% | 33 830 | 44% | 42 241 | 56% |

Remote Job Seekers

| Participation Report Description | Submitted | | Applied | | Rejected | |
|---|--------------|-------------|-------------|------------|-------------|------------|
| | Count | Percentage | Count | Percentage | Count | Percentage |
| Failure to attend activity specified in Employment Pathway Plan | 6,728 | 98% | 2752 | 41% | 3976 | 59% |
| Failure to attend job interview | 112 | 1% | 51 | 46% | 61 | 54% |
| Inappropriate conduct in Employment Pathway Plan activity | 40 | 1% | 18 | 45% | 22 | 55% |
| Inappropriate presentation or conduct at job interview | 15 | 0% | 8 | 53% | 7 | 47% |
| Total No Show No Pay | 6,895 | 100% | 2829 | 41% | 4066 | 59% |

Non remote job seekers

| Participation Report Description | Submitted | | Applied | | Rejected | |
|---|--------------|-------------|---------------|------------|---------------|------------|
| | Count | Percentage | Count | Percentage | Count | Percentage |
| Failure to attend activity specified in Employment Pathway Plan | 63950 | 92% | 28 572 | 45% | 35378 | 55% |
| Failure to attend job interview | 3594 | 6% | 1715 | 48% | 1879 | 52% |
| Inappropriate conduct in Employment Pathway Plan activity | 849 | 1% | 423 | 50% | 426 | 50% |
| Inappropriate presentation or conduct at job interview | 783 | 1% | 291 | 37% | 492 | 63% |
| Total No Show No Pay | 69176 | 100% | 31 001 | 45% | 38 175 | 55% |

Data Source: DEEWR administrative data.