

**Senate Standing Committee on Education Employment and Workplace  
Relations**

**QUESTIONS ON NOTICE  
Budget Estimates 2011-2012**

**Outcome 4 - Employment & Participation Policy**

**DEEWR Question No.EW0325\_12**

**Senator Abetz asked on 31/05/2011, Hansard page 26.**

**Question**

***Job Capacity Assessment Compliance***

Can the Department provide information on the proportion of Job Capacity Assessments that take longer than 10 business days to complete?

**Answer**

Between 1 July 2010 and 31 March 2011 over 397 000 Job Capacity Assessments (JCAs) were submitted. Approximately 80 per cent of JCA reports in non-remote areas have been submitted within 10 business days of the person's referral to a JCA provider. Approximately 95 per cent were submitted within 20 business days.

Where a JCA report is not submitted within 10 business days of the person's referral to the JCA provider, it is normally the result of the Job Capacity Assessor awaiting the provision of treating doctors' reports or reports from medical specialists that are required to complete the assessment. The completion of a JCA report outside the standard 10-day timeframe can also reflect additional factors such as the delayed conduct of the assessment due to the job seeker being unable to attend their original appointment with the JCA provider, or delays in the provision of required medical evidence by the job seeker.