

**Senate Standing Committee on Education Employment and Workplace
Relations**

**QUESTIONS ON NOTICE
Budget Estimates 2011-2012**

Outcome 4 - Employment & Participation Policy

DEEWR Question No.EW0316_12

Senator Abetz asked on 31/05/2011, Hansard page 13.

Question

Star Ratings

Ms Paul: What we were giving you was the total picture across all four streams, the distribution of star ratings. The distribution of star ratings, to break them down into streams, I think we may have to take that on notice, I am not sure. Ms Parker: My colleague has not left for me-I think we will take that on notice. Senator ABETZ: All right, if you could.

Answer

The 31 December 2010 Job Services Australia Site level Star Ratings were publically released in February 2011. There were five ratings for each site for the four individual streams and an overall rating. Some sites had insufficient performance data to enable the calculation of one or more individual stream ratings. For these sites, 'imputed' stream level ratings were calculated and these were used to calculate overall ratings but were not publically released.

The following table shows the distribution of overall and stream level ratings for all sites which were included in the public release.

JSA Site 31 December 2010 Star Ratings						
	5	4	3	2	1	Total
Overall Rating	192	364	1,149	481	109	2,295
Stream 4	235	241	597	267	163	1,503
Stream 3	309	251	659	323	200	1,742
Stream 2	150	263	807	258	107	1,585
Stream 1	362	135	317	154	342	1,310