

**Senate Standing Committee on Education Employment and Workplace
Relations**

**QUESTIONS ON NOTICE
Budget Estimates 2010-2011**

Agency - Fair Work Australia

DEEWR Question No.EW0282_11

Senator Fisher asked on 1/06/2010, Hansard page 103.

Question

ENTERING DATA INTO CMS

Senator FISHER—How do you know that is happening as soon as possible? How do you reassure yourself of that? Mr Lee—Mr Nassios has outlined that there is a tracking of the time period that is taken to lodge the material. I can take all of that on notice.

Answer

Fair Work Australia has provided the following response:

On a weekly basis, each service team of Fair Work Australia is forwarded material indicating the time taken to input lodgements into the Fair Work Australia case management system by the service team during the course of the previous week. Each team is asked to assess priorities and allocate resources to ensure the time taken is the shortest possible. Fair Work Australia, as a whole, continually monitors the situation to assess whether additional resources are required.