

**Senate Standing Committee on Education Employment and Workplace  
Relations**

**QUESTIONS ON NOTICE  
Budget Estimates 2010-2011**

**Outcome 4 - Employment & Participation Policy**

**DEEWR Question No.EW0160\_11**

**Senator Cormann asked on 31 May 2010, EEWR 13 Hansard page 17.**

**Question**

**COMPLAINTS**

What was the most common form of complaint that you have received?

**Answer**

The most common complaint received by the Department is that job seekers have not received services in accordance with the relevant Job Services Australia Service Guarantee.