

**Senate Standing Committee on Education Employment and Workplace  
Relations**

**QUESTIONS ON NOTICE  
Budget Estimates 2010-2011**

**Outcome 4 - Employment & Participation Policy**

**DEEWR Question No.EW0158\_11**

**Senator Cormann asked on 31/05/2010, Hansard page 12.**

**Question**

**JOB NETWORK SUBCONTRACTORS**

Has the department or the minister received any complaints from subcontractors because they are not satisfied with the way the arrangements are playing out for them?

**Answer**

Yes. The department was made aware of a subcontracting relationship where there were commercial issues between the parties. The parties separately contacted their Account Manager and sought assistance from the department. The department had contact with each party.

It is not usual for the department to be involved in the commercial arrangement between an employment service provider and their subcontractor but if necessary the department would become involved to ensure job seekers continued to receive services.