SENATE STANDING COMMITTEE ON
EDUCATION, EMPLOYMENT AND WORKPLACE RELATIONS

QUESTIONS ON NOTICE
BUDGET ESTIMATES 2009-10

Outcome/Agency   2

DEEWR Question No. EW0337_10

Senator Back asked on 1 June 2009, EEWR Hansard page 73.

Question

Youth Online data system

Senator BACK—But you would understand the level of concern of those providers, of course—and I am sure that you are sensitive to it, if we are to get anywhere close to meeting COAG's requirements. Can you explain this Youth Online data system? Is it a survey system or an audit process that the Mentor Marketplace providers participate in?

Answer

The Youth Online data system is a secure internet based application used by the 26 Mentor Marketplace providers to input information including the following:

- Mentees' and mentors' proposed match details
- Mentee/mentor feedback
- Community stakeholder feedback.

Program performance is monitored using data from the Youth Online data system along with written reports submitted by providers.