SENATE STANDING COMMITTEE ON
EDUCATION, EMPLOYMENT AND WORKPLACE RELATIONS

QUESTIONS ON NOTICE
BUDGET ESTIMATES 2009-10

Outcome 1

DEEWR Question No. EW0307_10

Senator Payne asked on 3 June 2009, EEWR Hansard page 6:

Question

CCMS Operating Costs

Do you have an assessment of the annual cost of operating the CCMS? How does this compare to when the system was administered through the Centrelink process?

Answer

DEEWR operating costs (as at 31 May 2009) for the 2008-09 financial year to manage the implementation and day-to-day support of the new online CCMS system are $5,068,687. A significant proportion of this expense is directly attributable to assisting more than 10,000 childcare providers implement and transition to the new CCMS computer system and associated changes to operational policy.

A total amount of $1,992,989 is expected to be paid over the 2008 – 09 financial year to FaHCSIA to host the CCMS computer system.

As the CCMS implementation has only just been completed, there is no comparable data to measure the new administration expense against the former Centrelink childcare operating model.