

EDUCATION, EMPLOYMENT AND WORKPLACE RELATIONS

**SENATE LEGISLATION COMMITTEE - QUESTIONS ON NOTICE
2008-09 BUDGET ESTIMATES HEARING**

Outcome **WORKPLACE AUTHORITY**

Question No. **EW607_09**

Senator Wortley asked on 3 June 2008, EEWR Hansard page 15:

Question

On the EAP, how much was spent through the waves of the program and who were the major recipients of funds?

Answer

The Workplace Authority has provided the following response:

A list of all providers of the Employer Advisor Programme and the funds paid to them through all phases of the programme is attached.

(Question 607) EAP Provider details and payments – all phases

Phase 1

Provider	Industry	Education Services	Coverage	Products Delivered	Contract \$ (excl GST)
Australian Business Limited	Other Services	126	NSW, Tasmania, Victoria	3 PowerPoint Presentations Handouts Parts 1 and 2	\$1,243,636
Aged Care Services of NSW and ACT	Health Care and Social Assistance	25	ACT and NSW	PowerPoint Presentation. NAPSA Booklet	\$82,000
ACT & Region Chamber of Commerce and Industry	Other Services	22	ACT and NSW	PowerPoint Presentation Booklet	\$90,500
Australian Hotels Association	Accommodation, Food Services and Hospitality	115	All States and Territories	PowerPoint Presentation, Workbooks, CD, Fact Sheets	\$316,135
Australian Industry Group	Manufacturing	595	ACT, NSW, Queensland, South Australia, and Victoria	Newsletter, 2 PowerPoint Presentations, Workbook, Case Studies	\$1,292,902
Australian Mines and Metals Association	Mining	231	All States and Territories	PowerPoint Presentation Fact Sheets	\$545,455
Australian Retailers' Association	Wholesale and Retail Trade	103	ACT, NSW, Northern Territory, South Australia, Tasmania and Victoria	2 PowerPoint Presentations Retail Booklets translated into Chinese, Vietnamese and Arabic	\$700,00
Business SA	Other Services	58	South Australia only	4 PowerPoint Presentations	\$492,235
Chamber of Commerce Industry Western Australia	Other Services	71	Western Australia only	PowerPoint Presentation	\$199,964
Commerce Queensland	Other Services	87	Queensland only	PowerPoint Presentation 16 Fact Sheets	\$681,636
Master Builders' Association	Construction	93	All States and Territories	PowerPoint Presentation 9 Fact Sheets, CCH Reference Booklet	\$297,706
National Farmers' Federation	Agriculture, Forestry and Fishing	174	All States and Territories except ACT	PowerPoint Presentation Booklet and CD	\$845,455
National Retail Association	Wholesale and Retail Trade	93	Queensland only	8 PowerPoint Presentations	\$190,022
Northern Territory Chamber of Commerce and Industry	Other Services	52	Northern Territory only	PowerPoint Presentation	\$82,182
Recruitment & Consulting Services Association	Administrative and Support Services	20	All States and Territories except ACT	PowerPoint Presentation, Handbook	\$81,682
Restaurant and Catering Industry Association	Accommodation, Food Services and Hospitality	61	ACT, NSW, Queensland, South Australia, Tasmania, Victoria and WA	PowerPoint Presentation Manual, Fact Sheets	\$227,273
Victorian Automobile Chamber of Commerce	Wholesale and Retail Trade	132	All States and Territories except ACT	PowerPoint Presentation	\$299,696

Phase 2

Provider	Industry	Coverage	Educational Services	Educational Products	Contract Payments (GST ex)
ACT Chamber of Commerce Industry	General	ACT, Southern NSW	21 seminars	Seminar workbook including Powerpoint	\$125,454.55
Aged & Community Services of Australia	Health and Community Services	NT, SA, TAS, VIC, WA	40 seminars	Presentation workbook; award summaries; compliance checklist; DVD	\$254,545.45
Aged & Community Services NSW and ACT	Health and Community Services	ACT, NSW	26 seminars	Powerpoint presentation; checklist; 'How and when' document; Working Together CD; Employer's Guide; WorkChoices Information Brochure	\$60,000.00
Air -Conditioning Mechanical Contractors Assoc.	Manufacturing	NSW, QLD, VIC	4 seminars 10 consultations	Newsletters	\$16,829.59
Australian Business Ltd (now NSW Business Chamber)	General	NSW, TAS, VIC	80 seminars plus Pilot: 8 workshops, 10 consultations	Powerpoint presentation; WorkChoices handout	\$854,545.46
Australian Furniture Removers Association	Transport and Storage	National	9 seminars	FAQ pamphlet; Record keeping booklet; 'On the Move' (industry newsletter) and Powerpoint presentation	\$76,000.00
Australian Hotels Association	Accommodation, cafes and restaurants	National	44 seminars 21 consultations	Workbook; Fact Sheets; PowerPoint; 'Under WorkChoices You're Protected' handout; CD.	\$113,636.36
Australian industry Group	Manufacturing etc	NSW, QLD, NT, SA, TAS, VIC	32 seminars 47 workshops 750 consultations	Seminar Powerpoint presentation and workbook; Workplace consultation presentation and workbook; Role play handout; agreement making presentation; Compliance Q&A and presentation; newsletters	\$1,090,909.09
Australian Medical Association	Health and Community Services	National	48 seminars 24 online seminars 1 workshop 2 consultations	Information article on WorkChoices; Information Guide; CD Rom; website pages	\$392,828.18
Australian Mines and Metals Association	Mining	National except ACT	80 seminars 5 consultations	Information pack of Commonwealth material; Powerpoint presentation	\$185,181.82

Provider	Industry	Coverage	Educational Services	Educational Products	Expenditure (GST ex)
Australian Newsagents' Federation	Retail	National	60 workshops	Guide booklet, DVD, Workshop handout and presentation notes.	\$269,830.00
Australian Retailers' Association	Retail	ACT, NSW, NT, SA, TAS, VIC	101 seminars	Retail WorkChoices booklet; Hair and Beauty WorkChoices booklet; Agreement making for Retailers CD ROM; Agreement making for Salons CD ROM	\$540,909.09
Business SA	General	SA	15 seminars 40 workshops	Powerpoint presentation handouts	\$389,090.91
Chamber of Commerce and Industry WA	General	WA	20 seminars	Powerpoint presentation	\$54,545.45
Clubs Australia (inc Clubs NSW)	Accommodation, cafes and restaurants	National	Nil	4,500 WorkChoices Handbooks; 1,500 Clubs NSW Workplace Relations Transitional Handbooks	\$353,545.45
Commerce Qld	General	QLD	75 seminars 34 workshops 167 consultations	Powerpoint handouts for seminars and workshops; 16 Industry Fact Sheets	\$804,545.45
Electrical Communications Association	Communication services	QLD	50 seminars	Fact sheets; sample AWA; presentation slides handout	\$98,084.03
Employment Advocacy Solution	General	QLD	1 seminar 83 consultations 2 broadcasts of DVD	Powerpoint presentation; 'The New IR Players' book; 'Working Together' DVD; case studies; electronic bulletins	\$179,227.27
Furnishing Industry Association of Australia	Manufacturing	ACT, NSW, SA	21 seminars 190 consultations	'Making an AWA' CD; Fact sheets folder; Powerpoint presentation handouts	\$238,014.55
Hotel, Motel and Accommodation Association	Accommodation, cafes and restaurants	National	67 seminars	Handbook; Presentation notes; website	\$335,640.00
Housing Industry Australia	Construction	National	50 workshops	7 self help sheets; Guide to Employment Agreements; Precedent AWA; website; Powerpoint presentation	\$163,636.00
Local Government of Queensland	Government Administration and Defence	QLD	56 workshops 36 consultations	DVD; Best Practice Guide; Fact Sheets; Agreement making Guide	\$298,472.73
Master Builders Australia	Construction	National	18 seminars 14 workshops	9 Fact sheets; Scenario handouts; Template agreements; Powerpoint presentation	\$75,000.00
Master Plumbers and Mechanical Services Association of Australia	Construction	National	37 seminars 22 workshops 57 consultations	Workshop work packs (sent to all 'no show' registrations) including Fact sheets, workshop workbook; seminar workbook	\$638,841.33

Provider	Industry	Coverage	Educational Services	Educational Products	Expenditure (GST ex)
National Electrical Communications Association	Communication services	ACT, NSW, QLD, SA, TAS, VIC	31 seminars 125 consultations	Fact sheets; work booklets	\$129,954.55
National Farmers Federation	Agriculture, Forestry and Fishing	National except ACT	46 seminars 9 consultations	Booklet; CD ROM; newsletters	\$200,909.09
National Retail Association	Retail Trade	National	1 online training package 18 consultations	Fact sheets; online training package	\$84,090.91
Northern Territory Chamber of Commerce	General	NT	9 seminars	Presentation hand outs	\$18,181.82
Pharmacy Guild of Australia	Retail	National	38 seminars 69 consultations	Information kit including AWA templates, presentation notes, sample employment contracts and sample employment records.	\$427,272.73
Printing Industry Association of Australia	Manufacturing	National	27 seminars 75 consultations	Powerpoint presentation handout; CD ROM; downloadable 'webinar'.	\$170,909.09
Recruitment and Consulting Services Association	Property and Business Services	National	6 seminars 10 tele-seminars	WorkChoices for the Employment Services Industry and 40 Questions for the Employment Services Industry handouts / online resources	\$54,545.45
Restaurant & Catering	Accommodation, cafes and restaurants	National	41 seminars 223 consultations	Workbooks; fact sheets; Q&A sheet	\$136,363.64
SED Consulting Group	General	TAS, VIC	32 workshops 2 consultations	Workshop manual; Powerpoint presentation handout	\$138,181.82
Victorian Automobile Chamber of Commerce	Wholesale & retail trade	National	77 seminars	AWA framework; fact sheets; website; Powerpoint presentation handout	\$172,727.27

Phase 2 Extension

Provider	Industry	Coverage	Educational Services	Educational Products	Expenditure (GST ex)
ACT Chamber of Commerce Industry	General	ACT, Southern NSW	8 seminars 110.75 hrs consultation	Seminar workbook including Powerpoint Fact Sheets 'How-to' guide	\$36,363.64
Aged & Community Services of Australia	Health and Community Services	NT, SA, TAS, VIC, WA	85 hrs consultation	Presentation workbook; award summaries; compliance checklist;	\$35,200
Aged a& Community Services Ass NSW/ACT	Health and Community Services	NSW & ACT	4 seminars 60.8 hrs consultation	PowerPoint presentation Employee Information Statement How & when guide Employers Guide WorkChoices Information Guide Working Together CD	\$35,200.00
Australian Business Ltd (now NSW Business Chamber)	General	NSW, TAS, VIC	10 seminars	Powerpoint presentation; WorkChoices booklet	\$90,909.09
Australian Furniture Removers Association	Transport and Storage	National	6 seminars 14 consultations	Record keeping within the Removal Industry	\$39,050.00
Australian Hotels Association	Accommodation, cafes and restaurants	National	40 seminars 20 consultations	Workbook; Fact Sheets; PowerPoint; 'Under WorkChoices you are covered handout	\$115,000.00
Australian industry Group	Manufacturing etc	NSW, QLD, NT, SA, TAS, VIC	10 workshops 310 consultations	Seminar Powerpoint presentation and workbook; Workplace consultation presentation and workbook; Compliance Q&A and presentation; newsletters	\$243,636.36
Australian Medical Association	Health and Community Services	National	22 seminars 33 workshops 15 consultations	Information article on WorkChoices; Information Guide	\$317,980.00
Australian Mines and Metals Association	Mining	National except ACT	42 seminars 14 workshops 60 consultations	PowerPoint presentations & handouts on Unions; Agreement Making; The Standard; WorkChoices for Managers	\$286,363.64

Provider	Industry	Coverage	Educational Services	Educational Products	Expenditure (GST ex)
Australian Newsagents' Federation	Retail	National	26 consultations	nil	\$249,409.09
Australian Retailers' Association	Retail	ACT, NSW, NT, SA, TAS, VIC	30 seminars 50 workshops	Retail WorkChoices booklet; Hair and Beauty WorkChoices booklet; Agreement making for Retailers CD ROM; Agreement making for Salons CD ROM	\$169,090.91
Business SA	General	SA	7 seminars 18 workshops 30 consultations	Powerpoint presentation on Benefits for Constitutional Corporations,; New Rules for Employment Records & Constitutional Corp-Tax	\$242,500.00
Chamber of Commerce and Industry WA	General	WA	8 seminars	Powerpoint presentation – Agreement Making Factsheets	\$21,818.18
Clubs Australia (inc Clubs NSW)	Accommodation, cafes and restaurants	National	Nil	Update WorkChoices Handbooks; Clubs NSW Workplace Relations Transitional Handbooks inserts	\$85,893.64
Commerce Qld	General	QLD	10 seminars 40 workshops 254 consultations	Powerpoint handouts for seminars and workshops; 16 Industry Fact Sheets	\$418,109.09
Electrical Communications Association	Communication services	QLD	53 consultations	Fact sheets; sample AWA; presentation slides handout	\$19,730.00
Employment Advocacy Solution	General	QLD	2 workshops 80 consultations	Powerpoint presentation; 'The New IR Players' book; 'Working Together' DVD; case studies; electronic bulletins	\$169,136.36
Furnishing Industry Association of Australia	Manufacturing	ACT, NSW, SA	9 seminars 306 consultations	'Making an AWA' CD; Fact sheets folder; Powerpoint presentation handouts	\$145,636.36
Hotel, Motel and Accommodation Association	Accommodation, cafes and restaurants	National	11 seminars	Handbook; Presentation notes; website	\$100,909.09
Housing Industry Australia	Construction	National	16 workshops	7 self help sheets; Guide to Employment Agreements; Powerpoint presentation	\$47,272.73

Provider	Industry	Coverage	Educational Services	Educational Products	Expenditure (GST ex)
Local Government of Queensland	Government Administration and Defence	QLD	15 seminars 27 workshops	DVD; Best Practice Guide; Fact Sheets; Agreement making Guide, PowerPoint	\$66,818.18
Master Builders Australia	Construction	National	11 workshops 6 consultations	10 Fact sheets; Scenario handouts; Template agreements; Powerpoint presentation	\$31,102.27
Master Plumbers and Mechanical Services Association of Australia	Construction	National	21 workshops 155 consultations	Workshop work packs (sent to all 'no show' registrations) including Fact sheets, workshop workbook; seminar workbook	\$409,090.91
National Electrical Communications Association	Communication services	ACT, NSW, QLD, SA, TAS, VIC	19 seminars 81 consultations	Fact sheets; work booklets	\$101,645.45
National Farmers Federation	Agriculture, Forestry and Fishing	National except ACT	16 consultations	Booklet; CD ROM; newsletters	\$63,409.09
National Retail Association	Retail Trade	National	168.2 hr consultation	CD WorkChoices & Factsheets	\$80,313.64
Northern Territory Chamber of Commerce	General	NT	3 seminars	Presentation hand outs	\$5,454.55
Pharmacy Guild of Australia	Retail	National	5 seminars 4 workshops 21 hours consultation	Information kit including AWA templates, presentation notes, sample employment contracts and sample employment records.	\$136,363.64
Printing Industry Association of Australia	Manufacturing	National			\$13,723.69
Recruitment and Consulting Services Association	Property and Business Services	National	11 workshops	WorkChoices for the Employment Services Industry and 40 Questions for the Employment Services Industry handouts / online resources	\$45,227.27
Restaurant & Catering	Accommodation, cafes and restaurants	National	14 seminars 90 consultations		\$55,818.18
SED Consulting Group	General	TAS, VIC	20 workshops	Workshop manual; Powerpoint presentation handout	\$95,000.00
Victorian Automobile Chamber of Commerce	Wholesale & retail trade	National	16 seminars 4 workshops	PowerPoint Presentation AWA Frameworks Fact Sheets	\$48,181.82

Phase 3

Provider Contract Details (Phase 3)

Provider	Industry	Coverage	Educational Services	Educational Products	Expenditure (GST ex)
ACT Chamber of Commerce Industry	General	ACT, Southern NSW	10 workshops 151 consultations	Seminar workbook including Powerpoint Fact Sheets 'How-to' guide	\$160,000.00
Aged & Community Services of Australia	Health and Community Services	NT, SA, TAS, VIC, WA	43 workshops 142.5 hrs consultations	Presentation workbook; award summaries; Powerpoint presentations x2	\$308,783.50
Australian Chamber Alliance	General	National	155 Seminars 299 workshops 91 employee briefings 1329 consultations 130 school briefings	Powerpoint presentations & workbooks	\$4,640,843.50
Australian Hotels Association	Accommodation, cafes and restaurants	National	30 workshops 50 consultations	Workbook; Fact Sheets; PowerPoint presentations; 'Under WorkChoices you are covered handout, survey & report	\$147,200.00
Australian industry Group	Manufacturing etc	NSW, QLD, NT, SA, TAS, VIC	40 workshops 705 consultations	Powerpoint presentations and workbook;	\$1,260,250.00
Australian Medical Association	Health and Community Services	National	7 seminars 48 workshops 197 consultations	PowerPoint presentations & booklet, Guide to Workplace Relations	\$489,850.70
Australian Mines and Metals Association	Mining	National except ACT	6 internet seminars 6 Decision makers luncheons 6 seminars 460 hrs consultations	PowerPoint presentations & handouts on Case studies, Employee Engagement Paper	\$506,869.34
Australian Retailers' Association	Retail	ACT, NSW, NT, SA, TAS, VIC	134 seminars 128 consultations	Retail WorkChoices booklet; Hair and Beauty WorkChoices booklet; Agreement making for Retailers CD ROM; Agreement making for Salons CD ROM	\$718,198.54

Provider	Industry	Coverage	Educational Services	Educational Products	Expenditure (GST ex)
Council of Small Business Organisations of Australia	General	National	28 workshops	PowerPoint presentation	\$164,617.27
Clubs Australia (inc Clubs NSW)	Accommodation, cafes and restaurants	National	Nil	Update WorkChoices Handbooks distributed in previous phases	\$60,509.10
Electrical Communications Association	Communication services	QLD, ACT	8 Workshops 43 consultations	PowerPoint Presentation Generic industrial agreements Workbook CD	\$65,623.39
Furnishing Industry Association of Australia	Manufacturing	ACT, NSW, SA	16 workshops 304 consultations	PowerPoint Presentation, fact sheets	\$167,490.90
Hotel, Motel and Accommodation Association	Accommodation, cafes and restaurants	National	170 consultations	CD, workbook, checklists, framework AWA	\$165,000.00
Housing Industry Australia	Construction	National	35 workshops 75 consultations	Industry Guide, PowerPoint presentation, handout	\$468,573.41
Master Builders Australia	Construction	National	83 workshops 234 consultations	Fact sheets, guidance notes, best practice guides, PowerPoint presentations, scenarios	\$324,267.25
National Electrical Communications Association	Communication services	ACT, NSW, QLD, SA, TAS, VIC	5 seminars 19 workshops 62 consultations	Fact sheets; work booklets	\$143,189.09
National Farmers Federation	Agriculture, Forestry and Fishing	National except ACT	5 seminars 38 workshops 95 consultations 2 briefings	Booklet and workbooks to support presentation, PowerPoint presentations	\$509,614.00
National Retail Association	Retail Trade	National	25 workshops 767.3 hrs consultations	PowerPoint Presentation	\$318,744.77
Pharmacy Guild of Australia	Retail	National	18 workshops 70 consultation 70 follow-up consultations	Model collective agreement for all states and territories, PowerPoint Presentation	\$509,543.80
Provider	Industry	Coverage	Educational Services	Educational Products	Expenditure (GST ex)

Printing Industry Association of Australia	Manufacturing	National	85 consultations	No products	\$40,800.61
Recruitment and Consulting Services Association	Property and Business Services	National	12 seminars 12 workshops 4 briefings	PowerPoint Presentation, Guide	\$141,000.00
Restaurant & Catering Industry Association	Accommodation, cafes and restaurants	National	49 seminars 360 consultations	Fact sheets, PowerPoint presentation, workshops manual	\$188,090.91
Victorian Automobile Chamber of Commerce	Wholesale & retail trade	National	27 seminars 28 workshops 100 consultations	PowerPoint Presentations AWA Frameworks Fact Sheets	\$164,700.00

