

EDUCATION, EMPLOYMENT AND WORKPLACE RELATIONS

**SENATE LEGISLATION COMMITTEE - QUESTIONS ON NOTICE
2008-09 BUDGET ESTIMATES HEARING**

Outcome **WORKPLACE AUTHORITY**

Question No. **EW606_09**

Senator Boyce asked on 3 June 2008, EEWL Hansard page 13:

Question

Could you give us the average monthly figures for the other referrals that you do?

Answer

The Workplace Authority has provided the following response:

The Workplace Infoline refers calls to the Workplace Ombudsman when there is an immediate need to discuss a compliance issue with an Investigator.

The Workplace Infoline refers an average of 1,000 calls per month to the Workplace Ombudsman.

Other than referrals to the Workplace Ombudsman, the Workplace Infoline refers calls outside our scope of advice to more appropriate Federal and State agencies.

On average, this involves monthly referral of 1,000 calls to the Australian Taxation Office for superannuation matters, 2,500 calls relating to State Workplace Relations matters to the relevant State government agency and 800 calls to Comcare for Workers Compensation and Occupational Health and Safety matters.