

EDUCATION, EMPLOYMENT AND WORKPLACE RELATIONS

**SENATE LEGISLATION COMMITTEE - QUESTIONS ON NOTICE
2008-09 BUDGET ESTIMATES HEARING**

Outcome **WORKPLACE AUTHORITY**

Question No. **EW499_09**

Senator Abetz provided in writing.

Question

No Disadvantage Test – Policy Guide

With respect to call centres and fast food outlets, is it the case that ordinary hours are considered to be twenty-four hours in the event that working patterns are not provided by the employer?

Answer

The Workplace Authority has provided the following response:

The patterns provided with respect to call centres and fast food outlets are the span of operating hours that can apply in these industries. There are a number of patterns listed for each of these industries, one of which is 24 hour operation. This pattern is not read as indicating an employee will work 24 hours rather the employee may be required to work any time within that 24 hour period.