

## EDUCATION, EMPLOYMENT AND WORKPLACE RELATIONS

### SENATE LEGISLATION COMMITTEE - QUESTIONS ON NOTICE 2008-09 BUDGET ESTIMATES HEARING

**Outcome** 7

#### **DEEWR Question No. EW299\_09**

Senator Abetz provided in writing.

#### **Question**

##### *Contract Management Framework and Application*

- i. Is DEEWR committed to retaining the National Contract Management Framework? If so, will this be applied to the contract management of all contracts?
- ii. Can you explain the Risk Assessment model that is used for the Job Network to monitor financial risk and performance risk amongst others? Is this current across all former DEWR programs? Will it be introduced?
- iii. How are the former DEST programs risk assessed?
- iv. Is there a standard IT based process in place?

#### **Answer**

- i. DEEWR is committed to a principles-based approach to the management of all of its contracts, with the aim of achieving high performance and quality in service delivery. Development of a future framework for contract management will take into account the principles as outlined in the employment services National Contract Management Framework, and also the Charter of Contract Management currently being scoped.
- ii. The risk assessment model used to monitor employment service providers (including Job Network) is based on the Australian/New Zealand Standard of Risk Management (AS/NZS 4360: 2004). The risk framework is current across all former DEWR programs.
- iii. The former DEST based its program risk management process on the Australian/New Zealand Standard of Risk Management (AS/NZS 4360: 2004).
- iv. There are currently three standard IT based risk management systems used in DEEWR. All three systems are based on a risk assessment model complying with the Australian/New Zealand Standard of Risk Management (AS/NZS 4360: 2004).