

**EDUCATION, EMPLOYMENT AND WORKPLACE RELATIONS**

**SENATE LEGISLATION COMMITTEE - QUESTIONS ON NOTICE  
2008-09 BUDGET ESTIMATES HEARING**

**Outcome**            7

**DEEWR Question No. EW279\_09**

Senator Abetz provided in writing.

**Question**

Can the Department provide a current list of the participation failures by type for the last two quarters?

**Answer**

DEEWR does not make detailed breakdowns of participation failures by type publicly available. However, the five most prevalent types of participation failures are listed in compliance data that are published quarterly on the department's website: <http://www.workplace.gov.au/workplace/Category/ResearchStats/PublicBreachData.htm> (relevant pages are at Attachment A).

The latest data on the website relates to the December 2007 quarter. The March 2008 quarter compliance data are scheduled for publication in August 2008.

## Job Seeker Compliance Data –December Quarter 2007

**Table 1 - Top 5 reasons for failure by failure type**

This is a summary table showing the most frequently occurring reasons for Participation Failures and Serious Failures for all registered job seekers for the quarter.

| Failure Type                        | Reason for Failure                                     | Number of Failures | Percentage of Participation Failures | Financial year to date number | Financial year to date percentage |
|-------------------------------------|--|--------------------|--------------------------------------|-------------------------------|-----------------------------------|
| Participation Failures              | Failed to attend interview with Provider               | 32519              | 57.22                                | 64524                         | 55.53                             |
|                                     | Failed to comply with activity agreement with Provider | 11063              | 19.47                                | 22783                         | 19.61                             |
|                                     | Unsatisfactory attendance at Work for the Dole project | 3404               | 5.99                                 | 8102                          | 6.97                              |
|                                     | Failed to attend reconnection appointment              | 3144               | 5.53                                 | 5381                          | 4.63                              |
|                                     | Failed to attend Work for the Dole interview           | 1967               | 3.46                                 | 4517                          | 3.89                              |
|                                     | Other  | 4738               | 8.34                                 | 11131                         | 9.37                              |
| <b>Total Participation Failures</b> |  | <b>56835</b>       | <b>100.00</b>                        | <b>116200</b>                 | <b>100.00</b>                     |

| Failure Type                  | Reason for Failure  | Number of Failures | Percentage of Participation Failures | Financial year to date number | Financial year to date percentage |
|-------------------------------|---|--------------------|--------------------------------------|-------------------------------|-----------------------------------|
| Serious Failures              | Voluntarily unemployed - left without good reason           | 2347               | 56.16                                | 4462                          | 53.80                             |
|                               | Dismissed from employment due to misconduct                 | 914                | 21.87                                | 1829                          | 22.05                             |
|                               | Failed to start suitable job as arranged                    | 295                | 7.06                                 | 614                           | 7.40                              |
|                               | Failed to accept an offer of suitable employment            | 291                | 6.96                                 | 680                           | 8.20                              |
|                               | Unsatisfactory participation in full time Work for the Dole | 273                | 6.53                                 | 582                           | 7.02                              |
|                               | Other   | 59                 | 1.41                                 | 126                           | 1.52                              |
| <b>Total Serious Failures</b> |   | <b>4179</b>        | <b>100.00</b>                        | <b>8293</b>                   | <b>100.00</b>                     |

Notes:

1. The above tables show participation and serious failures that were applied during the second quarter of the 2007/08 financial year (i.e. applied in the period 1/10/2007-31/12/2007 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 31/03/2008). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. Provider = employment service provider.

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3. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 2a - Newstart Allowance**

| Failure Type   | Reason for Failure                                     | Number of Failures | Percentage of Participation Failures | Financial year to date number | Financial year to date percentage |
|--|--|--------------------|--------------------------------------|-------------------------------|-----------------------------------|
| Participation Failures                                 | Failed to attend interview with Provider               | 22602              | 56.48                                | 45789                         | 54.91                             |
|  | Failed to comply with activity agreement with Provider | 7512               | 18.77                                | 15754                         | 18.89                             |
|  | Unsatisfactory attendance at Work for the Dole project | 2658               | 6.64                                 | 6436                          | 7.72                              |
|  | Failed to attend reconnection appointment              | 2184               | 5.46                                 | 3702                          | 4.44                              |
|  | Failed to attend Work for the Dole interview           | 1530               | 3.82                                 | 3527                          | 4.23                              |
|  | Other  | 3530               | 8.82                                 | 8179                          | 9.81                              |
| <b>Total Newstart Allowance Participation Failures</b> |  | <b>40016</b>       | <b>100.00</b>                        | <b>83387</b>                  | <b>100.00</b>                     |

| Failure Type                           | Reason for Failure                                      | Number of Failures | Percentage of Participation Failures | Financial year to date number | Financial year to date percentage |
|--|---|--------------------|--------------------------------------|-------------------------------|-----------------------------------|
| Serious Failures                       | Voluntarily unemployed - left without good reason       | 1923               | 56.06                                | 3688                          | 53.69                             |
|  | Dismissed from employment due to misconduct             | 762                | 22.22                                | 1528                          | 22.24                             |
|  | Unsatisfactory participation in full time Work for Dole | 242                | 7.06                                 | 519                           | 7.56                              |
|  | Failed to accept an offer of suitable employment        | 232                | 6.76                                 | 551                           | 8.02                              |
|  | Failed to start suitable job as arranged                | 219                | 6.38                                 | 474                           | 6.90                              |
|  | Other   | 52                 | 1.52                                 | 109                           | 1.59                              |
| <b>Total Newstart Serious Failures</b> |   | <b>3430</b>        | <b>100.00</b>                        | <b>6869</b>                   | <b>100.00</b>                     |

Notes:

1. The above tables show participation and serious failures that were applied during the second quarter of the 2007/08 financial year (i.e. applied in the period 01/10/2007-31/12/2007 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 31/03/2008). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.

2. The payment types shown are those being paid or being claimed when the Participation or Serious Failure was applied, which usually but not necessarily will be the same payment type as when the relevant event took place.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 2b - Youth Allowance**

| Failure Type  | Reason for Failure                                     | Number of Failures | Percentage of Participation Failures | Financial year to date number | Financial year to date percentage |
|---|--|--------------------|--------------------------------------|-------------------------------|-----------------------------------|
| Participation Failures                              | Failed to attend interview with Provider               | 7766               | 56.54                                | 16096                         | 55.35                             |
|   | Failed to comply with activity agreement with Provider | 2940               | 21.40                                | 6322                          | 21.74                             |
|   | Failed to attend reconnection appointment              | 864                | 6.29                                 | 1573                          | 5.41                              |
|   | Unsatisfactory attendance at Work for the Dole project | 736                | 5.36                                 | 1654                          | 5.69                              |
|   | Failed to attend Work for the Dole interview           | 434                | 3.16                                 | 987                           | 3.39                              |
|   | Other  | 996                | 7.25                                 | 2450                          | 8.42                              |
| <b>Total Youth Allowance Participation Failures</b> |  | <b>13736</b>       | <b>100.00</b>                        | <b>29082</b>                  | <b>100.00</b>                     |

| Failure Type                                  | Reason for Failure                                       | Number of Failures | Percentage of Participation Failures | Financial year to date number | Financial year to date percentage |
|---|--|--------------------|--------------------------------------|-------------------------------|-----------------------------------|
| Serious Failures                              | Voluntarily unemployed - left without good reason        | 410                | 56.63                                | 757                           | 54.66                             |
|   | Dismissed from employment due to misconduct              | 150                | 20.72                                | 298                           | 21.52                             |
|   | Failed to start suitable job as arranged                 | 70                 | 9.67                                 | 134                           | 9.68                              |
|   | Failed to accept an offer of suitable employment         | 56                 | 7.73                                 | 126                           | 9.10                              |
|   | Unsatisfactory attendance at full time Work for the Dole | 31                 | 4.28                                 | 63                            | 4.55                              |
|   | Other  | <20                | N/A                                  | <20                           | N/A                               |
| <b>Total Youth Allowance Serious Failures</b> |  | <b>724</b>         | <b>100.00</b>                        | <b>1395</b>                   | <b>100.00</b>                     |

Notes:

1. The above tables show participation and serious failures that were applied during the second quarter of the 2007/08 financial year (i.e. applied in the period 01/10/2007-31/12/2007 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 31/03/2008). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The payment types shown are those being paid or being claimed when the Participation or Serious Failure was applied, which usually but not necessarily will be the same payment type as when the relevant event took place.
3. Provider = employment service provider.

4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 2c - Parenting Payment Single**

| Failure Type   | Reason for Failure                                     | Number of Failures | Percentage of Participation Failures | Financial year to date number | Financial year to date percentage |
|--|--|--------------------|--------------------------------------|-------------------------------|-----------------------------------|
| Participation Failures                                       | Failed to attend interview with Provider               | 1908               | 70.61                                | 2345                          | 71.71                             |
|  | Failed to comply with activity agreement with Provider | 522                | 19.32                                | 604                           | 18.47                             |
|  | Failed to attend reconnection appointment              | 83                 | 3.07                                 | 91                            | 2.78                              |
|  | Failure to attend assessment (including JCA)           | 69                 | 2.55                                 | 85                            | 2.60                              |
|  | Delayed entering into activity agreement with Provider | 63                 | 2.33                                 | 75                            | 2.29                              |
|  | Other  | 57                 | 2.11                                 | 70                            | 2.14                              |
| <b>Total Parenting Payment Single Participation Failures</b> |  | <b>2702</b>        | <b>100.00</b>                        | <b>3270</b>                   | <b>100.00</b>                     |

| Failure Type   | Reason for Failure | Number of Failures | Percentage of Participation Failures | Financial year to date number | Financial year to date percentage |
|--|--------------------|--------------------|--------------------------------------|-------------------------------|-----------------------------------|
| Serious Failures                                       | All reasons        | <20                | 100.00                               | <20                           | 100.00                            |
| <b>Total Parenting Payment Single Serious Failures</b> |                    | <b>&lt;20</b>      | <b>100.00</b>                        | <b>&lt;20</b>                 | <b>100.00</b>                     |

Notes:

1. The above tables show participation and serious failures that were applied during the second quarter of the 2007/08 financial year (i.e. applied in the period 01/10/2007-31/12/2007 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 31/03/2008). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The payment types shown are those being paid or being claimed when the Participation or Serious Failure was applied, which usually but not necessarily will be the same payment type as when the relevant event took place.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).



**Table 2d - Special Benefit**

| Failure Type  | Reason for Failure | Number of Failures | Percentage of Participation Failures | Financial year to date number | Financial year to date percentage |
|---|--------------------|--------------------|--------------------------------------|-------------------------------|-----------------------------------|
| Participation Failures                              | All reasons        | <20                | 100.00                               | N/A                           | 100.00                            |
| <b>Total Special Benefit Participation Failures</b> |                    | <b>&lt;20</b>      | <b>100.00</b>                        | <b>N/A</b>                    | <b>100.00</b>                     |

| Failure Type                                  | Reason for Failure | Number of Failures | Percentage of Participation Failures | Financial year to date number | Financial year to date percentage |
|---|--------------------|--------------------|--------------------------------------|-------------------------------|-----------------------------------|
| Serious Failures                              | All reasons        | 0                  | 0                                    | 0                             | 0                                 |
| <b>Total Special benefit Serious Failures</b> |                    | <b>0</b>           | <b>0</b>                             | <b>0</b>                      | <b>0</b>                          |

Notes:

1. The above tables show participation and serious failures that were applied during the second quarter of the 2007/08 financial year (i.e. applied in the period 01/10/2007-31/12/2007 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 31/03/2008). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The payment types shown are those being paid or being claimed when the Participation or Serious Failure was applied, which usually but not necessarily will be the same payment type as when the relevant event took place.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 2e – Parenting Payment Partnered**

| Failure Type  | Reason for Failure                                     | Number of Failures | Percentage of Participation Failures | Financial year to date number | Financial year to date percentage |
|---|--|--------------------|--------------------------------------|-------------------------------|-----------------------------------|
| Participation Failures                              | Failed to attend interview with Provider               | 243                | 65.32                                | 293                           | 65.26                             |
|   | Failed to comply with activity agreement with Provider | 88                 | 23.66                                | 101                           | 22.49                             |
|   | Other  | 41                 | 11.02                                | 55                            | 12.25                             |
| <b>Total Special Benefit Participation Failures</b> |  | <b>372</b>         | <b>100.00</b>                        | <b>449</b>                    | <b>100.00</b>                     |

| Failure Type                                  | Reason for Failure | Number of Failures | Percentage of Participation Failures | Financial year to date number | Financial year to date percentage |
|---|--------------------|--------------------|--------------------------------------|-------------------------------|-----------------------------------|
| Serious Failures                              | All reasons        | <20                | N/A                                  | <20                           | N/A                               |
| <b>Total Special benefit Serious Failures</b> |                    | <b>&lt;20</b>      | <b>N/A</b>                           | <b>&lt;20</b>                 | <b>N/A</b>                        |

Notes:

1. The above tables show participation and serious failures that were applied during the second quarter of the 2007/08 financial year (i.e. applied in the period 01/10/2007-31/12/2007 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 31/03/2008). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The payment types shown are those being paid or being claimed when the Participation or Serious Failure was applied, which usually but not necessarily will be the same payment type as when the relevant event took place.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 3a - Indigenous Australians**

| Failure Type                                   | Reason for Failure                                     | Number of Failures | Percentage of Participation Failures | Financial year to date number | Financial year to date percentage |
|--|--|--------------------|--------------------------------------|-------------------------------|-----------------------------------|
| Participation Failures                         | Failed to attend interview with Provider               | 5533               | 61.76                                | 10972                         | 60.52                             |
|  | Failed to comply with activity agreement with Provider | 1165               | 13.00                                | 2389                          | 13.18                             |
|  | Unsatisfactory attendance at Work for the Dole project | 623                | 6.95                                 | 1329                          | 7.33                              |
|  | Failed to attend reconnection appointment              | 500                | 5.58                                 | 852                           | 4.70                              |
|  | Failed to attend Work for the Dole interview           | 435                | 4.86                                 | 898                           | 4.95                              |
|  | Other  | 703                | 7.85                                 | 1689                          | 9.32                              |
| <b>Total Indigenous Participation Failures</b> |  | <b>8959</b>        | <b>100.00</b>                        | <b>18129</b>                  | <b>100.00</b>                     |

| Failure Type                             | Reason for Failure                                       | Number of Failures | Percentage of Participation Failures | Financial year to date number | Financial year to date percentage |
|--|--|--------------------|--------------------------------------|-------------------------------|-----------------------------------|
| Serious Failures                         | Voluntarily unemployed - left without good reason        | 232                | 52.73                                | 435                           | 52.35                             |
|  | Dismissed from employment due to misconduct              | 80                 | 18.18                                | 137                           | 16.49                             |
|  | Unsatisfactory attendance at full time Work for the Dole | 51                 | 11.59                                | 107                           | 12.88                             |
|  | Failed to start suitable job as arranged                 | 37                 | 8.41                                 | 73                            | 8.78                              |
|  | Failed to accept an offer of suitable employment         | 25                 | 5.68                                 | 54                            | 6.50                              |
|  | Other  | <20                | N/A                                  | <20                           | N/A                               |
| <b>Total Indigenous Serious Failures</b> |  | <b>440</b>         | <b>4.68</b>                          | <b>831</b>                    | <b>4.63</b>                       |

Notes:

1. The above tables show participation and serious failures that were applied during the second quarter of the 2007/08 financial year (i.e. applied in the period 01/10/2007-31/12/2007 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 31/03/2008). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The indigenous statuses shown are those being recorded at the time the Participation or Serious Failure was applied.
3. Provider = employment service provider.

4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 3b – Non-indigenous Australians**

| Failure Type                                       | Reason for Failure                                     | Number of Failures | Percentage of Participation Failures | Financial year to date number | Financial year to date percentage |
|--|--|--------------------|--------------------------------------|-------------------------------|-----------------------------------|
| Participation Failures                             | Failed to attend interview with Provider               | 26986              | 56.37                                | 53552                         | 54.61                             |
|  | Failed to comply with activity agreement with Provider | 9898               | 20.67                                | 20394                         | 20.80                             |
|  | Unsatisfactory attendance at Work for the Dole project | 2781               | 5.81                                 | 6773                          | 6.91                              |
|  | Failed to attend reconnection appointment              | 1686               | 3.52                                 | 3375                          | 3.44                              |
|  | Failed to attend Work for the Dole interview           | 1532               | 3.20                                 | 3619                          | 3.69                              |
|  | Other  | 4993               | 10.43                                | 10358                         | 10.56                             |
| <b>Total Non-Indigenous Participation Failures</b> |  | <b>47876</b>       | <b>100.00</b>                        | <b>98071</b>                  | <b>100.00</b>                     |

| Failure Type                                 | Reason for Failure                                   | Number of Failures | Percentage of Participation Failures | Financial year to date number | Financial year to date percentage |
|--|--|--------------------|--------------------------------------|-------------------------------|-----------------------------------|
| Serious Failures                             | Voluntarily unemployed - left without good reason    | 2115               | 56.57                                | 4027                          | 53.97                             |
|  | Dismissed from employment due to misconduct          | 834                | 22.31                                | 1692                          | 22.67                             |
|  | Failed to accept an offer of suitable employment     | 266                | 7.11                                 | 626                           | 8.39                              |
|  | Failed to start suitable job as arranged             | 258                | 6.90                                 | 541                           | 7.25                              |
|  | Unsatisfactory attendance at full time Work for Dole | 222                | 5.94                                 | 475                           | 6.37                              |
|  | Other  | 44                 | 1.18                                 | 101                           | 1.35                              |
| <b>Total Non-Indigenous Serious Failures</b> |  | <b>3739</b>        | <b>100.00</b>                        | <b>7462</b>                   | <b>100.00</b>                     |

Notes:

1. The above tables show participation and serious failures that were applied during the second quarter of the 2007/08 financial year (i.e. applied in the period 01/10/2007-31/12/2007 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 31/03/2008). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The indigenous statuses shown are those being recorded at the time the Participation or Serious Failure was applied.

3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 4a – Female**

| Failure Type                               | Reason for Failure                                     | Number of Failures | Percentage of Participation Failures | Financial year to date number | Financial year to date percentage |
|--|--|--------------------|--------------------------------------|-------------------------------|-----------------------------------|
| Participation Failures                     | Failed to attend interview with Provider               | 11713              | 60.27                                | 22314                         | 58.78                             |
|  | Failed to comply with activity agreement with Provider | 3778               | 19.44                                | 7265                          | 19.14                             |
|  | Unsatisfactory attendance at Work for the Dole project | 1009               | 5.19                                 | 2294                          | 6.04                              |
|  | Failed to attend reconnection appointment              | 908                | 4.67                                 | 1527                          | 4.02                              |
|  | Failed to attend Work for the Dole interview           | 513                | 2.64                                 | 1187                          | 3.13                              |
|  | Other  | 1514               | 7.79                                 | 3372                          | 8.88                              |
| <b>Total Female Participation Failures</b> |  | <b>19435</b>       | <b>100.00</b>                        | <b>37959</b>                  | <b>100.00</b>                     |

| Failure Type                         | Reason for Failure   | Number of Failures | Percentage of Participation Failures | Financial year to date number | Financial year to date percentage |
|--------------------------------------|--|--------------------|--------------------------------------|-------------------------------|-----------------------------------|
| Serious Failures                     | Voluntarily unemployed - left without good reason          | 684                | 64.65                                | 1253                          | 62.46                             |
|                                      | Dismissed from employment due to misconduct                | 190                | 17.96                                | 356                           | 17.75                             |
|                                      | Failed to accept an offer of suitable employment           | 75                 | 7.09                                 | 168                           | 8.37                              |
|                                      | Unsatisfactory attendance at full time Work for Dole Other | 52                 | 4.91                                 | 100                           | 4.99                              |
|                                      | Failed to start suitable job as arranged                   | 47                 | 4.44                                 | 109                           | 5.43                              |
|                                      | Other  | <20                | N/A                                  | <20                           | N/A                               |
| <b>Total Female Serious Failures</b> |  | <b>1058</b>        | <b>100.00</b>                        | <b>2006</b>                   | <b>100.00</b>                     |

Notes:

1. The above tables show participation and serious failures that were applied during the second quarter of the 2007/08 financial year (i.e. applied in the period 01/10/2007-31/12/2007 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 31/03/2008). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The gender of participants is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.

4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).



**Table 4b – Male**

| <b>Failure Type</b>                      | <b>Reason for Failure</b>                              | <b>Number of Failures</b> | <b>Percentage of Participation Failures</b> | <b>Financial year to date number</b> | <b>Financial year to date percentage</b> |
|--|--|---------------------------|---|--------------------------------------|--|
| Participation Failures                   | Failed to attend interview with Provider               | 20806                     | 55.63                                       | 42210                                | 53.95                                    |
|  | Failed to comply with activity agreement with Provider | 7285                      | 19.48                                       | 15518                                | 19.83                                    |
|  | Unsatisfactory attendance at Work for the Dole project | 2395                      | 6.40  | 5808                                 | 7.42                                     |
|  | Failed to attend reconnection appointment              | 2236                      | 5.98  | 3854                                 | 4.93                                     |
|  | Failed to attend Work for the Dole interview           | 1454                      | 3.89  | 3330                                 | 4.26                                     |
|  | Other  | 3224                      | 8.62  | 7521                                 | 9.61                                     |
| <b>Total Male Participation Failures</b> |  | <b>37400</b>              | <b>100.00</b>                               | <b>78241</b>                         | <b>100.00</b>                            |

| <b>Failure Type</b>                | <b>Reason for Failure</b>                            | <b>Number of Failures</b> | <b>Percentage of Participation Failures</b> | <b>Financial year to date number</b> | <b>Financial year to date percentage</b> |
|------------------------------------|--|---------------------------|---|--------------------------------------|--|
| Serious Failures                   | Voluntarily unemployed - left without good reason    | 1663                      | 53.28                                       | 3209                                 | 51.04                                    |
|                                    | Dismissed from employment due to misconduct          | 724                       | 23.20                                       | 1473                                 | 23.43                                    |
|                                    | Failed to start suitable job as arranged             | 248                       | 7.95  | 505                                  | 8.03                                     |
|                                    | Unsatisfactory attendance at full time Work for Dole | 221                       | 7.08  | 482                                  | 7.67                                     |
|                                    | Failed to accept an offer of suitable employment     | 216                       | 6.92  | 512                                  | 8.14                                     |
|                                    | Other  | 49                        | 1.57  | 106                                  | 1.69                                     |
| <b>Total Male Serious Failures</b> |  | <b>3121</b>               | <b>100.00</b>                               | <b>6287</b>                          | <b>100.00</b>                            |

Notes:

1. The above tables show participation and serious failures that were applied during the second quarter of the 2007/08 financial year (i.e. applied in the period 01/10/2007-31/12/2007 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 31/03/2008). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The gender of participants is that recorded when the Participation or Serious Failure was applied.

3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 5a - Age under 18 years**

| <b>Failure Type</b>                                | <b>Reason for Failure</b>                              | <b>Number of Failures</b> | <b>Percentage of Participation Failures</b> | <b>Financial year to date number</b> | <b>Financial year to date percentage</b> |
|--|--|---------------------------|---|--------------------------------------|--|
| Participation Failures                             | Failed to attend interview with Provider               | 2197                      | 60.84                                       | 4500                                 | 59.52                                    |
|  | Failed to comply with activity agreement with Provider | 962                       | 26.64                                       | 1980                                 | 26.19                                    |
|  | Failed to attend reconnection appointment              | 232                       | 6.42  | 423                                  | 5.59                                     |
|  | Failed to attend Job Interview                         | 70                        | 1.94  | 163                                  | 2.16                                     |
|  | Other  | 150                       | 4.15  | 495                                  | 6.55                                     |
| <b>Total under 18 years Participation Failures</b> |  | <b>3611</b>               | <b>100.00</b>                               | <b>7561</b>                          | <b>100.00</b>                            |

| <b>Failure Type</b>                          | <b>Reason for Failure</b>                         | <b>Number of Failures</b> | <b>Percentage of Participation Failures</b> | <b>Financial year to date number</b> | <b>Financial year to date percentage</b> |
|--|---|---------------------------|---|--------------------------------------|--|
| Serious Failures                             | Voluntarily unemployed - left without good reason | 83                        | 58.04                                       | 134                                  | 53.39                                    |
|  | Dismissed from employment due to misconduct       | 32                        | 22.38                                       | 60                                   | 23.90                                    |
|  | Failure to start suitable job as arranged         | 18                        | 12.59                                       | 29                                   | 11.55                                    |
|  | Other   | <20                       | N/A   | 28                                   | 11.16                                    |
| <b>Total under 18 years Serious Failures</b> |   | <b>143</b>                | <b>100.00</b>                               | <b>251</b>                           | <b>100.00</b>                            |

Notes:

1. The above tables show participation and serious failures that were applied during the second quarter of the 2007/08 financial year (i.e. applied in the period 01/10/2007-31/12/2007 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 31/03/2008). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 5b - Age 18 to 20 years**

| Failure Type   | Reason for Failure                                     | Number of Failures | Percentage of Participation Failures | Financial year to date number | Financial year to date percentage |
|--|--|--------------------|--------------------------------------|-------------------------------|-----------------------------------|
| Participation Failures                                     | Failed to attend interview with Provider               | 5540               | 54.85                                | 11519                         | 53.74                             |
|  | Failed to comply with activity agreement with Provider | 1967               | 19.48                                | 4316                          | 20.13                             |
|  | Unsatisfactory attendance at Work for the Dole project | 729                | 7.22                                 | 1635                          | 7.63                              |
|  | Failed to attend reconnection appointment              | 633                | 6.27                                 | 1146                          | 5.35                              |
|  | Failed to attend Work for the Dole interview           | 431                | 4.27                                 | 981                           | 4.58                              |
|  | Other  | 800                | 7.92                                 | 1839                          | 8.58                              |
| <b>Total Participation Failures for 18 to 20 year-olds</b> |  | <b>10100</b>       | <b>100.00</b>                        | <b>21436</b>                  | <b>100.00</b>                     |

| Failure Type   | Reason for Failure                                | Number of Failures | Percentage of Participation Failures | Financial year to date number | Financial year to date percentage |
|--|---|--------------------|--------------------------------------|-------------------------------|-----------------------------------|
| Serious Failures                                     | Voluntarily unemployed - left without good reason | 345                | 57.60                                | 646                           | 55.40                             |
|  | Dismissed from employment due to misconduct       | 122                | 20.37                                | 247                           | 21.18                             |
|  | Failed to start suitable job as arranged          | 52                 | 8.68                                 | 104                           | 8.92                              |
|  | Failed to accept an offer of suitable employment  | 43                 | 7.18                                 | 94                            | 8.06                              |
|  | Unsatisfactory attendance at Work For Dole        | 30                 | 5.01                                 | 58                            | 4.97                              |
|  | Other   | <20                | N/A                                  | <20                           | N/A                               |
| <b>Total Serious Failures for 18 to 20 year-olds</b> |   | <b>599</b>         | <b>100.00</b>                        | <b>1166</b>                   | <b>100.00</b>                     |

Notes:

1. The above tables show participation and serious failures that were applied during the second quarter of the 2007/08 financial year (i.e. applied in the period 01/10/2007-31/12/2007 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 31/03/2008). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.

4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 5c - Age 21 to 24 years**

| <b>Failure Type</b>  | <b>Reason for Failure</b>                              | <b>Number of Failures</b> | <b>Percentage of Participation Failures</b> | <b>Financial year to date number</b> | <b>Financial year to date percentage</b> |
|--|--|---------------------------|---|--------------------------------------|--|
| Participation Failures                                     | Failed to attend interview with Provider               | 6063                      | 54.03                                       | 12498                                | 52.99                                    |
|  | Failed to comply with activity agreement with Provider | 2246                      | 20.02                                       | 4735                                 | 20.08                                    |
|  | Unsatisfactory attendance at Work for the Dole project | 849                       | 7.57  | 1990                                 | 8.44                                     |
|  | Failed to attend reconnection appointment              | 734                       | 6.54  | 1262                                 | 5.35                                     |
|  | Failed to attend Work for the Dole interview           | 471                       | 4.20  | 1093                                 | 4.63                                     |
|  | Other  | 858                       | 7.65  | 2007                                 | 8.51                                     |
| <b>Total Participation Failures for 21 to 24 year-olds</b> |  | <b>11221</b>              | <b>100.00</b>                               | <b>23585</b>                         | <b>100.00</b>                            |

| <b>Failure Type</b>                                   | <b>Reason for Failure</b>                         | <b>Number of Failures</b> | <b>Percentage of Participation Failures</b> | <b>Financial year to date number</b> | <b>Financial year to date percentage</b> |
|---|---|---------------------------|---|--------------------------------------|--|
| Serious Failures                                      | Voluntarily unemployed - left without good reason | 480                       | 56.87                                       | 903                                  | 52.56                                    |
|   | Dismissed from employment due to misconduct       | 185                       | 21.92                                       | 385                                  | 22.41                                    |
|   | Unsatisfactory attendance at Work For Dole        | 66                        | 7.82  | 152                                  | 8.85                                     |
|   | Failed to start suitable job as arranged          | 54                        | 6.40  | 122                                  | 7.10                                     |
|   | Failed to accept an offer of suitable employment  | 43                        | 5.09  | 120                                  | 6.98                                     |
|   | Other   | <20                       | N/A   | 36                                   | 2.10                                     |
| <b>Total Serious Failures for 21 to 24 year-olds:</b> |   | <b>844</b>                | <b>100.00</b>                               | <b>1718</b>                          | <b>100.00</b>                            |

Notes:

1. The above tables show participation and serious failures that were applied during the second quarter of the 2007/08 financial year (i.e. applied in the period 01/10/2007-31/12/2007 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 31/03/2008). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.

3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 5d - Age 25 to 29 years**

| <b>Failure Type</b>  | <b>Reason for Failure</b>                              | <b>Number of Failures</b> | <b>Percentage of Participation Failures</b> | <b>Financial year to date number</b> | <b>Financial year to date percentage</b> |
|--|--|---------------------------|---|--------------------------------------|--|
| Participation Failures                                     | Failed to attend interview with Provider               | 5226                      | 57.77                                       | 10389                                | 55.74                                    |
|  | Failed to comply with activity agreement with Provider | 1553                      | 17.17                                       | 3264                                 | 17.51                                    |
|  | Unsatisfactory attendance at Work for the Dole project | 592                       | 6.54  | 1426                                 | 7.65                                     |
|  | Failed to attend reconnection appointment              | 579                       | 6.40  | 955                                  | 5.12                                     |
|  | Failed to attend Work for the Dole interview           | 361                       | 3.99  | 854                                  | 4.58                                     |
|  | Other  | 735                       | 8.13  | 1749                                 | 9.38                                     |
| <b>Total Participation Failures for 25 to 29 year-olds</b> |  | <b>9046</b>               | <b>100.00</b>                               | <b>18637</b>                         | <b>100.00</b>                            |

| <b>Failure Type</b>                                  | <b>Reason for Failure</b>                         | <b>Number of Failures</b> | <b>Percentage of Participation Failures</b> | <b>Financial year to date number</b> | <b>Financial year to date percentage</b> |
|--|---|---------------------------|---|--------------------------------------|--|
| Serious Failures                                     | Voluntarily unemployed - left without good reason | 430                       | 56.36                                       | 819                                  | 54.02                                    |
|  | Dismissed from employment due to misconduct       | 164                       | 21.49                                       | 348                                  | 22.96                                    |
|  | Unsatisfactory attendance at Work For Dole        | 59                        | 7.73  | 132                                  | 8.71                                     |
|  | Failed to start suitable job as arranged          | 53                        | 6.95  | 96                                   | 6.33                                     |
|  | Failed to accept an offer of suitable employment  | 44                        | 5.77  | 100                                  | 6.60                                     |
|  | Other   | <20                       | N/A   | <20                                  | N/A                                      |
| <b>Total Serious Failures for 25 to 29 year-olds</b> |   | <b>763</b>                | <b>100.00</b>                               | <b>1516</b>                          | <b>100.00</b>                            |

Notes:

1. The above tables show participation and serious failures that were applied during the second quarter of the 2007/08 financial year (i.e. applied in the period 01/10/2007-31/12/2007 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 31/03/2008). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.



3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 5e - Age 30 to 34 years**

| Failure Type   | Reason for Failure                                     | Number of Failures | Percentage of Participation Failures | Financial year to date number | Financial year to date percentage |
|--|--|--------------------|--------------------------------------|-------------------------------|-----------------------------------|
| Participation Failures                                     | Failed to attend interview with Provider               | 4034               | 59.67                                | 7791                          | 57.22                             |
|  | Failed to comply with activity agreement with Provider | 1154               | 17.07                                | 2297                          | 16.87                             |
|  | Unsatisfactory attendance at Work for the Dole project | 409                | 6.05                                 | 1034                          | 7.59                              |
|  | Failed to attend reconnection appointment              | 359                | 5.31                                 | 593                           | 4.36                              |
|  | Failed to attend Work for the Dole interview           | 235                | 3.48                                 | 549                           | 4.03                              |
|  | Other  | 570                | 8.43                                 | 1351                          | 9.92                              |
| <b>Total Participation Failures for 30 to 34 year-olds</b> |  | <b>6761</b>        | <b>100.00</b>                        | <b>13615</b>                  | <b>100.00</b>                     |

| Failure Type   | Reason for Failure                                | Number of Failures | Percentage of Participation Failures | Financial year to date number | Financial year to date percentage |
|--|---|--------------------|--------------------------------------|-------------------------------|-----------------------------------|
| Serious Failures                                     | Voluntarily unemployed - left without good reason | 285                | 57.58                                | 574                           | 56.72                             |
|  | Dismissed from employment due to misconduct       | 122                | 24.65                                | 237                           | 23.42                             |
|  | Failed to start suitable job as arranged          | 31                 | 6.26                                 | 66                            | 6.52                              |
|  | Failed to accept an offer of suitable employment  | 28                 | 5.66                                 | 66                            | 6.52                              |
|  | Unsatisfactory attendance at Work For Dole        | 20                 | 4.04                                 | 53                            | 5.24                              |
|  | Other   | <20                | N/A                                  | <20                           | N/A                               |
| <b>Total Serious Failures for 30 to 34 year-olds</b> |   | <b>495</b>         | <b>100.00</b>                        | <b>1012</b>                   | <b>100.00</b>                     |

Notes:

1. The above tables show participation and serious failures that were applied during the second quarter of the 2007/08 financial year (i.e. applied in the period 01/10/2007-31/12/2007 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 31/03/2008). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.

3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 5f - Age 35 to 39 years**

| Failure Type   | Reason for Failure                                     | Number of Failures | Percentage of Participation Failures | Financial year to date number | Financial year to date percentage |
|--|--|--------------------|--------------------------------------|-------------------------------|-----------------------------------|
| Participation Failures                                     | Failed to attend interview with Provider               | 3484               | 59.99                                | 6517                          | 57.72                             |
|  | Failed to comply with activity agreement with Provider | 996                | 17.15                                | 1938                          | 17.16                             |
|  | Unsatisfactory attendance at Work for the Dole project | 331                | 5.70                                 | 818                           | 7.24                              |
|  | Failed to attend reconnection appointment              | 259                | 4.46                                 | 421                           | 3.73                              |
|  | Failed to attend Work for the Dole interview           | 198                | 3.41                                 | 458                           | 4.06                              |
|  | Other  | 540                | 9.30                                 | 1139                          | 10.09                             |
| <b>Total Participation Failures for 35 to 39 year-olds</b> |  | <b>5808</b>        | <b>100.00</b>                        | <b>11291</b>                  | <b>100.00</b>                     |

| Failure Type  | Reason for Failure                                | Number of Failures | Percentage of Participation Failures | Financial year to date number | Financial year to date percentage |
|---|---|--------------------|--------------------------------------|-------------------------------|-----------------------------------|
| Serious Failures                                      | Voluntarily unemployed - left without good reason | 233                | 54.57                                | 443                           | 54.02                             |
|   | Dismissed from employment due to misconduct       | 101                | 23.65                                | 193                           | 23.54                             |
|   | Failed to accept an offer of suitable employment  | 35                 | 8.20                                 | 59                            | 7.20                              |
|   | Failed to start suitable job as arranged          | 30                 | 7.03                                 | 59                            | 7.20                              |
|   | Other   | <20                | N/A                                  | 66                            | 1.10                              |
| <b>Total Serious Failures for 35 to 39 year-olds:</b> |   | <b>427</b>         | <b>100.00</b>                        | <b>820</b>                    | <b>100.00</b>                     |

Notes:

1. The above tables show participation and serious failures that were applied during the second quarter of the 2007/08 financial year (i.e. applied in the period 01/10/2007-31/12/2007 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 31/03/2008). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.

4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 5g - Age 40 to 44 years**

| Failure Type   | Reason for Failure                                     | Number of Failures | Percentage of Participation Failures | Financial year to date number | Financial year to date percentage |
|--|--|--------------------|--------------------------------------|-------------------------------|-----------------------------------|
| Participation Failures                                     | Failed to attend interview with Provider               | 2444               | 59.29                                | 4576                          | 56.03                             |
|  | Failed to comply with activity agreement with Provider | 751                | 18.22                                | 1528                          | 18.71                             |
|  | Unsatisfactory attendance at Work for the Dole project | 261                | 6.33                                 | 640                           | 7.84                              |
|  | Failed to attend reconnection appointment              | 152                | 3.69                                 | 232                           | 2.84                              |
|  | Failed to attend Work for the Dole interview           | 131                | 3.18                                 | 296                           | 3.62                              |
|  | Other  | 383                | 9.29                                 | 895                           | 10.96                             |
| <b>Total Participation Failures for 40 to 44 year-olds</b> |  | <b>4122</b>        | <b>100.00</b>                        | <b>8167</b>                   | <b>100.00</b>                     |

| Failure Type   | Reason for Failure                                | Number of Failures | Percentage of Participation Failures | Financial year to date number | Financial year to date percentage |
|--|---|--------------------|--------------------------------------|-------------------------------|-----------------------------------|
| Serious Failures                                     | Voluntarily unemployed - left without good reason | 189                | 58.70                                | 346                           | 53.81                             |
|  | Dismissed from employment due to misconduct       | 73                 | 22.67                                | 148                           | 23.02                             |
|  | Unsatisfactory attendance at Work For Dole        | 25                 | 7.76                                 | 41                            | 6.38                              |
|  | Other   | 35                 | 10.87                                | 108                           | 16.80                             |
| <b>Total Serious Failures for 40 to 44 year-olds</b> |   | <b>322</b>         | <b>100.00</b>                        | <b>643</b>                    | <b>100.00</b>                     |

Notes:

1. The above tables show participation and serious failures that were applied during the second quarter of the 2007/08 financial year (i.e. applied in the period 01/10/2007-31/12/2007 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 31/03/2008). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 5h - Age 45 to 49 years**

| Failure Type   | Reason for Failure                                     | Number of Failures | Percentage of Participation Failures | Financial year to date number | Financial year to date percentage |
|--|--|--------------------|--------------------------------------|-------------------------------|-----------------------------------|
| Participation Failures                                     | Failed to attend interview with Provider               | 1717               | 54.51                                | 3216                          | 53.07                             |
|  | Failed to comply with activity agreement with Provider | 674                | 21.40                                | 1252                          | 20.66                             |
|  | Unsatisfactory attendance at Work for the Dole project | 211                | 6.70                                 | 518                           | 8.55                              |
|  | Failed to attend reconnection appointment              | 126                | 4.00                                 | 184                           | 3.04                              |
|  | Failed to attend Work for the Dole interview           | 110                | 3.49                                 | 226                           | 3.73                              |
|  | Other  | 312                | 9.90                                 | 664                           | 10.96                             |
| <b>Total Participation Failures for 45 to 49 year-olds</b> |  | <b>3150</b>        | <b>100.00</b>                        | <b>6060</b>                   | <b>100.00</b>                     |

| Failure Type   | Reason for Failure                                | Number of Failures | Percentage of Participation Failures | Financial year to date number | Financial year to date percentage |
|--|---|--------------------|--------------------------------------|-------------------------------|-----------------------------------|
| Serious Failures                                     | Voluntarily unemployed - left without good reason | 138                | 48.25                                | 270                           | 48.91                             |
|  | Dismissed from employment due to misconduct       | 59                 | 20.63                                | 109                           | 19.75                             |
|  | Failed to accept an offer of suitable employment  | 37                 | 12.94                                | 71                            | 12.86                             |
|  | Failed to start suitable job as arranged          | 24                 | 8.39                                 | 44                            | 7.97                              |
|  | Failure to commence full time Work for the Dole   | 24                 | 8.39                                 | 48                            | 8.70                              |
|  | Other   | <20                | N/A                                  | <20                           | N/A                               |
| <b>Total Serious Failures for 45 to 49 year-olds</b> |   | <b>286</b>         | <b>100.00</b>                        | <b>552</b>                    | <b>100.00</b>                     |

Notes:

1. The above tables show participation and serious failures that were applied during the second quarter of the 2007/08 financial year (i.e. applied in the period 01/10/2007-31/12/2007 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 31/03/2008). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.

4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).



**Table 5i - Age 50 to 54 years**

| <b>Failure Type</b>  | <b>Reason for Failure</b>                              | <b>Number of Failures</b> | <b>Percentage of Participation Failures</b> | <b>Financial year to date number</b> | <b>Financial year to date percentage</b> |
|--|--|---------------------------|---|--------------------------------------|--|
| Participation Failures                                     | Failed to attend interview with Provider               | 1004                      | 60.12                                       | 1936                                 | 60.54                                    |
|  | Failed to comply with activity agreement with Provider | 429                       | 25.69                                       | 796                                  | 24.89                                    |
|  | Delayed entering into activity agreement with Provider | 51                        | 3.05  | 100                                  | 3.13                                     |
|  | Failed to attend reconnection appointment              | 42                        | 2.51  | 66                                   | 2.06                                     |
|  | Failed to attend job interview                         | 38                        | 2.28  | 87                                   | 2.72                                     |
|  | Other  | 106                       | 6.35  | 213                                  | 6.66                                     |
| <b>Total Participation Failures for 50 to 54 year-olds</b> |  | <b>1670</b>               | <b>100.00</b>                               | <b>3198</b>                          | <b>100.00</b>                            |

| <b>Failure Type</b>                                  | <b>Reason for Failure</b>                         | <b>Number of Failures</b> | <b>Percentage of Participation Failures</b> | <b>Financial year to date number</b> | <b>Financial year to date percentage</b> |
|--|---|---------------------------|---|--------------------------------------|--|
| Serious Failures                                     | Voluntarily unemployed - left without good reason | 84                        | 48.84                                       | 175                                  | 50.00                                    |
|  | Dismissed from employment due to misconduct       | 36                        | 20.93                                       | 65                                   | 18.57                                    |
|  | Failed to accept an offer of suitable employment  | 22                        | 12.79                                       | 49                                   | 14.00                                    |
|  | Other   | 30                        | 17.44                                       | 61                                   | 17.43                                    |
| <b>Total Serious Failures for 50 to 54 year-olds</b> |   | <b>172</b>                | <b>100.00</b>                               | <b>350</b>                           | <b>100.00</b>                            |

Notes:

1. The above tables show participation and serious failures that were applied during the second quarter of the 2007/08 financial year (i.e. applied in the period 01/10/2007-31/12/2007 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 31/03/2008). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 5j - Age 55 to 59 years**

| <b>Failure Type</b>  | <b>Reason for Failure</b>                              | <b>Number of Failures</b> | <b>Percentage of Participation Failures</b> | <b>Financial year to date number</b> | <b>Financial year to date percentage</b> |
|--|--|---------------------------|---|--------------------------------------|--|
| Participation Failures                                     | Failed to attend interview with Provider               | 528                       | 60.27                                       | 1059                                 | 59.33                                    |
|  | Failed to comply with activity agreement with Provider | 214                       | 24.43                                       | 453                                  | 25.38                                    |
|  | Delayed entering into activity agreement with Provider | 40                        | 4.57  | 79                                   | 4.43                                     |
|  | Failed to attend job interview                         | 26                        | 2.97  | 54                                   | 3.03                                     |
|  | Other  | 68                        | 7.76  | 140                                  | 7.84                                     |
| <b>Total Participation Failures for 55 to 59 year-olds</b> |  | <b>876</b>                | <b>100.00</b>                               | <b>1785</b>                          | <b>100.00</b>                            |

| <b>Failure Type</b>                                  | <b>Reason for Failure</b>                         | <b>Number of Failures</b> | <b>Percentage of Participation Failures</b> | <b>Financial year to date number</b> | <b>Financial year to date percentage</b> |
|--|---|---------------------------|---|--------------------------------------|--|
| Serious Failures                                     | Voluntarily unemployed - left without good reason | 51                        | 56.67                                       | 100                                  | 52.08                                    |
|  | Other   | 39                        | 43.33                                       | 92                                   | 47.92                                    |
| <b>Total Serious Failures for 55 to 59 year-olds</b> |   | <b>90</b>                 | <b>100.00</b>                               | <b>192</b>                           | <b>100.00</b>                            |

Notes:

1. The above tables show participation and serious failures that were applied during the second quarter of the 2007/08 financial year (i.e. applied in the period 01/10/2007-31/12/2007 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 31/03/2008). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 5k - Age 60 years and over**

| Failure Type  | Reason for Failure                                     | Number of Failures | Percentage of Participation Failures | Financial year to date number | Financial year to date percentage |
|---|--|--------------------|--------------------------------------|-------------------------------|-----------------------------------|
| Participation Failures  | Failed to attend interview with Provider               | 282                | 60.00                                | 523                           | 60.46                             |
|   | Failed to comply with activity agreement with Provider | 117                | 24.89                                | 224                           | 25.90                             |
|   | Delayed entering into activity agreement with Provider | 29                 | 6.17                                 | 48                            | 5.55                              |
|   | Other  | 42                 | 8.94                                 | 70                            | 8.09                              |
| <b>Total Participation Failures for age 60 years and over</b> |  | <b>470</b>         | <b>100.00</b>                        | <b>865</b>                    | <b>100.00</b>                     |

| Failure Type  | Reason for Failure                                | Number of Failures | Percentage of Participation Failures | Financial year to date number | Financial year to date percentage |
|---|---|--------------------|--------------------------------------|-------------------------------|-----------------------------------|
| Serious Failures  | Voluntarily unemployed - left without good reason | 29                 | 76.31                                | 52                            | 71.23                             |
|   | Other   | <20                | N/A                                  | 21                            | 28.76                             |
| <b>Total Serious Failures for age 60 years and over</b> |   | <b>38</b>          | <b>100.00</b>                        | <b>73</b>                     | <b>100.00</b>                     |

Notes:

1. The above tables show participation and serious failures that were applied during the second quarter of the 2007/08 financial year (i.e. applied in the period 01/10/2007-31/12/2007 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 31/03/2008). The lag allowed to the end of the subsequent quarter was in order to allow for a large proportion of reviews to have taken place.
2. The age status shown is that recorded when the Participation or Serious Failure was applied.
3. Provider = employment service provider.
4. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).

**Table 6 – Eight week Non-Payment periods incurred by job seekers**

| Reason for 8 week Non-Payment Period      | Number      | Percentage    | Financial year to date number | Financial year to date percentage |
|---|-------------|---------------|-------------------------------|-----------------------------------|
| Third or subsequent participation failure | 4799        | 53.45         | 10622                         | 56.07                             |
| Serious Failure                           | 4179        | 46.55         | 8322                          | 43.93                             |
| <b>Total</b>                              | <b>8978</b> | <b>100.00</b> | <b>18944</b>                  | <b>100.00</b>                     |

Notes:

1. The above table shows the number of 8 week Non-Payment Periods (NPP) imposed during the second quarter of the 2007/08 financial year (i.e. applied in the period 1/10/2007-31/12/2007 inclusive) and not under review, revoked or otherwise overturned by the end of the next quarter (i.e. at 31/3/2008).
2. The total number of 8 week NPPs imposed in the December quarter represents approximately 1.43 per cent of all job seekers subject to the Welfare to Work compliance framework during the quarter. The financial year to date number represents approximately 2.47 per cent of all job seekers subject to the Welfare to Work compliance framework during the six months to 31 December 2007.
3. This data was extracted by the Department of Education, Employment and Workplace Relations from the Centrelink customer data system using SAS (statistical analysis software).