

**EDUCATION, EMPLOYMENT AND WORKPLACE RELATIONS**

**SENATE LEGISLATION COMMITTEE - QUESTIONS ON NOTICE  
2008-09 BUDGET ESTIMATES HEARING**

**Outcome**            4

**DEEWR Question No. EW39\_09**

Senator Mason provided in writing.

**Question**

*Productivity Places Program*

How frequently will the Department undertake on-site monitoring of each provider?

**Answer**

On-site monitoring may be undertaken if an organisation is failing to meet its contractual responsibilities. Desk-top monitoring is undertaken regularly by the department and a risk management matrix has been developed to assess the risks associated with each provider. When desk-top monitoring identifies significant issues with an approved organisation, the department may request access to employees of the organisation, participants in the training and material associated with the program. The department may also at this stage conduct a site visit.

Providers are also subject to scrutiny under the provision of the Australian Quality Training Framework which govern the regulation and ongoing operation of registered training providers.