SENATE EMPLOYMENT, WORKPLACE RELATIONS AND EDUCATION LEGISLATION COMMITTEE

2006-2007 BUDGET SENATE ESTIMATES HEARING 29^{TH} AND 30^{TH} MAY 2006 EMPLOYMENT AND WORKPLACE RELATIONS PORTFOLIO

QUESTIONS ON NOTICE

Outcome 2: Higher productivity, higher pay workplace

Output Group 2.2: Workplace relations implementation

Output 2.2.3: Workplace relations services

Question Number: W102-07

Question:

Senator Wong asked at *Hansard* page 103:

Can the Department provide a list of organisations, used by call centre operators, to which people might be referred for the purposes of legal advice?

Answer:

The WorkChoices Infoline does not refer clients to legal advisors. Depending on the issues raised, clients may be advised to seek independent legal advice.

Advisors have access to a list of Key Legal Contacts (Attachment A) that may be referred to if the client requests guidance.



Key Legal Contacts

Aboriginal Legal Aid

(03) 9679 8000

Hobart CLS

Free legal 'walk in' advice on all matters. Open Mondays and Wednesdays from 6pm. No appointments required.

1300 364 785

166 Macquarie Street Hobart TAS 7000

Launceston CLC

Free legal advice on all matters – bar Worker's Compensation.

03 6334 1577

Law Societies

| NSW | http://www.lawfoundation.net.au/ | 9221 3900 |
|-----|---|-----------|
| Vic | http://www.liv.asn.au/ | 9607 9311 |
| Qld | http://www.qls.com.au/wse/lwp/workplace | 3842 5842 |
| WA | http://www.lawsocietywa.asn.au/ | 9322 7877 |
| SA | http://www.lssa.asn.au/ | 8229 0222 |
| Tas | http://www.taslawsociety.asn.au/ | 6234 4133 |
| ACT | http://www.lawsocact.asn.au/ | 6247 5700 |
| NT | www.lawsocnt.asn.au | 8981 5104 |

Legal Aid Commission

| Federal | http://www.nla.aust.net.au/ | - |
|---------|--|---|
| NSW | http://www.legalaid.nsw.gov.au | 1300 888 529 |
| Vic | http://www.legalaid.vic.gov.au/Index.cfm | 9269 0234 or 1800 677 402 (country calls) |
| Qld | http://www.legalaid.qld.gov.au/ | 1300 651 188 |
| WA | http://www.legalaid.wa.gov.au/aspx/home.aspx | 1300 650 579 |
| SA | http://www.lsc.sa.gov.au/ | 1300 366 424 |
| Tas | http://www.legalaid.tas.gov.au/ | (03) 6236 3800 |
| ACT | http://www.legalaid.canberra.net.au/ | 1300 654 314 |
| NT | http://www.ntlac.nt.gov.au/ | 8981 1488 |

Legal Services Board

(03) 9679 8000