

EDUCATION, SCIENCE AND TRAINING

SENATE LEGISLATION COMMITTEE - QUESTIONS ON NOTICE 2006-2007 BUDGET ESTIMATES HEARING

Outcome: All
Output Group: All

DEST Question No. E426_07

Senator Wong provided in writing.

Refers to DEST Question No E864_05 – Did DEST conduct any surveys of attitudes towards programmes run by their department in 1996-97, 1997-98, 1998-99, 1999-00, 2000-01, 2001-02, 2002-03 and 2003-04 to date

Question:

What were the key findings of these surveys? What changes have been implemented as a result?

Answer:

Attitudinal information Surveys

The response to QoN E860_05 listed all surveys undertaken for DEST programmes and their key findings up to and including 2004-05. Listed below are the items from that response that related to attitudes to programmes, and the changes implemented as a result. No further surveys of attitudes towards programmes run by the Department have been undertaken.

Year	Programme	Implemented Changes
2003-04 & 2004-05	Employer and New Apprenticeship Satisfaction Survey	Given that in both the 2004 and 2005 Surveys of New Apprentice and Employer Satisfaction with New Apprenticeship Centres, the 80% Benchmark was exceeded in almost all regions, for the Australian Apprenticeships Support Services contract 2006-2009, the benchmark against Key Performance Indicator 2 has been increased to 85%.
2004-2005	Post Programme Monitoring, Survey of the Language, Literacy and Numeracy Programme	Programme changes are being introduced from 1 July 2006 (following a tender process and coinciding with a new contract period) to better measure client learning gains and to further improve client outcomes
2004	Career Planning Programming	The Career Planning Programme course material and promotional material has been amended to include group specific material for young people, mature people and parents returning to the work force.
2004	The Real Game Series	An update of the Real Game (12-14) has been undertaken with input from a focus group of teachers, as a result of survey feedback that the resource needed to be kept current.