

**SENATE EMPLOYMENT, WORKPLACE RELATIONS AND EDUCATION  
LEGISLATION COMMITTEE**

**2005-2006 BUDGET SENATE ESTIMATES HEARING  
30, 31 MAY and 3 JUNE 2005**

**EMPLOYMENT AND WORKPLACE RELATIONS PORTFOLIO**

**QUESTIONS ON NOTICE**

**Office of the Employment Advocate**

**Question Number: W254-06**

**Question:**

Senator Marshall provided in writing:

How many complaints did you receive in 2004-05?

How did you categorise the complaints in 2004-05?

How many complaints were recorded in each category in 2004-05?

**Answer:**

As at 6 May 2005 there had been 301 complaints received in 2004/05

Complaints were categorised by type:

**AWA**

breach	143	47.5%
coercion	19	6.3%
false declaration	12	4.0%
genuine consent	47	15.6%
information	24	8.0%
No disadvantage test issues	14	4.7%
no explanation	3	1.0%
number of days	6	2.0%
not filed/approved	6	2.0%
<b>Total AWA</b>	<b>274</b>	<b>91.0%</b>

**Freedom of Association (FOA)**

agreement type	2	0.7%
anti-union	1	0.3%
general	8	2.7%
industrial action compulsion	1	0.3%
membership discrimination	1	0.3%
no ticket no start	1	0.3%
union preference	1	0.3%
no jurisdiction	8	2.7%
right of entry	1	0.3%
resignation not accepted	3	1.0%
<b>Total FOA</b>	<b>27</b>	<b>9.0%</b>
<b>Total Complaints</b>	<b>301</b>	<b>100.0%</b>