

**SENATE EMPLOYMENT, WORKPLACE RELATIONS AND EDUCATION
LEGISLATION COMMITTEE**

**2005-2006 BUDGET SENATE ESTIMATES HEARING
30 ,31 MAY and 3 JUNE 2005**

EMPLOYMENT AND WORKPLACE RELATIONS PORTFOLIO

QUESTIONS ON NOTICE

Outcome 1: Efficient and effective labour market assistance

Output Group 1.2: Labour market programme management and delivery

Outputs 1.2.2: Employment Services

Question Number: W053-06

Question:

Senator Wong asked at *Hansard* page 24 :

For The last year how many providers have been assessed as:

- (a) extreme in one category or another;
- (b) high in one category or more; and
- (c) low across the board?

Answer:

DEWR Account and Contract Managers use the Australian/New Zealand Standard for Risk Management, AS/NZS 4360:2004, as the basis for any risk assessment for Job Network providers.

Contract Managers undertake risk assessments for each Job Network provider on at least an annual basis, and in some cases more often if the risk scenario changes.

The purpose of the risk assessment is to enable Contract Managers to put in place appropriate monitoring activities commensurate to the level of risk. For example, if a risk is identified as high or extreme the Contract Manager will discuss the particular issue with the Job Network provider and put in place strategies to reduce the risk.

Currently the number of Job Network providers rated extreme in one category or another at the organisational level is 2 with 26 providers rated high in one category or more. The remainder are rated below extreme and high.