

**SENATE EMPLOYMENT, WORKPLACE RELATIONS AND EDUCATION
LEGISLATION COMMITTEE**

2003-2004 BUDGET ESTIMATES HEARING – 2 and 3 JUNE 2003

EMPLOYMENT AND WORKPLACE RELATIONS PORTFOLIO

QUESTIONS ON NOTICE

Outcome: 1 An effectively functioning labour market

Question Number: W104-04

Question:

Senator Campbell asked in writing:

Please provide an update on the Department's performance against each of the following targets/impacts (attached). Please also stipulate the date at which the most recent performance audit occurred or at which the most recent data was collected.

Answer:

The Department measures its performance on a quarterly basis.

Attached is an update on the Department's performance as at March, 2003.

Performance information – Summary

Outcome 1

An effectively functioning labour market

An effectively functioning labour market

Outcome Effectiveness Performance Indicators

Impact : Maximise ability of unemployed Australians to find work

The average duration of unemployment relative to labour market performance

Performance summary:

In trend terms, the average duration of unemployment per labour force member was 3.2 weeks in February 2003.

Outcome 1 Effectiveness Performance Indicators continued:

Comparative labour market experience:

- Long term unemployed
- Indigenous Australians
- Mature aged
- Culturally diverse backgrounds
- Sole Parents
- People with a Disability
- Young People

Table 2: ABS UNEMPLOYMENT ESTIMATES (Original Data unless otherwise stated)

CLIENT GROUP	Unemployment Rate (%)	Participation Rate (%)	Average Duration of Unemployment (Feb 2003, weeks)
Long-term Unemployed	1.4 (trend)	N/A	169.1
<i>of which...</i>			
Medium-long term (12-23 months)	0.6 (trend)	N/A	67.3
Very long-term (24 months+)	0.8 (trend)	N/A	246.1
Indigenous Australians	20.0 ^C	52.1 ^C	N/A
Mature Aged*	4.2	69.2	91.8
People from a Linguistically and Culturally Diverse Background	7.6	54.0	N/A
Sole Parents	13.4 ^A	54.7 ^A	N/A
People with a Disability	11.5 ^D	53.2 ^D	N/A
Young People**	17.6 ^B	61.7 ^B	22.0
ALL Ue	6.0 (trend)	64.5 (trend)	53.5 (trend)

Notes: Data are for February 2003 and sourced from ABS SuperTABLES, unless otherwise stated.

Figures for separate categories do not always add up to the aggregate figure as a result of rounding error.

* 45-64 year olds

** 15-19 year olds

DATA SOURCES

- A. ABS (February 2003), *Labour Force, Australia*, Catalogue No. 6203.0. Table 30 (Original Data).
- B. ABS (February 2003), *Labour Force, Australia*, Catalogue No. 6202.0. Table 7c (Original Data).
- C. ABS, *Census 2001*.
- D. ABS (June 1998), *Disability, Ageing and Carers, Australia*, Catalogue No. 4430.0.

Description	Performance	Year to Date Performance as at March, 2003
Output Group 1.1	Labour market policy and analysis	
1.1.1 Policy advice	<p>Level of satisfaction of Ministers with the provision of policy advice</p> <p>Target: All briefs rated satisfactory or above</p>	All briefs rated satisfactory or above
1.1.2 Research and evaluation	<p>Level of satisfaction of Ministers with the provision of research and evaluation.</p> <p>Target: All reports rated satisfactory or above</p>	All reports rated satisfactory or above
Output Group 1.2	Labour market programme management and delivery	
1.2.1 Information, referral and support services	<p>1) Delivery of services by Centrelink against key performance indicators</p> <p>Target: All indicators met by Centrelink</p> <p>2) Employment information technology applications services price compared with industry benchmarks</p> <p>Benchmark: \$750 per function point developed</p> <p>3) Level of satisfaction of service providers with contracted information and support services</p> <p>Target: Service providers are satisfied</p>	<p>80% of indicators met¹</p> <p>Actual cost YTD is less than benchmark around US\$661.</p> <p>Service providers satisfied</p>

¹ The March result is a significant improvement over December and reflects a combination of improved Centrelink performance against some of the KPI benchmarks

Description	Performance	Year to Date Performance as at March, 2003
1.2.2 Employment services	<p>1) Percentage of internet vacancies on JobSearch compared to the ANZ Job Advertisement series</p> <p>Target: At least 40% of the ANZ Job Advertisement series</p> <p>2) Job Matching placements achieved</p> <p>Target: 325 000 (Annual)</p> <p>3) Utilisation of programme places</p> <p>Targets:</p> <ul style="list-style-type: none"> • Job Search Training – 95,500 commencements • Intensive Assistance – 290,000 commencements • NEIS – 6,800 commencements Transition to Work – 10,000 commencements <p>4) Proportion of job seekers in employment and/or education/training (positive outcomes) three months following participation in Employment Services</p> <ul style="list-style-type: none"> • Job Matching (71%) • Job Search Training (52%) • Intensive Assistance (45%) • NEIS (85%) • Transition to Work (48%) <p>5) Proportion of job seekers in employment and/or education/training (positive outcomes) following participation in Employment Services by disadvantaged group</p> <ul style="list-style-type: none"> Long Term Unemployed (47%) Indigenous Australians (43%) Mature Aged (52%) People from Culturally and Linguistically Diverse Backgrounds (59%) Sole Parents (54%) People with a Disability (47%) Young People (65%) 	<p>100% target achieved (Financial year to May, 2003)</p> <p>93% of target achieved</p> <p>Job Search Training 88% of target Intensive Assistance 97% of target NEIS 101% of target TTW 140% of target</p> <p>Job Matching 100% of target Job Search Training 97% of target Intensive Assistance 120% of target NEIS 95% of target TTW 108% of target</p> <p>LTU 109% of target Indigenous Australians 107%of target Mature Aged 101%of target People from Culturally and Linguistically Diverse Backgrounds 101%of target Sole Parent 98%of target People with a disability 105%of target Young people 99%of target</p>

Description	Performance	Year to Date Performance as at March, 2003
1.2.2 Employment services (continued)	<p>6) Proportion of job seekers off benefit three months following participation in Employment Services</p> <p>Target</p> <ul style="list-style-type: none"> • Job Matching (48%) • Job Search Training (33%) • Intensive Assistance (37%) • NEIS (79%) <p>7) Proportion of job seekers off benefit following participation in Employment Services by disadvantaged group</p> <p>Long Term Unemployed (30%) Indigenous Australians (39%) Mature Aged (40%) People from Culturally and Linguistically Diverse Backgrounds (43%) Sole Parents (23%) People with a Disability (32%) Young People (45%)</p>	<p>Job Matching 100% of target Job Search Training 115% of target Intensive Assistance 109% of target NEIS 100% of target</p> <p>LTU 110% of target Indigenous Australians 97%of target Mature Aged 106%of target People from Culturally and Linguistically Diverse Backgrounds 103%of target Sole Parent 105%of target People with a disability 110%of target Young people 102%of target</p>
1.2.3 Indigenous employment programmes	<p>1) Utilisation of programme places</p> <p>Target: A 5% increase in programme commencements (compared to 2001-02)</p> <p>2) Proportion of job seekers in employment three months following participation in Indigenous Employment Programs</p> <p>Target: 60.5%</p>	<p>100% of target achieved</p> <p>94% of target currently achieved</p>
1.2.4 Mutual obligation initiatives	<p>Utilisation of programme places</p> <p>Target: Work for the Dole – 55 500 commencements (annual).</p>	<p>Work for the Dole commencements around 64,000 (end June 03)</p>