SENATE EMPLOYMENT, WORKPLACE RELATIONS AND EDUCATION LEGISLATION COMMITTEE

2003-2004 BUDGET ESTIMATES HEARINGS - 2-3 JUNE 2003

EMPLOYMENT AND WORKPLACE RELATIONS PORTFOLIO

COMCARE

QUESTIONS ON NOTICE

Outcome: Comcare

Question Number: W066-04

Question:

Senator Carr asked in writing:

Has Comcare taken disciplinary action against any Comcare employee in relation to the shortcomings of Comcare investigation numbers 1913 and 1997 identified or implied by the Ombudsman and Mr Wray and subsequent administrative decisions in relation to or acting on those reports? If so what disciplinary action was taken?

Answer:

Comcare has not taken any disciplinary action against any Comcare employee in relation to these investigations. The Ombudsman found that most of the deficiencies in these investigations were a result of Comcare's investigation policy at that time.

Comcare agreed to address the deficiencies identified by the Ombudsman and in this regard has provided and continues to provide training for its investigators and has updated its investigations manual to address issues identified by the Ombudsman.