

## Senate Standing Committee on Education and Employment

### QUESTIONS ON NOTICE Additional Estimates 2013-2014

#### Cross Portfolio

#### Department of Employment Question No. EM0490\_14

Senator Ludwig provided in writing.

#### Question

##### Shared Services

1. What goods/services are procured/obtained/provided by the Corporate and state office network to the department;
2. What goods/services procured/obtained/provided are shared between the Education and Employment departments?
3. Provide in detail the costs of these shared goods/services and the goods/services provided by the corporate and state office network; how are the costs split; how long will this arrangement last?; what was the budget for these goods and services since September 18 2013 and what is the budget for these goods/services for the department after the shared and corporate and state office network is dissolved.

#### Answer

Aside from services shared with the Department of Education (see question on notice EM0345\_14), the Department of Employment provides the following corporate services itself:

- human resources (people strategy, bargaining and policy)
- communication (strategic and internal communication, media and events)
- audit and parliamentary (IT, financial and performance audit; parliamentary and ministerial liaison)
- finance (budget estimates, budget proposals, financial management and reporting)
- assurance and business services (risk management implementation, business improvement)
- legal services (freedom of information, litigation, legal policy)

The state network assists the department in delivering Government programmes and services, including:

- managing local provider contracts (e.g. Job Services Australia)
- facilitating stakeholder communication and consultation to seek input or advice on government policy and programmes
- providing immediate support to employers and employees during redundancy events
- engaging with communities and coordinating information and responses during natural disasters such as floods and fires.

Details of the services shared between the Department of Employment and the Department of Education are in the response to EM0345\_14.

The budgets that existed in the former Department of Education, Employment and Workplace Relations (DEEWR) for each work unit in the corporate areas, both in the shared services centre or in the Department of Employment, and the state network, has followed the work unit. The arrangements are intended to be ongoing.