Senate Standing Committee on Education and Employment

QUESTIONS ON NOTICE Additional Estimates 2013-2014

Outcome 1 - Employment

Department of Employment Question No. EM0171_14

Senator McKenzie asked on 27 February 2014, Hansard page 83

Question

Average time to exit JSA

Senator McKENZIE: Have you seen any subsequent issues around the duration of time people are spending in the system itself? Ms Drayton: I can go to some data, but I probably do not have the retrospective numbers. This is data based on 1 December, so looking back at the 12 months prior to 1 December. This is what we call an average time to exit JSA. Senator McKENZIE: Which is the goal, I would imagine. Ms Drayton: Indeed. Across all of the streams, though I can break this down by stream if you would like, 26 per cent of people who are in JSA leave within the first 13 weeks. So, in the first three months 26.3 per cent of people exit JSA. In the second 13 weeks a further 21 per cent leave. In the third 13 weeks, 12 per cent leave. In the fourth 13 weeks eight per cent. We are looking at 68.4 per cent of people exiting JSA within that first 12-month period. Senator McKENZIE: Do any of the 26 per cent that leave after three weeks re-enter in that 12-month period? Ms Drayton: That is what we refer to as churn. With the data that I have that goes to churn—and this is again by stream—it is slightly different measures but it is the only measure that I have with me. This is measuring the people who have exited the system for 26 weeks. They have been paid a 26-week employment outcome. We check on them 26 weeks later to see what is happening with them. So, with the full 12 months the return rate is 21 per cent overall of people who have come back on. That is varied across the stream. It is 16 per cent for stream 1, 17 per cent for stream 2, 28 per cent for stream 3, and 29 per cent for stream 4, which reflects the caseload. Senator McKENZIE: I know you can break down the data by stream. I was going to ask about reasons, from your perspective, for the decrease in employment outcomes, going to Ms Leon's commentary around wider issues other than the individuals themselves in the stream. I am wondering whether you could break the data down by geography and industry sectors. Ms Drayton: So the industries where people are getting jobs or the industries they are coming from? Senator McKENZIE: Both if that is possible. Anyway, an age group? Ms Drayton: I can certainly give you age groups for the caseload. I am not sure that I have at all the industries people are coming from on the JSA caseload. Senator McKENZIE: What about the caseload of the industry that they are going into? Ms Drayton: With the age group I will give you the overall, but if you need it I can go by stream. Senator McKENZIE: For the sake of everybody, if you could take on notice age group by stream. Ms Drayton: Thank you. Senator McKENZIE: Can you do geography? Ms Drayton: We can do part B by geography. We can go by state or by what we call an employment service area. We will refine that as much as we can for you. Senator McKENZIE: Yes, states would be too big a block. Regions? Ms Drayton: We will get what we can for you. Senator McKENZIE: Thank you. Ms Kidd: We monitor the labour market and patterns in announced redundancies. They do not necessarily actualise. But in terms of the top five industries where redundancies are occurring, they are manufacturing, property

and business services, retail, mining and engineering, and building and construction. Senator McKENZIE: Any comment around why those particular industry groups are experiencing high levels of redundancies? Ms Kidd: A lot of it is related to structural reform within the economy. There are lots of underlying changes, shifts in industry. The well known decline in manufacturing and as a result of things like changes in technology, better ways of doing things. There are quite a few shifts. There are a lot of high-profile industries like health services that have seen a lot of growth to offset the decline. Senator McKENZIE: I look forward to that information on notice. Ms Leon: I should clarify that those numbers do not necessarily all translate into the JSA caseload.

Answer

From 1 July 2009 to 1 December 2013, Job Services Australia job placements by:

- 1. Table 1: Industry and Labour Market Region
- 2. Table 2: Industry and Age
- 3. Table 3: Industry and Stream

Table 1: Number of Job Services Australia job placements by industry and Labour Market Region for the period 1 July 2009 to 1 December 2013

Tor the period 1 July 2009 to 1 December 20					Central and Northern		_	_		
Industry Type	Adela	ido	Brisb	ano	Norti Queen			tern toria	Greater \ Aust	
Accommodation and Food Services	8,623	8.0%	25,538	10.4%	15,293	12.6%	8,011	12.5%	4,203	10.5%
Administrative and Support Services	1,427	1.3%	3,396	1.4%	978	0.8%	405	0.6%	252	0.6%
Agriculture, Forestry, Fishing	2,949	2.7%	6,051	2.5%	11,418	9.4%	5,988	9.3%	3,205	8.0%
Arts and Recreation Services	1,520	1.4%	4,686	1.9%	1,493	1.2%	935	1.5%	545	1.4%
Construction	9,457	8.7%	27,782	11.3%	14,216	11.7%	5,826	9.1%	4,278	10.6%
Education and Training	2,640	2.4%	5,783	2.4%	3,014	2.5%	1,394	2.2%	1,306	3.2%
Electricity, Gas, Water, Waste Services	900	0.8%	1,803	0.7%	756	0.6%	459	0.7%	258	0.6%
Financial and Insurance Services	863	0.8%	2,659	1.1%	396	0.3%	275	0.4%	124	0.3%
Health Care and Social Assistance	7,867	7.3%	15,885	6.5%	6,656	5.5%	4,066	6.3%	2,586	6.4%
Information Media and Telecommunications	1,711	1.6%	4,503	1.8%	908	0.7%	414	0.6%	211	0.5%
Manufacturing	13,938	12.9%	31,493	12.8%	9,751	8.0%	8,851	13.8%	3,177	7.9%
Mining	692	0.6%	1,744	0.7%	3,388	2.8%	488	0.8%	2,671	6.6%
Other Services	14,491	13.4%	25,685	10.5%	9,733	8.0%	4,887	7.6%	3,624	9.0%
Professional, Scientific, Technical Services	16,391	15.1%	28,831	11.8%	14,269	11.7%	7,112	11.1%	4,527	11.3%
Public Administration and Safety	1,018	0.9%	2,414	1.0%	2,429	2.0%	826	1.3%	858	2.1%
Rental, Hiring and Real Estate Services	483	0.4%	2,714	1.1%	955	0.8%	382	0.6%	318	0.8%
Retail Trade	15,235	14.1%	34,376	14.0%	16,280	13.4%	9,344	14.6%	5,291	13.2%
Transport, Postal and Warehousing	5,465	5.0%	13,376	5.5%	6,224	5.1%	2,588	4.0%	1,860	4.6%
Wholesale Trade	2,554	2.4%	6,566	2.7%	3,639	3.0%	1,809	2.8%	904	2.2%
Total	108,224	100.0%	245,285	100.0%	121,796	100.0%	64,060	100.0%	40,198	100.0%

Table 1: Number of Job Services Australia job placements by industry and Labour Market Region

for the period 1 July 2009 to 1 December 2013 (cont)

Industry Type	Hun	nter	Melbo	ourne	Northern New South Wales		Northern Territory		Perth	
Accommodation and Food Services	14,243	13.2%	19,980	7.8%	13,081	15.4%	1,936	8.7%	7,880	7.9%
Administrative and Support Services	943	0.9%	5,183	2.0%	786	0.9%	295	1.3%	1,186	1.2%
Agriculture, Forestry, Fishing	3,592	3.3%	3,944	1.5%	6,421	7.6%	1,022	4.6%	2,278	2.3%
Arts and Recreation Services	1,892	1.7%	4,409	1.7%	2,650	3.1%	495	2.2%	1,638	1.6%
Construction	11,846	11.0%	19,723	7.7%	9,388	11.1%	2,819	12.6%	10,766	10.8%
Education and Training	2,598	2.4%	7,328	2.8%	3,460	4.1%	1,186	5.3%	2,725	2.7%
Electricity, Gas, Water, Waste Services	697	0.6%	2,102	0.8%	446	0.5%	133	0.6%	661	0.7%
Financial and Insurance Services	804	0.7%	4,106	1.6%	468	0.6%	135	0.6%	801	0.8%
Health Care and Social Assistance	8,916	8.2%	17,591	6.8%	7,854	9.3%	2,184	9.8%	6,857	6.9%
Information Media and										
Telecommunications	1,246	1.2%	6,348	2.5%	854	1.0%	140	0.6%	1,224	1.2%
Manufacturing	10,171	9.4%	39,542	15.4%	6,769	8.0%	780	3.5%	11,117	11.2%
Mining	1,192	1.1%	541	0.2%	603	0.7%	675	3.0%	3,513	3.5%
Other Services	11,438	10.6%	31,815	12.4%	4,841	5.7%	1,871	8.4%	9,681	9.7%
Professional, Scientific, Technical										
Services	14,184	13.1%	34,492	13.4%	8,502	10.0%	2,720	12.2%	13,203	13.3%
Public Administration and Safety	832	0.8%	2,520	1.0%	1,014	1.2%	1,445	6.5%	1,133	1.1%
Rental, Hiring and Real Estate Services	793	0.7%	2,097	0.8%	763	0.9%	111	0.5%	815	0.8%
Retail Trade	16,106	14.9%	32,739	12.7%	12,138	14.3%	3,187	14.3%	15,638	15.7%
Transport, Postal and Warehousing	4,372	4.0%	15,177	5.9%	2,565	3.0%	841	3.8%	5,430	5.5%
Wholesale Trade	2,267	2.1%	7,599	3.0%	2,112	2.5%	388	1.7%	3,020	3.0%
Total	108,132	100.0%	257,236	100.0%	84,715	100.0%	22,363	100.0%	99,566	100.0%

Table 1: Number of Job Services Australia job placements by industry and Labour Market Region for the period 1 July 2009 to 1 December 2013 (cont)

	South A	ustralia	Southe	rn New	Sout	hern		
Industry Type	Cou	ntry	South	Wales	Queen	sland	Syd	ney
Accommodation and Food Services	4,678	9.6%	10,262	14.9%	6,759	12.9%	21,858	8.0%
Administrative and Support Services	375	0.8%	531	0.8%	306	0.6%	5,318	2.0%
Agriculture, Forestry, Fishing	8,052	16.5%	4,613	6.7%	5,897	11.2%	3,407	1.3%
Arts and Recreation Services	688	1.4%	994	1.4%	503	1.0%	4,990	1.8%
Construction	3,478	7.1%	7,324	10.6%	5,046	9.6%	23,836	8.8%
Education and Training	1,006	2.1%	1,711	2.5%	1,156	2.2%	7,574	2.8%
Electricity, Gas, Water, Waste Services	225	0.5%	414	0.6%	301	0.6%	1,808	0.7%
Financial and Insurance Services	160	0.3%	409	0.6%	183	0.3%	5,052	1.9%
Health Care and Social Assistance	3,036	6.2%	5,204	7.6%	3,257	6.2%	18,904	7.0%
Information Media and								
Telecommunications	777	1.6%	790	1.1%	398	0.8%	5,610	2.1%
Manufacturing	5,616	11.5%	5,700	8.3%	6,818	13.0%	33,190	12.2%
Mining	859	1.8%	380	0.6%	897	1.7%	817	0.3%
Other Services	4,615	9.4%	6,379	9.3%	3,416	6.5%	36,996	13.6%
Professional, Scientific, Technical								
Services	4,964	10.2%	7,507	10.9%	4,022	7.7%	38,652	14.2%
Public Administration and Safety	461	0.9%	1,260	1.8%	649	1.2%	2,550	0.9%
Rental, Hiring and Real Estate Services	230	0.5%	566	0.8%	430	0.8%	2,573	0.9%
Retail Trade	5,920	12.1%	10,362	15.1%	8,477	16.1%	34,629	12.8%
Transport, Postal and Warehousing	2,617	5.4%	2,779	4.0%	2,545	4.8%	16,162	6.0%
Wholesale Trade	1,110	2.3%	1,649	2.4%	1,477	2.8%	7,649	2.8%
Total	48,867	100.0%	68,834	100.0%	52,537	100.0%	271,575	100.0%

Table 1: Number of Job Services Australia job placements by industry and Labour Market Region for the period 1 July 2009 to 1 December 2013 (cont)

	Western New South							
Industry Type	Tasm	ania	Wa	les	Western	Victoria	Total	
Accommodation and Food Services	5,933	12.0%	5,989	12.7%	9,300	11.2%	183,567	
Administrative and Support Services	531	1.1%	324	0.7%	651	0.8%	22,887	
Agriculture, Forestry, Fishing	5,600	11.3%	6,720	14.3%	7,623	9.2%	88,780	
Arts and Recreation Services	759	1.5%	530	1.1%	1,349	1.6%	30,076	
Construction	3,742	7.6%	4,023	8.5%	6,734	8.1%	170,284	
Education and Training	1,068	2.2%	1,190	2.5%	2,238	2.7%	47,377	
Electricity, Gas, Water, Waste Services	293	0.6%	436	0.9%	514	0.6%	12,206	
Financial and Insurance Services	314	0.6%	220	0.5%	511	0.6%	17,480	
Health Care and Social Assistance	3,239	6.6%	3,064	6.5%	6,011	7.3%	123,177	
Information Media and								
Telecommunications	818	1.7%	329	0.7%	937	1.1%	27,218	
Manufacturing	5,382	10.9%	4,486	9.5%	9,882	11.9%	206,663	
Mining	478	1.0%	1,268	2.7%	629	0.8%	20,835	
Other Services	5,162	10.5%	3,275	6.9%	7,218	8.7%	185,127	
Professional, Scientific, Technical								
Services	5,711	11.6%	4,017	8.5%	9,871	11.9%	218,975	
Public Administration and Safety	471	1.0%	710	1.5%	911	1.1%	21,501	
Rental, Hiring and Real Estate Services	290	0.6%	270	0.6%	454	0.5%	14,244	
Retail Trade	6,129	12.4%	6,575	13.9%	12,355	14.9%	244,781	
Transport, Postal and Warehousing	2,013	4.1%	2,761	5.9%	3,592	4.3%	90,367	
Wholesale Trade	1,424	2.9%	963	2.0%	2,078	2.5%	47,208	
Total	49,357	100.0%	47,150	100.0%	82,858	100.0%	1,772,753	

Table 2: Number of Job Services Australia job placements by industry and job seeker age group for the period 1 July 2009 to 1 December 2013

Industry Type	Job Se Unde		Job Se		Job Se 25 to		Job Seekers 50 to 54			Job Seekers 55+	
Accommodation and Food											
Services	55,452	14.8%	21,630	11.1%	88,537	9.2%	9,487	8.1%	8,461	7.0%	183,567
Administrative and Support		4.00/		4 40/	40040	4.00/	4 000	4 =0/	4 00=	4 =0/	
Services	3,913	1.0%	2,804	1.4%	12,612	1.3%	1,693	1.5%	1,865	1.5%	22,887
Agriculture, Forestry, Fishing	15,506	4.1%	8,627	4.4%	51,098	5.3%	6,422	5.5%	7,127	5.9%	88,780
Arts and Recreation Services	6,184	1.7%	4,071	2.1%	16,364	1.7%	1,658	1.4%	1,799	1.5%	30,076
Construction	35,037	9.4%	18,466	9.5%	96,738	10.0%	9,797	8.4%	10,246	8.5%	170,284
Education and Training	5,723	1.5%	5,055	2.6%	27,303	2.8%	4,412	3.8%	4,884	4.1%	47,377
Electricity, Gas, Water, Waste											
Services	2,635	0.7%	1,485	0.8%	6,417	0.7%	772	0.7%	897	0.7%	12,206
Financial and Insurance											
Services	2,924	0.8%	2,561	1.3%	9,613	1.0%	1,037	0.9%	1,345	1.1%	17,480
Health Care and Social											
Assistance	18,906	5.1%	11,546	5.9%	69,214	7.2%	11,740	10.1%	11,771	9.8%	123,177
Information Media and	F 000	4 40/	2.040	0.00/	44.500	4 50/	4 500	4 40/	4 044	4 = 0/	07.040
Telecommunications	5,268	1.4%	3,949	2.0%	14,568	1.5%	1,592	1.4%	1,841	1.5%	27,218
Manufacturing	42,120	11.3%	22,338	11.5%	116,091	12.0%	13,261	11.4%	12,853	10.7%	206,663
Mining	2,905	0.8%	1,983	1.0%	12,791	1.3%	1,559	1.3%	1,597	1.3%	20,835
Other Services	34,403	9.2%	20,566	10.6%	106,001	11.0%	12,069	10.3%	12,088	10.0%	185,127
Professional, Scientific,											
Technical Services	32,913	8.8%	23,387	12.0%	129,408	13.4%	16,564	14.2%	16,703	13.9%	218,975
Public Administration and Safety	3,220	0.9%	2,294	1.2%	12,068	1.2%	1,821	1.6%	2,098	1.7%	21,501
Rental, Hiring and Real Estate											
Services	2,766	0.7%	1,464	0.8%	7,657	0.8%	1,021	0.9%	1,336	1.1%	14,244
Retail Trade	83,372	22.3%	29,792	15.3%	108,941	11.3%	11,385	9.8%	11,291	9.4%	244,781
Transport, Postal and	11,292	3.0%	7,745	4.0%	54,382	5.6%	7,513	6.4%	9,435	7.8%	90,367

Warehousing											
Wholesale Trade	9,694	2.6%	5,128	2.6%	26,506	2.7%	2,938	2.5%	2,942	2.4%	47,208
Total	374,233	100.0%	194,891	100.0%	966,309	100.0%	116,741	100.0%	120,579	100.0%	1,772,753

Table 3: Number of Job Services Australia job placements by industry and Stream for the period 1 July 2009 to 1 December 2013

Table 3. Number of Job Services	Eligibility to be Determined and Stream 1		•	•			•				
Industry Description	(Limi	(Limited)		Stream 1		Stream 2		Stream 3		Stream 4	
Accommodation & Food											
Services	642	8.5%	31,952	9.3%	73,768	9.9%	43,211	11.6%	33,994	11.1%	183,567
Administrative & Support											
Services	81	1.1%	7,552	2.2%	8,747	1.2%	3,574	1.0%	2,933	1.0%	22,887
Agriculture, Forestry, Fishing	411	5.5%	12,457	3.6%	33,241	4.5%	24,893	6.7%	17,778	5.8%	88,780
Arts and Recreation Services	114	1.5%	7,199	2.1%	12,089	1.6%	6,243	1.7%	4,431	1.4%	30,076
Construction	592	7.9%	28,673	8.3%	74,669	10.0%	29,657	8.0%	36,693	12.0%	170,284
Education & Training	181	2.4%	12,085	3.5%	19,463	2.6%	11,579	3.1%	4,069	1.3%	47,377
Electricity, Gas, Water, Waste											
Services	44	0.6%	3,564	1.0%	4,963	0.7%	1,723	0.5%	1,912	0.6%	12,206
Financial & Insurance Services	85	1.1%	5,878	1.7%	8,105	1.1%	2,066	0.6%	1,346	0.4%	17,480
Health Care and Social											
Assistance	529	7.0%	23,125	6.7%	50,363	6.8%	34,169	9.2%	14,991	4.9%	123,177
Information Media &											
Telecommunications	116	1.5%	7,705	2.2%	11,503	1.5%	3,995	1.1%	3,899	1.3%	27,218
Manufacturing	1,046	13.9%	35,276	10.3%	90,891	12.2%	39,683	10.6%	39,767	13.0%	206,663
Mining	179	2.4%	3,942	1.1%	9,361	1.3%	4,249	1.1%	3,104	1.0%	20,835
Other Services	698	9.3%	39,746	11.6%	71,388	9.6%	37,701	10.1%	35,594	11.6%	185,127
Professional, Scientific,											
Technical Services	1,061	14.1%	40,164	11.7%	95,483	12.9%	47,480	12.7%	34,787	11.4%	218,975
Public Administration & Safety	122	1.6%	4,911	1.4%	8,379	1.1%	5,698	1.5%	2,391	0.8%	21,501
Rental, Hiring & Real Estate											
Services	70	0.9%	3,235	0.9%	6,529	0.9%	2,317	0.6%	2,093	0.7%	14,244
Retail Trade	932	12.4%	48,815	14.2%	107,201	14.4%	48,940	13.1%	38,893	12.7%	244,781

Transport, Postal &											
Warehousing	414	5.5%	18,843	5.5%	36,591	4.9%	16,456	4.4%	18,063	5.9%	90,367
Wholesale Trade	196	2.6%	8,525	2.5%	20,303	2.7%	9,264	2.5%	8,920	2.9%	47,208
Total	7,513	100.0%	343,647	100.0%	743,037	100.0%	372,898	100.0%	305,658	100.0%	1,772,753