

Senate Standing Committee on Education Employment and Workplace Relations

**QUESTIONS ON NOTICE
Additional Estimates 2011-2012**

Agency - Comcare

DEEWR Question No. EW1108_12

Senator Bilyk asked on 15 February 2012 , Hansard page 70

Question

section 37 of the SRC Act

Senator BILYK: What advice have you given the agency about their obligation to issue written advice when they make determinations under section 37 of the SRC Act? Mr O'Connor: I will take that on notice to be able to give you the specific instructions. I have not been part of that conversation with the case manager but I can take advice from our recovery and support staff, who have been working with the agency and their people, who I understand are now focused on the importance of this matter and for them to fully and deeply understand that their obligations as the rehabilitation authority continue, even these many years after your constituent has left the workforce and that particular workplace.

Answer

Comcare has provided the following response.

Comcare has not provided specific written advice to the former employer about their section 37 obligations in relation to the constituent but has case conferenced with the rehabilitation case manager. A senior rehabilitation manager from the former employer attended meetings at Senator Bilyk's office with the constituent last year.

There are a range of publications available for agencies providing information about rehabilitation. Please find them attached.