

**Senate Standing Committee on Education Employment and Workplace
Relations**

**QUESTIONS ON NOTICE
Additional Budget Estimates 2011-2012**

Outcome 4 - Employment

DEEWR Question No. EW1048_12

Senator Siewert provided in writing.

Question

Job Capacity Assessment issues

In the year 2010-11 and from 1 July to 31 December 2011, how many Job Capacity Assessments were conducted over the telephone, or on the papers alone?

Answer

As at 1 July 2011, Department of Human Services became the sole service provider for assessment services.

DEEWR has policy responsibility for assessments related to employment services eligibility; these are known as Employment Services Assessments (ESAt).

Department of Families, Housing, Community Services and Indigenous Affairs has policy responsibility for assessments related to the Disability Support Pension; these are known as Job Capacity Assessments (JCA).

The data in this response does not include assessments related to the Disability Support Pension.

Type of ESAt	FY 2010–2011	FY 2011–12
	Assessments	July - December Assessments
Telephone	22,013	11,078
File Assessment ¹	8,837	1,992

¹ File assessments are typically used where a person has recently been assessed and additional evidence has been provided that requires reassessment but the job seeker is not needed to participate in the reassessment process.