

**Senate Standing Committee on Education Employment and Workplace
Relations**

**QUESTIONS ON NOTICE
Additional Estimates 2009-2010**

Agency - Fair Work Ombudsman

DEEWR Question No.EW0948_10

Senator Cash asked on 10/02/2010, Hansard page 31.

Question

FWO HOTLINE

Senator CASH—Can I just stop you there? Do you know in how many calls the caller says, 'I do not want the call recorded'? Mr Wilson—No, we do not have that with us. It would be very low. We can take that on notice.

Answer

The Fair Work Ombudsman has provided the following response:

On 29 October 2009, the Fair Work Infoline commenced recording all calls.

Between 29 October 2009 and 31 January 2010, only 413 callers, or 0.001% of the 305,243 callers to the Fair Work Infoline, asked for their calls not to be recorded.