



Australian Government

Department of Education, Employment
and Workplace Relations

Funding Agreement

between the

COMMONWEALTH OF AUSTRALIA

as represented by the

**Department of Education, Employment and Workplace
Relations**

and

Council of Small Business of Australia

regarding funding for the

delivery of education and information services for the Fair
Work Education and Information Program

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Parties

COMMONWEALTH OF AUSTRALIA ('Commonwealth, 'Us', 'We' or 'Our'), represented by and acting through the Department of Education, Employment and Workplace Relations ('Department')

AND

Council of Small Business of Australia ('You', or 'Your')

Note: this agreement uses a number of words which are defined in the glossary in clause 33.1. Defined terms start with a capital letter, eg, Asset.

Purpose

- A. The Department operates a Program, the Fair Work Education and Information Program (the Program), under which funding is available to organisations to advise ~~employees, employers and small businesses of key changes to the workplace relations laws following the commencement of the Fair Work Act 2009.~~
- B. You are committed to helping achieve the Program, through Your conduct of the Project by delivering education and information services to employees, employers and small businesses (the Project).
- C. As a result of this commitment, We agree to support the Project by providing Funding to You, subject to the terms and conditions of this agreement.
- D. We are required by law to ensure accountability for public money, and You are required to be accountable for all Funds provided by Us.
- E. You agree to accept the Funding on the terms and conditions set out in this agreement.

1 Term of Agreement

- 1.1 This agreement commences on the Date of this Agreement and, unless terminated earlier, it expires on the Completion Date.

2 Project

- 2.1 You must carry out the Project:
 - (a) at the times and in the manner specified in Item C of Schedule 1;
 - (b) within the Project Period; and
 - (c) in accordance with this agreement (and any applicable Guidelines), diligently, effectively and to a high professional standard.
- 2.2 The Funding must be expended by You only for the Project.

- 2.3 You must not act in a way that may bring the Project into disrepute.
- 2.4 We are not responsible for the provision of additional money to meet any expenditure in excess of the Funds.

3 Funding

- 3.1 Subject to sufficient funds being available for the Program, and compliance by You with this agreement (including the invoicing requirements, if any, specified in item E of Schedule 1), We will provide You with the Funding at the times and in the manner specified in item AA of Schedule 2.
- 3.2 Without limiting Our rights, We may withhold or suspend any payment in whole or in part if:
 - (a) You have not performed Your obligations under this agreement; or
 - (b) You have outstanding or unacquitted money under any arrangement (whether contractual or statutory) with Us.
- 3.3 If We exercise Our rights under clause 3.2, You must continue to perform any obligations under this agreement, unless We agree otherwise in writing.

4 Management of Funding

- 4.1 You must:
 - (a) ensure that the Funds are held in an account in Your name, and which You solely control, with a bank or credit union carrying on banking business in Australia;
 - (b) if specified in item F of Schedule 1, this must be an account which is:
 - a. established solely to account for and administer, Funding provided by Us to You under this agreement; and
 - b. separate from Your other operational accounts;
 - (c) on request from Us, provide Us and the authorised deposit-taking institution with an authority for Us to obtain all details relating to any use of the account; and
 - (d) identify the receipt and expenditure of the Funds separately within Your accounting Records so that at all times the Funds are identifiable and ascertainable.
- 4.2 You must keep financial Records relating to the Project to enable:
 - (a) all income and expenditure related to the Project to be identified in Your accounts;
 - (b) the preparation of financial statements in accordance with Australian Accounting Standards; and
 - (c) the audit of those Records in accordance with Australian Auditing Standards.

- 4.3 You must not use the Funds:
- (a) as security to obtain, or comply with, any form of loan, credit, payment or other interest; or
 - (b) for the preparation of, or in the course of, any litigation.

5 Repayment of Funding

- 5.1 If:
- (a) at any time, an overpayment occurs, including where an invoice is found to have been incorrectly rendered after payment; or
 - (b) at the Completion Date (or if this agreement is terminated earlier, the date of termination) some or all of the Funding has not been:
 - (i) spent in accordance with this agreement; or
 - (ii) acquitted to Our satisfaction,

then this amount must be repaid to Us within 20 business days of a written notice from Us, or dealt with as directed in writing by Us.

- 5.2 An overpayment may be recovered from You, including by offsetting that overpayment against any amount subsequently due to You under this agreement or any other arrangement between You and Us or between You and the Commonwealth generally.
- 5.3 If an overpayment is not repaid to Us, Interest is payable on the amount after the expiry of the 20 business days notice referred to in clause 5.1, until the amount is paid in full.
- 5.4 Any amount owed to Us under clause 5.1 and any Interest owed under clause 5.3, is recoverable by Us as a debt due to Us by You without further proof of the debt by Us.
- 5.5 An adjustment note must be provided to Us if required by the GST Act, including where You repay some or all of the Funding to Us.

6 Acknowledgment and Publicity

- 6.1 You must, in all publications, promotional and advertising materials, public announcements and activities by You or on Your behalf in relation to the Project, or any products, processes or inventions developed as a result of the Project, acknowledge the financial and other support You have received from Us, in the manner set out in item G of Schedule 1.
- 6.2 You must ensure that all advertisements, promotional activities and any other public relations matters in relation to this agreement are consistent with the requirements set out in item G of Schedule 1 and the Guidelines (if any).

- 6.3 We reserve the right to publicise and report on the awarding of Funding to You, including the amount of the Funds given to You and the title and a brief description of the Project.

7 Subcontracting

- 7.1 You must not, without Our prior written approval, subcontract the performance of any obligations under this agreement. In giving approval, We may impose terms and conditions as We think fit.
- 7.2 The subcontractors We have approved at the Date of this Agreement, and any terms and conditions relating to their use, are identified in item H of Schedule 1.
- 7.3 You are fully responsible for the performance of Your obligations under this agreement, even if You may subcontract some or all of Your obligations.
- 7.4 Despite any approval given by Us under clause 7.1, You are responsible for ensuring the suitability of a subcontractor for the work proposed to be carried out and for ensuring that the work meets the requirements of this agreement.
- 7.5 We may revoke Our approval of a subcontractor on any reasonable ground by giving written notice to You. On receipt of the notice You must, at Your own cost, promptly cease using that subcontractor and arrange their replacement with personnel or another subcontractor acceptable to Us.
- 7.6 If We withdraw Our approval of a subcontractor, You remain liable under this agreement for the past acts or omissions of Your subcontractors as if they were current subcontractors.
- 7.7 You must not enter into a subcontract under this agreement with a subcontractor named by the Director of the Equal Opportunity for Women in the Workplace Agency as an employer currently not complying with the *Equal Opportunity for Women in the Workplace Act 1999*.

8 Specified Personnel

- 8.1 You must ensure that the Specified Personnel, if any, listed in item I of Schedule 1 undertake activities on the Project in accordance with the terms of this agreement.
- 8.2 Where Specified Personnel are unable to undertake activities on the Project, You must notify Us immediately. You must, if requested by Us, provide replacement personnel acceptable to Us without additional payment and at the earliest reasonable opportunity.

- 8.3 We may give notice on reasonable grounds related to performance of the Project requiring You to remove personnel (including Specified Personnel) from work on the Project. You must, at Your own cost, promptly arrange for the removal of the personnel from work on the Project and their replacement with personnel acceptable to Us.
- 8.4 If You are unable to provide acceptable replacement personnel, We may terminate this agreement under clause 28.

9 Assets

- 9.1 You must not use the Funding to purchase or create any Asset, apart from those detailed in item J of Schedule 1, without getting Our prior written approval. Our approval may be subject to conditions. Clauses 9.3 to 9.7 apply only to Assets purchased or created with the Funding.
- 9.2 Unless it is specified in item J of Schedule 1 that We own the Asset then, subject to this clause 9, You own any Asset acquired with the Funding. If We own the Asset, clauses 9.4, 9.5 and 9.6 do not apply.
- 9.3 During the Project Period You must:
- (a) use any Asset in accordance with this agreement and for the purposes of the Project;
 - (b) not encumber or dispose of any Asset, or deal with or use any Asset other than in accordance with this clause 9, without Our prior written approval;
 - (c) safeguard all Assets against theft, loss, damage, or unauthorised use;
 - (d) maintain all Assets in good working order;
 - (e) maintain all appropriate insurances for all Assets to their full replacement value, noting Our interest in the Asset under this agreement, and provide satisfactory evidence of this on request from Us;
 - (f) if required by law, maintain registration and licensing of all Assets;
 - (g) be fully responsible for, and bear all risks relating to, the use or disposal of all Assets;
 - (h) if specified in item J of Schedule 1, maintain an Assets register in the form and containing the details as described in item J of Schedule 1; and
 - (i) as and when requested by Us, provide copies of the Assets register to Us.
- 9.4 We may require You to pay to Us a proportion of the market value of an Asset which is equivalent to Our contribution to the purchase of the Asset:
- (a) if You sell or otherwise dispose of the Asset during the Project Period (which must be with Our prior written consent and subject to any conditions We may impose); or
 - (b) on completion of the Project Period or earlier termination of this agreement.

- 9.5 If You fail to make payment as required by clause 9.4, within 20 business days of receiving written notice from Us:
- (a) You must pay Us the Interest on the amount from the date it was due, for the period it remains unpaid; and
 - (b) the amount and Interest are recoverable by Us as a debt due to Us by You.
- 9.6 If any of the Assets are lost, damaged or destroyed, You must reinstate the Assets including from the proceeds of the insurance and this clause 9 continues to apply to the reinstated Assets. Any surplus from the proceeds of the insurance must be notified to Us and used and accounted for as Funding under this agreement.
- 9.7 On completion of the Project or earlier termination of this agreement We may require You to deal with Assets as We may, at Our sole discretion, direct in writing.

10 Insurance

- 10.1 You must, for as long as any obligations remain in connection with the Project, have insurance as specified in item K of Schedule 1.
- 10.2 When requested, You must provide Us, within 10 business days of the request, with evidence satisfactory to Us that You have complied with Your obligation to insure.

11 Liaison and Monitoring

- 11.1 You must:
- (a) liaise with and provide information to the Program Delegate, or a person nominated by the Program Delegate, as reasonably required by the Program Delegate; and
 - (b) comply with all reasonable requests, directions, or monitoring requirements received from the Program Delegate.

12 Reporting

- 12.1 You must provide to Us progress Reports at the times and in the manner stated in item L of Schedule 1 of Your progress in undertaking the Project.
- 12.2 Unless clause 12.6 applies, You must provide Us with:
- (a) a certificate that all Funding received was expended for the Project and in accordance with this agreement;
 - (b) an audited detailed statement of income and expenditure in respect of the Funding, which must include a definitive statement as to whether the financial accounts are true and fair, and a statement of the balance of Your account referred to in clause 4.1; and

- (c) an audit statement that the Funding was expended for the Project and in accordance with this agreement.
- 12.3 The certificate referred to in clause 12.2(a) and the audits referred to in clause 12.2(b) and (c) must:
- (a) contain the details, if any, described in item L of Schedule 1;
 - (b) be provided to the Program Delegate within one month (or other period specified in item L of Schedule 1) of the end of the Project Period; and
 - (c) at the other times specified in item L of Schedule 1, if any.
- 12.4 The certificate referred to in clause 12.2(a) must be provided by the person specified in item L of Schedule 1 or, if no person is specified, by Your chief executive officer, chief internal auditor or board member.
- 12.5 Subject to clause 12.6, the audits referred to in clause 12.2(b) and (c) must:
- (a) comply with the Australian Auditing Standards; and
 - (b) be carried out by a person who is:
 - (i) registered as a company auditor under the *Corporations Act 2001*, or a member of the Institute of Chartered Accountants in Australia (who is entitled to use the letters CA or FCA), or of CPA Australia (who is entitled to use the letters CPA or FCPA) or the National Institute of Accountants (who is entitled to use the letters MNIA, FNIA, PNA or FPNA); and
 - (ii) not a principal, member, shareholder, officer or employee of You (Your holding company or a subsidiary of You or Your holding company).
- 12.6 If You are audited by the Auditor-General or a State or Territory Auditor-General:
- (a) for the entire term of this agreement; and
 - (b) the Funding is included in the income and expenditure which is subject to the audit,
- then, instead of the certificate and audits referred to in clause 12.2, You may provide Us with:
- (i) a detailed statement of income and expenditure for the Funding, which must include a definitive statement as to whether the financial accounts are true and fair, and a statement of the balance of Your account referred to in clause 4.1; and
 - (ii) statement that the Funding was expended for the Project and in accordance with this agreement.
- 12.7 The statements referred to in clause 12.6(i) and (ii) must
- (a) be certified by:
 - (i) Your chief executive officer; and
 - (ii) the senior executive officer employed by You who has primary responsibility for managing Your audit functions; and

(b) be delivered at the times and in the manner specified in clause 12.3.

13 Commonwealth Material

- 13.1 Ownership of all Commonwealth Material, including Intellectual Property Rights in that Material, remains vested at all times in Us but We grant You a licence to use, copy and reproduce that Material only for the purposes of this agreement and in accordance with any conditions or restrictions specified in Item M of Schedule 1.
- 13.2 You must keep safely and maintain Commonwealth Material You have been given for the purposes of this agreement.
- 13.3 You may retain or destroy all Commonwealth Material remaining in Your possession at the end of this agreement, unless otherwise specified in item M or item P of Schedule 1.

14 Project Material

Ownership

- 14.1 Subject to this clause 14, You Own the Project Material and the Intellectual Property Rights in Project Material immediately on their creation.
- 14.2 The Excluded Material and the Excluded IPR may be owned by You or a third party.

Licences

- 14.3 You must grant to Us (or arrange for the grant to Us of) a permanent, irrevocable, free, world wide, non-exclusive licence (including a right of sublicense) to use, reproduce, adapt and exploit the Intellectual Property Rights in the Project Material and the Excluded Material for any purpose.
- 14.4 If You are unable to obtain a licence on the terms referred to in clause 14.3, you must arrange for the grant to Us of a licence to exercise the Excluded IPR on the terms set out in item N of Schedule 1.

Use of Project Material

- 14.5 If you are an Author (either the sole or a joint Author) of any Project Material or Excluded Material, You consent to the performance of the Specified Acts by Us or any person licensed by Us to use, reproduce, adapt and exploit that Project Material or Excluded Material.
- 14.6 You agree:
- (a) to obtain from each Author (other than You) of any Project Material or Excluded Material a written consent to the performance of the Specified Acts (whether occurring before or after the consent is given) by Us or any person licensed by Us to use, reproduce, adapt and exploit that Project Material or Excluded Material; and
 - (b) upon request, to provide the executed original of each consent to Us.

General

- 14.7 You must comply with any request that We make of You at any time to bring into existence, sign, execute or otherwise deal with any document that may be necessary or desirable to give effect to this clause 14.
- 14.8 You warrant that You are entitled, or will be entitled at the relevant time, to deal with the Intellectual Property Rights in the Project Material in accordance with this clause 14.
- 14.9 If requested by Us, You must provide Us with a copy of the Project Material in the form requested by Us.

15 Disclosure of Information

- 15.1 Subject to clause 15.5:
- (a) You must not, without Our prior written approval, disclose any of Our Confidential Information to a third party; and

- (b) We must not, without Your prior written approval, disclose any of Your Confidential Information to a third party.
- 15.2 In giving written approval to disclosure, a party may impose conditions as it thinks fit, and the other party agrees to comply with the conditions.
- 15.3 We may at any time require You to arrange for any person engaged in, or in relation to, the performance or management of this agreement to give written undertakings, in a form required by Us, relating to the non-disclosure of Our Confidential Information.
- 15.4 If You receive a request under clause 15.3, You must promptly arrange for all undertakings to be given.
- 15.5 The obligations on the parties under this clause 15 will not be breached if information:
 - (a) is disclosed by Us to the responsible Minister;
 - (b) is disclosed by Us, in response to a request by a House or a Committee of the Parliament of the Commonwealth of Australia;
 - (c) is authorised or required by law to be disclosed; or
 - (d) is in the public domain otherwise than due to a breach of this clause 15.
- 15.6 Nothing in this clause 15 limits Your obligations under clause 16 or clause 18.

16 Protection of Personal Information

- 16.1 You agree:
 - (a) to comply with the Information Privacy Principles when doing any act or engaging in any practice in relation to Personal Information for the purposes of this agreement, as if You were an agency as defined in the Privacy Act; and
 - (b) to deal with Personal Information received, created or held by You for the purposes of this agreement only to fulfil Your obligations under this agreement and in accordance with any conditions or restrictions specified in item P of Schedule 1.
- 16.2 An act done or a practice engaged in by You or a subcontractor to meet (directly or indirectly) an obligation under this agreement:
 - (a) is authorised by this clause 16 for the purposes of sub-sections 6A(2) and 6B(2) of the Privacy Act even if the act or practice is inconsistent with a National Privacy Principle or an approved privacy code (as defined in the Privacy Act) that applies to You or the subcontractor; but
 - (b) is subject to the other obligations in this agreement including this clause 16.
- 16.3 In this clause 16, "received" includes "collected".

17 Records

- 17.1 You must make full and accurate Records of the conduct of the Project including progress against the Milestones (if any), the receipt and use of Funding (in accordance with Australian Accounting Standards), the acquisition of Assets and the creation of Intellectual Property Rights in Project Material.
- 17.2 Subject to Your obligations under clause 16, Records must be retained by You for 7 years after the end of the Project Period.

18 Access to Premises and Records

- 18.1 You must at all reasonable times give the Auditor-General, the Privacy Commissioner, the Program Delegate, a member of the Investigations Branch in the Department on production of photo identification, or any person authorised in writing by the Secretary:
- (a) reasonable access to:
 - (i) Your employees and equipment;
 - (ii) premises occupied by You;
 - (iii) Material; and
 - (b) reasonable assistance to:
 - (i) inspect the performance of the Project;
 - (ii) to locate and inspect Material;
 - (iii) make copies of Material and remove those copies, relevant to the Project.
- 18.2 The rights referred to in clause 18.1 are subject to:
- (a) the provision of reasonable prior notice to You; and
 - (b) Your reasonable security procedures.
- 18.3 If a matter is being investigated which, in the opinion of a member of the Investigations Branch in the Department, or any person authorised in writing by the Secretary, may involve an actual or apprehended breach of the law, clause 18.2(a) will not apply.
- 18.4 The requirement for access specified in clause 18.1 does not in any way reduce Your responsibility to perform Your obligations under this agreement.

19 Indemnity

- 19.1 You agree to indemnify Us against any:
- (a) loss or liability incurred by Us;
 - (b) loss of or damage to Our property; or

- (c) loss or expense incurred by Us in dealing with any claim against Us, including legal costs and expenses on a solicitor/own client basis and the cost of time spent, resources used, or disbursements paid by Us;

arising from:

- (i) any act or omission by You, or any of Your employees, agents, or subcontractors in connection with this agreement, where there was fault on the part of the person whose conduct gave rise to that liability, loss, damage, or expense;
 - (ii) any breach by You or any of Your employees, agents, or subcontractors of obligations or warranties under this agreement;
 - (iii) any use or disclosure by You, Your officers, employees, agents or subcontractors of Personal Information held or controlled in connection with this agreement; or
 - (iv) the use by Us of the Project Material, including any claims by third parties about the ownership or right to use Intellectual Property Rights (including moral rights) in Project Material.
- 19.2 Your liability to indemnify Us under this clause 19 will be reduced proportionately to the extent that any fault on Our part contributed to the relevant loss, damage, expense, or liability.
- 19.3 Our right to be indemnified under this clause 19 is in addition to, and not exclusive of, any other right, power, or remedy provided by law, but We are not entitled to be compensated in excess of the amount of the relevant loss, damage, expense or liability.
- 19.4 In this clause 19, “fault” means any negligent or unlawful act or omission or wilful misconduct.

20 Conflict of Interest

- 20.1 You warrant that, to the best of Your knowledge after making reasonable inquiries, at the Date of this Agreement no Conflict exists or is likely to arise in the performance of Your obligations under this agreement.
- 20.2 If during the term of this agreement, a Conflict arises, or is likely to arise, You must:
- (a) immediately notify Us in writing of that Conflict and of the steps You propose to take to resolve or otherwise deal with the Conflict;
 - (b) make full disclosure to Us of all relevant information relating to the Conflict; and
 - (c) take steps as We may, if We choose to, reasonably require to resolve or otherwise deal with that Conflict.
- 20.3 If You fail to notify Us under this clause 20, or are unable or unwilling to resolve or deal with the Conflict as required, We may terminate this agreement under clause 28.

21 Negation of Employment, Partnership and Agency

- 21.1 You will not, by virtue of this agreement, be or for any purpose be deemed to be Our employees, partners or agents.
- 21.2 You must not represent Yourself, and must ensure that Your employees, partners, agents or sub-contractors do not represent themselves, as being Our employees, partners or agents.

22 Entire Agreement, Variation and Severance

- 22.1 This agreement records the entire agreement between the parties in relation to its subject matter.
- 22.2 Except for action We are expressly authorised to take elsewhere in this agreement, no variation of this agreement is binding unless it is agreed in writing and signed by the parties.
- 22.3 If a court or tribunal says any provision of this agreement has no effect or interprets a provision to reduce an obligation or right, this does not invalidate, or restrict the operation of, any other provision.

23 Waiver

- 23.1 If either party does not exercise (or delays in exercising) any rights under this agreement, that failure or delay does not operate as a waiver of those rights.
- 23.2 A waiver by either party of any rights does not prevent the further exercise of any right.
- 23.3 Waiver of any provision of, or right under, this agreement:
 - (a) must be in writing signed by the party entitled to the benefit of that provision or right; and
 - (b) is effective only to the extent set out in the written waiver.
- 23.4 In this clause 23, 'rights' means rights or remedies provided by this agreement or at law.

24 Assignment and Novation

- 24.1 You must not assign Your rights under this agreement without prior written approval from Us.

- 24.2 You agree not to negotiate with any other person to enter into an arrangement that will require novation of this agreement without first consulting Us.

25 Incorporation

- 25.1 If You are a body corporate, You warrant that Your constitution is not inconsistent with this agreement.
- 25.2 You must notify Us if You intend to amend Your constitution in a way which affects Your ability to comply with this agreement.
- 25.3 If You alter Your constitution in a way which affects Your ability to comply with this agreement, We may terminate this agreement under clause 28.

26 Dispute Resolution

- 26.1 Subject to clause 26.3, the parties agree not to commence any legal proceedings in respect of any dispute arising under this agreement, which cannot be resolved by informal discussion, until the procedure provided by this clause 26 has been used.
- 26.2 The parties agree that any dispute arising during the course of this agreement is dealt with as follows:
- (a) the party claiming that there is a dispute will send the other party a written notice setting out the nature of the dispute;
 - (b) the parties will try to resolve the dispute through direct negotiation by persons who they have given authority to resolve the dispute;
 - (c) the parties have 10 business days from the receipt of the notice to reach a resolution or to agree that the dispute is to be submitted to mediation or some alternative dispute resolution procedure; and
- if:
- (i) there is no resolution of the dispute;
 - (ii) there is no agreement on submission of the dispute to mediation or some alternative dispute resolution procedure; or
 - (iii) there is a submission to mediation or some other form of alternative dispute resolution procedure, but there is no resolution within 15 business days of the submission, or extended time as the parties may agree in writing before the expiration of the 15 business days,
- then, either party may commence legal proceedings.
- 26.3 This clause 26 does not apply if:
- (a) either party commences legal proceedings for urgent interlocutory relief;
 - (b) action is taken by Us under clauses 5, 18, 27 or 28; or
 - (c) an authority of the Commonwealth, a State or Territory is investigating a breach

or suspected breach of the law by You.

26.4 Despite the existence of a dispute, both parties must (unless requested in writing by the other party not to do so) continue to perform obligations under this agreement.

27 Termination With Costs and Reduction

27.1 We may, at any time by written notice to You, terminate this agreement in whole or reduce the scope of this agreement without prejudice to the rights, liabilities, or obligations of either party accruing prior to the date of termination. If this agreement is terminated or reduced in scope We will only be liable for:

- (a) payments under the payment provisions of this agreement that were due before the effective date of termination; and
- (b) subject to clauses 27.3 and 27.4, any reasonable costs incurred by You and directly attributable to the termination or partial termination of this agreement.

27.2 Upon receipt of a notice of termination or reduction in scope You must:

- (a) stop work as specified in the notice;
- (b) take all available steps to minimise loss resulting from that termination and to protect Commonwealth Material and Project Material; and
- (c) continue work on any part of the Project not affected by the notice.

27.3 If there is a reduction in scope of the obligations under this agreement, Our liability to pay any part of the Funding will, in the absence of agreement to the contrary, abate proportionately to the reduction in the obligations under this agreement.

27.4 We will not be liable to pay compensation for loss of prospective profits for a termination or reduction in scope under this clause 27 or loss of any benefits that would have been conferred on You had the termination or reduction not occurred.

28 Termination For Default

28.1 We may immediately terminate this agreement by giving written notice to You of the termination if:

- (a) We are satisfied that any statement made in Your application for Funding is incorrect, incomplete, false or misleading in a way which may have affected:
 - (i) the original decision to approve the Funding;
 - (ii) the terms and conditions of this agreement; or
 - (iii) action taken by Us under this agreement;
- (b) You fail to fulfil, or are in breach of any of Your obligations under this agreement (including but not limited to Your obligations under clauses 8, 20 and 25), and You do not rectify the omission or breach within 10 business days of receiving a notice in writing from Us to do so;

- (c) You are unable to pay all Your debts when they become due;
- (d) if You are an incorporated body:
 - (i) You fail to comply with a statutory demand within the meaning of section 459F of the *Corporations Act 2001*;
 - (ii) proceedings are initiated to obtain an order for Your winding up or any shareholder, member or director convenes a meeting to consider a resolution for Your winding up;
 - (iii) You come under one of the forms of external administration referred to in Chapter 5 of the *Corporations Act 2001* or equivalent provisions in other legislation, or an order has been made to place You under external administration; or
 - (iv) notice is served on You or proceedings are taken to cancel Your incorporation or registration or to dissolve You as a legal entity;
- (e) if You are an individual, You become bankrupt or enter into a scheme of arrangement with creditors; or
- (f) You cease to carry on a business relevant to the performance of the Project.

29 Compliance With Laws and Our Policies

- 29.1 You must, in carrying out Your obligations under this agreement, comply with:
- (a) all relevant statutes, regulations, by-laws and requirements of any Commonwealth, State, Territory or local authority; and
 - (b) any of Our policies notified by Us to You in writing, including those listed in item Q of Schedule 1.

30 Applicable Law and Jurisdiction

- 30.1 The laws of the Australian Capital Territory apply to the interpretation of this agreement.
- 30.2 The parties agree to submit to the non-exclusive jurisdiction of the courts of the Australian Capital Territory in respect to any dispute under this agreement.

31 Notices

- 31.1 A party giving notice under this agreement must do so in writing or by Electronic Communication:
- (a) if given by You, marked for the attention of the Program Delegate specified in item BB of Schedule 2; or
 - (b) if given by Us, marked for the attention of the person specified in item R of Schedule 1; and
- hand delivered or sent by pre-paid post or Electronic Communication to the address of the other party specified in the schedule.

31.2 A notice given under clause 31.1 is taken to be received:

- (a) if hand delivered, on delivery;
- (b) if sent by pre-paid post, 5 business days after the date of posting; or
- (c) if sent by Electronic Communication, at the time that would be the time of receipt under the *Electronic Transactions Act 1999* if a notice was being given under a law of the Commonwealth.

32 Survival of Clauses

32.1 These clauses survive the expiration or earlier termination of this agreement: 4, 5, 9, 12, 13, 14, 15, 16, 17 and 19.

32.2 Clauses 6 and 18 apply during this agreement and for 7 years from the end of this agreement.

33 Interpretation

33.1 In this agreement, unless the contrary intention appears:

'ABN' has the same meaning as it has in section 41 of the *A New Tax System (Australian Business Number) Act 1999*;

'Asset' means any item of tangible property which has a value of over \$5,000 inclusive of GST, but does not include Project Material;

'Auditor-General' means the office established under the *Auditor-General Act 1997* and includes any other entity that may, from time to time, perform the functions of that office;

'Australian Accounting Standards' refers to the standards of that name maintained by the Australian Accounting Standards Board created by section 226 of the *Australian Securities and Investments Commission Act 2001*;

'Australian Auditing Standards' refers to the standards prepared by the Auditing Standards Board of the Australian Accounting Research Foundation and generally accepted audit practices to the extent they are not inconsistent with those standards;

'Author' means a person who is an author of any Project Material or Excluded Material for the purposes of Part IX of the *Copyright Act 1968* (Moral Rights);

'Commonwealth Material' means any Material provided by Us to You for the purposes of this agreement or which is copied from that Material, except for Project Material;

'Completion Date' means:

- (a) the date specified in item A of Schedule 1;
- (b) if no date is specified, the day after You have done all that You are required to do under this agreement to Our satisfaction;

'Conflict' refers to a conflict of interest, or risk of a conflict of interest, or an apparent conflict of interest arising through You engaging in any activity or obtaining any interest that is likely to interfere with or restrict You in providing the Project to Us fairly and independently;

'Date of this Agreement' means the date written on the signature page of this agreement, and if no date or more than one date is written there, then the date on which this agreement is signed by the last party to do so;

'Electronic Communication' has the same meaning as it has in section 5 of the *Electronic Transactions Act 1999*;

'Excluded IPR' means the Intellectual Property Rights in the Excluded Material;

'Excluded Material' means any Material specified under the heading 'Excluded Material' in item N of Schedule 1;

'Funding' or **'Funds'** means the amount or amounts (in cash or kind) payable by Us under this agreement as specified in item AA of Schedule 2, including interest earned on that amount;

'GST' has the same meaning as it has in section 195-1 of the GST Act;

'GST Act' means the *A New Tax System (Goods and Services Tax) Act 1999*;

'Guidelines' refers to the guidelines for the Program, if any, as described in item B of Schedule 1;

'Information Privacy Principle' has the meaning given in the Privacy Act;

'Intellectual Property Rights' includes all copyright (including rights in relation to phonograms and broadcasts), all rights in relation to inventions (including patent rights), plant varieties, registered and unregistered trademarks (including service marks), registered designs, circuit layouts, and all other rights resulting from intellectual activity in the industrial, scientific, literary or artistic fields;

'Interest' means interest calculated at an interest rate equal to the general interest charge rate for a day pursuant to section 8AAD of the *Taxation Administration Act 1953*, on a daily compounding basis;

'Material' includes documents, equipment, software (including source code and object code), goods, information and data stored by any means including all copies and extracts of the same;

'Milestone' means a stage of completion of the Project set out in item C of Schedule 1;

'Our Confidential Information' means information that:

- (a) is described in item O of Schedule 1;
- (b) We identify, by notice in writing to You after the Date of this Agreement, as confidential information for the purposes of this agreement; or
- (c) You know or ought to know is confidential to Us;

'Personal Information' has the same meaning as it has in section 6 of the Privacy Act;

'Privacy Act' means the *Privacy Act 1988*;

'Privacy Commissioner' means the Office of the Privacy Commissioner established under the Privacy Act and includes any other entity that may, from time to time, perform the functions of that Office;

'Program' means the part of Our operations specified in item B of Schedule 1 under which We are able to give the Funding to You;

'Program Delegate' means the person for the time being performing the duties of the office of the Department specified in item BB of Schedule 2; or any other person specified by the Secretary and notified in writing to You;

'Project' means the activity described in item C of Schedule 1, and includes the provision of Project Material specified in that item;

'Project Material' means;

- (a) any Material specified under the heading 'Project Material' in item N of Schedule 1;
- (b) any other Material produced by, or for, You in carrying out Your obligations under this agreement; and
- (c) any other Material incorporated in, or supplied with, or as part of the Material referred to in paragraphs (a) and (b);

but does not include Excluded Material;

'Project Period' means:

- (a) the period specified in item D of Schedule 1 during which the Project must be completed; or
- (b) if this agreement is terminated early, the period ending on the day on which the agreement terminates;

'Records' includes documents, information and data stored by any means and all copies and extracts of the same;

'Report' means Project Material that is provided to Us for reporting purposes on matters including the use of the Funding, whether or not Milestones have been achieved, progress reports and evaluations of the Project or obligations of this agreement, as stipulated in item L of Schedule 1;

'Secretary' means a person for the time being performing the duties of the office of Secretary to the Department and includes a person designated in writing by the Secretary to exercise any of the Secretary's powers under this agreement;

'Specified Acts' means any of the following acts or omissions by or on behalf of Us:

- (a) using, reproducing, adapting or exploiting all or any part of the Project Material, with or without attribution of authorship;
- (b) supplementing the Project Material with any other Material; or
- (c) using the Project Material in a different context to that originally envisaged; but does not include false attribution of authorship;

'Specified Personnel' means the personnel (whether Your employees or subcontractors), or people with specific skills, specified in item I of Schedule 1 as personnel required to undertake the Project or any part of the work constituting the Project;

'Us', 'We' and **'Our'** includes the Commonwealth's officers, delegates, employees and agents, and Our successors;

'You' and **'Your'** includes, where the context admits, Your officers, employees, agents and subcontractors and Your successors;

'Your Confidential Information' means information that is described in item CC of Schedule 2

33.2 In this agreement, unless the contrary intention appears:

- (a) words in the singular include the plural and vice versa;
- (b) words importing a gender include the other gender;
- (c) a reference to a person includes a partnership and a body whether corporate or otherwise;
- (d) clause headings or words in bold format are inserted for convenience only, and have no effect in limiting or extending the language of provisions;
- (e) all references to dollars are to Australian dollars;
- (f) unless stated otherwise, a reference to legislation is to legislation of the Commonwealth, as amended from time to time;
- (g) an uncertainty or ambiguity in the meaning of a provision of this agreement will not be interpreted against a party just because that party prepared the provision; and
- (h) where a word or phrase is given a defined meaning, any other part of speech or other grammatical form of that word or phrase has a corresponding meaning.

33.3 The schedules (and annexures and documents incorporated by reference, if any) form part of this agreement.

33.4 In the event of any conflict or inconsistency between any part of:

- (a) the terms and conditions contained in the clauses of this agreement;
- (b) the schedules

(c) the annexures, if any;

(d) documents incorporated by reference, if any,

then the material mentioned in any one of paragraphs (a) to (d) above has precedence over material mentioned in a subsequent paragraph, to the extent of any conflict or inconsistency.

33.5 For the avoidance of doubt, no right or obligation in this agreement is to be read or understood as limiting Your rights to enter into public debate or criticism of Us.

Schedule 1 Your Obligations

A. Term of agreement (clause 1)

A.1 The Completion Date for this agreement is 30 April 2010.

B. Program (clause 2)

B.1 Under the Program, funding is available to organisations to advise employees, employers and small businesses of key changes to the workplace relations laws following passage of the Fair Work Bill 2008, with an emphasis on collective bargaining and unfair dismissal laws.

C. Project (clause 2)

C.1 The project is described at Attachment A to Schedule 1.

D. Project Period (clause 2)

D.1 The Project commenced on 29 June 2009 and must be completed by 31 March 2010, or as otherwise agreed in writing between the parties.

E. Invoice Requirements (clause 3)

E.1 Invoices forwarded by You must be correctly addressed and include the:

- (a) title of Project;
- (b) Your name and ABN;
- (c) name of Program Delegate;
- (d) agreement number or date of execution;
- (e) fees and expenses to be invoiced (including a description of the deliverables or milestones that the invoice relates to); and
- (f) bank account details for payment of the invoice by electronic funds transfer.

E.2 Where the invoice relates to a taxable supply made under this agreement the invoice must comply with the requirements for a tax invoice, as defined in the GST Act.

F. Bank Accounts (clause 4)

F.1 You are required to maintain a separate bank account for the Funds.

G. Acknowledgement and Publication (clause 6)

G.1 The recipient is required to acknowledge the financial and other support it has received from the Commonwealth in all its publications, promotional materials and activities relating to the Project in the manner specified in this item:

- (a) The Australian Government crest is to be featured on all publications and promotional materials, both electronic and hard copy; and
- (b) The contribution of the Australian Government in funding the educative initiatives is to be verbally noted during presentations, seminars and the like, which are

performed for the Project.

H. Subcontractors (clause 7)

- H.1 Telstra Business
Workforce Guardian

I. Specified Personnel (clause 8)

- Ms Jaye Radisich
- Mr W Richard Brooks
- Mr Geoff Baker
- Ms Emma Watt
- Ms Adrienne Unkovich
- Ms Tristina Ghantous
- Mr Wayne Smithers

J. Assets (clause 9)

- J.1 Not applicable.

K. Insurance (clause 10)

- K.1 You must maintain:
 - (a) workers' compensation insurance for an amount required by the relevant State or Territory legislation;
 - (b) public liability insurance for \$10,000,000 (ten million dollars) or more per claim;
 - (c) professional indemnity insurance for \$5,000,000 (five million dollars) or more per claim.

L. Reporting (clause 12)

- L.1 You must provide Us with the following reports using the templates provided by Us:

Details of Report	Due Date
First progress report	1 October 2009
Second progress report	10 December 2009
Final report and evaluation	Within four weeks of the completion of the delivery of your program or by 30 April 2010 whichever occurs first.

- L.2 You must provide us with a monthly report as specified by Us within seven working days of the end of each month. This report must include details of your progress in delivering the Project, data on attendees (ie. the number, industry and location) who have participated in the activities outlined in Attachment A; and any feedback you have received from participants.

M. Commonwealth Material (clause 13)

The following conditions apply to the use of Commonwealth Material by You:

Description of Commonwealth Material	Conditions or Restrictions on Use
Overview Fair Work Act – Content	Content not to be altered without written permission of DEEWR
Collective Bargaining – Content	Content not to be altered without written permission of DEEWR
Unfair Dismissal and Fair Dismissal Code – Content	Content not to be altered without written permission of DEEWR
Compliance with Fair Work Act – Content	Content not to be altered without written permission of DEEWR
Overview Role of Fair Work Australia and Fair Work Ombudsman – Content	Content not to be altered without written permission of DEEWR

N. Project Material (clause 14)

- N.1 The Project Materials to be created under this agreement are:

- N.1.1 First project report;
- N.1.2 Second project report
- N.1.3 Final report and evaluation

- N.2 Excluded Materials:

Not applicable

O. Our Confidential Information (clause 15)

- O.1 Not Applicable

P. Protection of Personal Information (clause 16)

- P.1 In relation to Personal Information received, created or held by You for the purposes of this agreement, You agree:
- (a) not to use or disclose Personal Information to engage in a practice that would breach section 16F of the Privacy Act, unless the use or disclosure is necessary to meet (directly or indirectly) an obligation under this agreement;
 - (b) not to transfer Personal Information outside Australia, or to allow parties outside Australia to have access to it, without the prior written approval of the Program Delegate;

- (c) to co-operate with reasonable demands or inquiries made by the Privacy Commissioner or the Program Delegate in relation to the management of Personal Information;
- (d) to ensure that any person who You allow to access Personal Information is made aware of, and undertakes in writing, to observe the Information Privacy Principles;
- (e) to comply with policy guidelines laid down by Us or issued by the Privacy Commissioner from time to time relating to the handling of Personal Information;
- (f) if requested by Us, at the end of this agreement, to return all Records containing Personal Information to the Program Delegate, or delete or destroy those Records in the presence of a person authorised by the Program Delegate;
- (g) Your name being published in reports by the Privacy Commissioner;

P.2 You must immediately notify the Program

P.3 Delegate if You become aware:

- (a) of a breach of Your obligations under clause 16;
- (b) that a disclosure of Personal Information may be required by law; or
- (c) of an approach to You by the Privacy Commissioner or by a person claiming that their privacy has been interfered with.

Note: more information about the Privacy Act and the Information Privacy Principles is available at <http://www.privacy.gov.au/act/index.html>.

Q. Compliance with Laws and Policies (clause 29)

Compliance with Laws

Q.1 You acknowledge that:

- (a) You may have obligations under the *Equal Opportunity for Women in the Workplace Act 1999* and You must comply with those obligations;
- (b) when dealing with Your employees, You must comply with the *Workplace Relations Act 1996* (or any successor Acts pertaining to the federal workplace relations system), and obligations under relevant occupational health and safety laws;
- (c) Chapter 7 of the *Criminal Code* provides for offences which attract substantial penalties, including theft of Commonwealth property and other property offences, obtaining property or financial advantage by deception, offences involving fraudulent conduct, bribery, forgery and falsification of documents;
- (d) giving false or misleading information is a serious offence under the *Criminal Code*;
- (e) the publication or communication of any fact or document by a person which has come to their knowledge or into their possession or custody by virtue of the performance of this agreement (other than a person to whom You are authorised to publish or disclose that fact or document) may be an offence under section 70 of the *Crimes Act 1914*, punishment for which may be a maximum of two years imprisonment;

- (f) in respect of data, including personal information, held in connection with this agreement, any unauthorised and intentional access, destruction, alteration, addition or impediment to access or usefulness of the data stored in any computer in the course of performing this agreement is an offence under Part 10.7 of the Criminal Code which may attract a substantial penalty, including imprisonment;
- (g) You are aware of the provisions of section 79 of the *Crimes Act 1914* relating to official secrets;
- (h) You are aware of Your obligations under Part 4 of the *Charter of United Nations Act 1945* and the *Charter of United Nations (Terrorism and Dealing with Assets) Regulations 2002*;

Note: more information about the Charter of United Nations Act and the Charter of United Nations (Terrorism and Dealing with Assets) Regulations is available at http://www.dfat.gov.au/icat/freezing_terrorist_assets.html.

- (i) You may be subject to the provisions of the *Trade Practices Act 1974* and the *Archives Act 1983*.

Compliance with Policies

Q.2 You must:

- (a) when using Our premises or facilities (including information systems), comply with Our directions and procedures relating to occupational health and safety, environmental management and security (which you acknowledge may change during the term of this agreement); and
- (b) ensure that any person who will have access to official secrets within the meaning of section 79 of the *Crimes Act 1914* signs an acknowledgment that he or she is aware of the provisions of that section.

Other Laws and Policies

Q.3 Not applicable

R. Notices (clauses 8 and 31)

R.1 The person who can accept notices for You is:

Name: Ms Jaye Radisich, CEO

Office Address: Level 6, 555 Lonsdale Street, Melbourne VIC 3000

Postal Address: PO Box 13334, Law Courts, Melbourne VIC 8010

Fax: 03 8665 3130

Phone: 03 8665 3167

Email: jaye.radisich@cosboa.org.au

Attachment A to Schedule 1

FAIR WORK EDUCATION AND INFORMATION PROGRAM Council of Small Business Organisations of Australia

1. ACTIVITY *(Education events and activities that will be delivered under your program)*

Activity
<p>Interactive website and portal including:</p> <ul style="list-style-type: none"> • Regular webinars for duration of the program • Online Educational Guides • Information modules - ‘train the trainer’ programme, so that relevant Associations representing small business constituents can have access to high quality information to complement that which is available on the site, so that they can run face to face events in their relevant geographic area. • FAQs and Community forum • Newsletters, blog, feedback • Multi-lingual content – the number of languages may need to be scaled back due to the reduction of funding and time. • ‘Find my modern award’ – <i>deleted</i> – due to the fact that a simplified version of an award finder now exists on the Fair Work Australia site and the reduction of funding.

2. EDUCATIONAL PRODUCTS *(Materials and/or products that will be used as part of your program)*

Item	Use
Downloadable white papers (DEEWR content)	<i>Self help</i>
Downloadable static webinars (video format)	<i>Self help</i>
Interactive, live webinars	<i>Self help, plus capacity for asking questions, and listening to the questions asked by others (and the answers)</i>
‘Two minute’ summaries of DEEWR material highlighting the most relevant (will include images and/or diagrams)	<i>This tool will act as a pointer or short summary to draw small business attention to the key items in the new FWA that affect them, and once they determine the relevance of the issues they will be directed to more detailed information sources</i>
Information packages (incl fact sheets)	<i>These can be easily copied by agent Associations and</i>

	<i>disseminated at face to face seminars to participants</i>
Electronic Direct Mail (eDM)	<i>A cost effective method to disseminate key aspects of the FWct and the information modules on a regular basis to small business members of COSBOA organisations, and Small Business Customers through Telstra Channels.</i>
Small business calculator	<i>This is an essential online tool to help small businesses during the 'transitional period' between 1 July 2009 and 1 January 2011 to calculate whether they are, in fact, a small business for the purposes of unfair dismissal and the National Employment Standards (and pointing them to the references for the consequences and obligations that therefore arise).</i>

3. MARKETING *(Promotional activities that will be conducted to promote awareness of your education events. These should include mediums that reach beyond your membership base but should not include any television advertising or large press advertisements)*

Activity <i>(include quantity, eg 5 radio spots)</i>	Medium <i>(eg radio, email, press)</i>	Target Audience	Location
Google ad words	Electronic	Small business owners and managers, and the general community interested in aspects of the <i>Fair Work Act</i> , and how they apply to small businesses	Online
Yahoo search marketing tools	Electronic	As above	Online
Telstra database of small business owners	Electronic	As above	Online
Blog	Electronic	As above	Online
eDM	Electronic	As above	Online
Public events and speeches	Personal delivery	As above	Nationwide
Postal promotion - direct mail	Mail	As above	Nationwide

4. BUDGET

Item	Unit cost \$	Total Cost \$ including GST
Activities		
Web based interactive website and portal as in sections 1 and 2	N/A	1,940,000
Marketing and administration costs	N/A	280,000
TOTAL GST inclusive		2,220,000

5. MONITORING and EVALUATION *(Advise how you will monitor and evaluate the delivery of your education activities on an ongoing basis. Note: you will receive templates for recording your event statistics, progress reports and your final report upon commencement of your program)*

Activity	Monitoring and Evaluation
Google ad words	Collect search data on nominated search words during period of project (if Google are willing to supply) Use of Google analytics to determine click-on rate of Google searches on to www.fairworkforsmallbusiness.com.au
Yahoo search marketing tools	As above
Blog	Report on comments left
eDM	Collect data on how many sent and opened depending on email campaign tool(Telstra)
Public events and speeches	Report on all event statistics
Downloadable white papers (DEEWR content)	Report on how many downloaded (and in which languages)
Downloadable static webinars (video format)	Report on how many downloaded (and in which languages)
Interactive, live webinars	Report on sign up and attendance rates
'Two minute' summaries of DEEWR material highlighting the most relevant (will include images and/or diagrams)	N/A
Information packages (incl fact sheets)	Require delivery agents to report on no. of packages disseminated
Small business calculator	Visits

6. RISK MANAGEMENT *(Identification of risks inherent in delivery of the program)*
Please note the following risk matrix has been updated from the proposal and mitigated

No.	Risks updated	Probability	Consequence	Overall Level of Risk
1	Inability to meet project delivery schedule due to technology and integration issues Delay by the announcement of the project and reduced funding has been mitigated by adjustment of the plan	C (moderate)	4 (major) – Delays in delivery of information to Small Businesses.	High
2	Unscheduled disruptions to ongoing service delivery as a result of technology failure	E (rare)	4 (major) – Small Businesses will be unable to access information for a period of time	Low
3	Small Businesses are provided with incorrect information as a result of issues with information architecture	E (rare)	4 (major) – Small Businesses are presented with incorrect information or misinformed of information relating to their particular circumstances.	Low
4	Difficulty resourcing to support delivery of webinars to all registered participants	C (moderate)	3 (moderate) – Small Businesses are unable to access webinar information sessions.	Low
5	Difficulty resourcing to respond to queries posted online to ER expert	D (unlikely)	3 (moderate) – Delays in responding to, or inability to respond to, Small Business queries on Fair Work Act,	Medium
6	Inability to properly resource to support ongoing information and language updates	D (unlikely)	3 (moderate) – Delays in delivery of future (post-launch) information content modules.	Medium

7	Communications plan is not successful in alerting and driving a significant number of Small Businesses to the information site. The reduced timeframe has increased potentially increased the risk.	C (moderate)	4 (major) – Small Businesses are not aware of the site and are not educated on the Fair Work Act	High
8	Small Businesses find the site difficult to use or are unable to find relevant information on the changes to ER laws within the proposed information portal.	C (moderate)	4 (major) – Small Businesses do not find using the site or resources simple, fail to visit for long and/or re-visit the site, and are not educated on the Fair Work Act	High
9	Small Businesses with narrowband or low-bandwidth broadband services experience difficulties accessing the site	C (moderate)	4 (major) – Small Businesses are unable to access some content modules or content delivery mechanisms	High
10	The portal cannot be effectively accessed by people with disabilities.	C (moderate)	4 (major) – People with disabilities experience difficulties in accessing information via the portal.	High

No.	Risk Identified	Risk Mitigation	Risk Rating after Treatment	Monitoring
1	Inability to meet project delivery schedule due to technology and integration issues	Utilising proven suppliers, service delivery methods and technologies which partners are experienced with already. Contingencies built into project timeline.	Low	Monitor delivery against project schedule
2	Unscheduled disruptions to ongoing service delivery as a result of technology failure	Tier One Hosting provider. Resilient, fully redundant infrastructure with automatic fail-over.	Low	Uptime reporting from hosting provider.

		Guaranteed 99.999% Uptime		
3	Small Businesses are provided with incorrect information as a result of issues with information architecture	Rigorous system testing and system acceptance testing included in project scope. Partners are experienced in providing ER information online.	Low	System acceptance testing
4	Difficulty resourcing to support delivery of webinars to all registered participants	Delivery technologies – web conference and voice conference facilities – are configurable to cope with large numbers of participants	Low	System performance reports. Participant feedback forms.
5	Difficulty resourcing to respond to queries posted online to ER expert	Several ER experts have been identified who can be contracted to deliver this service. SMEs will be advised of availability during certain times only.	Low	Monitor request responses
6	Inability to properly resource to support ongoing information and language updates	Online updates can be handled easily and ensure all delivered content is updated in real time. Language updates are outsourced to a supplier who must commit to a delivery timeframe.	Low	Monitor delivery against project schedule
7	Communications plan is not successful in alerting and driving a significant number of Small Businesses to the information site.	The communications plan uses multiple channels and will reach over one million businesses directly.	Low	Monitor communications program results

7. CONTACT DETAILS

Contact Name	Jaye Radisich
Position	CEO
Phone No.	0433 644 097
Email	jaye.radisich@cosboa.org.au
Mailing Address	PO BOX 13334, Law Courts, Melbourne VIC 8010

Schedule 2 Our Obligations

AA. Funding (clause 3)

AA.1 The total Funding for the Project is \$ 2,220,000 inclusive of GST payable by the following instalments:

Amount	Payable
\$ 1,110,000	Upon execution of funding agreement
\$ 555,000	Upon acceptance by Us of the first progress report
\$ 333,000	Upon acceptance by Us of the second progress report
\$ 222,000	Upon acceptance by Us of the final report and evaluation.

AA.2 The Funding includes GST of \$201,818.18

AA.3 Subject to acceptance by Us, the date for payment is 30 days after delivery of a correctly rendered invoice to Us and after delivery of the Project or part of the Project to which the payment relates.

BB. Program Delegate (clauses 11 and 31)

BB.1 The Program Delegate is:

Name: Mr Michael Maynard

Group Manager, Workplace Relations Implementation Group

Office Address: 10 Mort Street, Braddon, ACT

Postal Address: GPO Box 9879, Canberra, ACT, 2601

Fax: (02) 6276 7859

Phone: (02) 6121 7922


Email: michael.maynard@deewr.gov.au

CC. Your Confidential Information (clause 15)

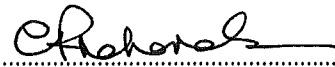
CC.1 Not applicable

THIS AGREEMENT is made on the
Fourth day of August 2009
SIGNED for and on behalf of
THE COMMONWEALTH OF AUSTRALIA
by Mr Michael Maynard
the Group Manager
of Workplace Relations Implementation Group
of the Department of Education,
Employment and Workplace Relations

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)




In the Presence of:


.....
WITNESS

CECILIA ANN RICHARDSON, FWEIP PROJECT MANAGER,
.....
Full name and occupation or profession of witness (Please print)

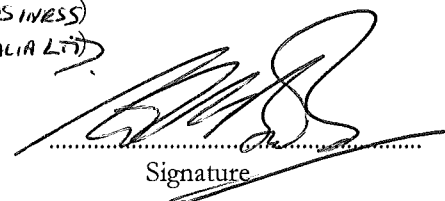
Where recipient is a Company use the following

EXECUTED BY COUNCIL OF SMALL BUSINESS
[*company name] ORGANISATIONS OF AUSTRALIA LTD)


.....
Signature

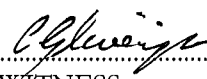
Jaye Amber Radistal
.....
Full Name (Please print)

to Secretary
.....
Position (insert Director or Secretary)
In the Presence of:

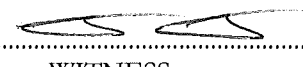

.....
Signature

WALTER RICHARD BROCUS
.....
Full Name (Please print)

DIRECTOR
Position
In the Presence of:


.....
WITNESS

Carla Glavonjic - Marketing + Events Manager
.....
Please print full name and occupation or profession of witnesses above.


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WITNESS
C. SASSONS.
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