

EDUCATION, EMPLOYMENT AND WORKPLACE RELATIONS

**SENATE LEGISLATION COMMITTEE - QUESTIONS ON NOTICE
2007-08 ADDITIONAL ESTIMATES HEARING**

Outcome **8**

DEEWR Question No. EW31_08

Senator Siewert provided in writing.

Question

Review of Employment Services

Does this review include interviewing clients -such as those participating in the Personal Support Programme - for their feedback?

Answer

Wide consultation with a range of stakeholders, including current providers and social welfare organisations is being undertaken. Past surveys of job seekers satisfaction with the current model is also being considered. In addition, some participants have written with views about services and these will be taken into consideration in the development of the new model.