

**SENATE EMPLOYMENT, WORKPLACE RELATIONS AND EDUCATION  
LEGISLATION COMMITTEE**

**2006-2007 ADDITIONAL SENATE ESTIMATES HEARING  
15 FEBRUARY 2007  
EMPLOYMENT AND WORKPLACE RELATIONS PORTFOLIO**

**QUESTIONS ON NOTICE**

**Outcome 2:** Higher productivity, higher pay workplace

**Output Group 2.2:** Workplace relations implementation

**Output 2.2.3:** Workplace relations services

**Question Number:** W1239-07

**Question:**

Senator Wong asked in writing:

**Employer Advisor Programme** Accordingly to W676-07, there is 'no breakdown of attendees is available'. Given this, a) How does DEWR ensure that the EAP is reaching its target audience? b) How are targeted audiences identified? c) Are EAP providers obliged to keep information on attendees to these seminars? If not, why not? If this information is not kept, how does DEWR ensure that these organisations are providing the services that they were contracted for? How does DEWR ensure that taxpayers' money is being correctly spent by these organisations?

**Answer:**

(a) DEWR collects a range of statistics, such as attendance at industry-sector events and events run in remote and regional locations. Qualitative feedback is also received from EAP providers and industry bodies on the extent to which target audiences (such as small business and people from other cultural backgrounds) are being reached.

(b) Target audiences were identified in consultation with industry and other stakeholders.

(c) EAP providers are contractually required to keep records on matters such as attendance rates and participant feedback, and report regularly on approved activities.

**Estimated cost:** Based on the FOI calculator it has taken approximately 1 hours and 10 minutes at an estimated cost of \$40 to prepare this answer.