

**SENATE EMPLOYMENT, WORKPLACE RELATIONS AND EDUCATION
LEGISLATION COMMITTEE**

**2006-2007 ADDITIONAL SENATE ESTIMATES HEARING
15 FEBRUARY 2007
EMPLOYMENT AND WORKPLACE RELATIONS PORTFOLIO**

QUESTIONS ON NOTICE

Outcome 1: Efficient and effective labour market assistance

Output Group 1.2: Labour market programme management and delivery

Output 1.2.2: Employment Services

Question Number: W1110-07

Question:

Senator Wong asked at *Hansard* page 43: Job access (mental health toolkit).

- a) How does this service work? b) How many people are engaged in this activity?
c) How many calls have they had? d) What was the cost of the tender and who was it awarded to?

Answer:

a) JobAccess is a website (www.jobaccess.gov.au) and an expert telephone advice service which helps employers, job seekers and employees with disability, their co-workers and Providers of Australian Government Employment Services by providing a one stop shop on all matters relating to the employment of people with disability.

Applications for the Workplace Modifications Scheme and Auslan for Employment are made online through the JobAccess web site or users can speak to a JobAccess Adviser using an 1800 number.

b) WorkFocus Australia Inc. are contracted to provide these services. Decisions about how many people they employ to deliver the services is a business decision of WorkFocus Australia Inc.

c) There have been 6544 enquiries to JobAccess Advisers for the period 1 July 2006 to 28 February 2007.

d) The tender was awarded to Workfocus Australia Inc. The cost of DEWR conducting the tender is not readily ascertainable, and to provide the requested answer would require an unreasonable diversion of departmental resources.