

**SENATE EMPLOYMENT, WORKPLACE RELATIONS AND EDUCATION
LEGISLATION COMMITTEE**

**2006-2007 ADDITIONAL SENATE ESTIMATES HEARING
15 FEBRUARY 2007
EMPLOYMENT AND WORKPLACE RELATIONS PORTFOLIO**

QUESTIONS ON NOTICE

Outcome 1: **Efficient and effective labour market assistance**

Output Group 1.2: **Labour market programme management and delivery**

Output 1.2.2: **Employment Services**

Question Number: **W1079-07**

Question:

Senator Wong asked in writing:

Of those who have a high star rating,

- a) has the department investigated the appropriateness of the 'three outcomes' sequence?
- b) What were the findings?
- c) If you have not investigated those with a high star rating - why not?
- d) If you have investigated those with a high star rating - what were the outcomes?

Answer:

- a) The term, 'three outcomes sequence' is not familiar to the Department. However, it can be noted that the Department does undertake regular and systematic investigations of Job Network member outcome claims.
- b) Not applicable.
- c) As noted in the answer to part a), regular and systematic investigations of all Job Network member claims occur regardless of the levels of Star Ratings achieved to ensure that claims comply with the Department's policies and guidelines.
- d) Not applicable.

Estimated cost: Using the FOI calculator, to prepare this answer it has taken approximately 3 hours at an estimated cost of \$60.