

## EDUCATION, SCIENCE AND TRAINING

### SENATE LEGISLATION COMMITTEE - QUESTIONS ON NOTICE 2006-2007 ADDITIONAL ESTIMATES HEARING

**Outcome:** CSIRO  
**Output Group:** CSIRO

#### **DEST Question No. E781\_07**

Senator Wong provided in writing.

#### **Question:**

CSIRO – replacement of printers, faxes and scanners

Will the Minister provide details of “Project Epic” which involves the replacement of all printers, faxes and scanners at the agency CSIRO?

#### **Answer:**

CSIRO has provided the following response:

*CSIRO – replacement of printers, faxes and scanners*

An audit conducted in 2004 found over 3500 output devices from 35 manufacturers throughout the CSIRO. This diversity of print, fax and scanner devices caused support, management and financial inefficiencies that Project EPIC (Enterprise Printing Imaging Consolidation) addresses. Project EPIC will consolidate those services into an enterprise wide managed service based on industry best practice and in the process provide CSIRO with:

- A technology upgrade of CSIRO’s printers, faxes and scanning devices ;
- A reduction in the total amount of these devices to around 800;
- A reduction in the total amount of manufacturers to two and a vendor relationship with a single company.

Additionally the benefits to CSIRO of the enterprise wide service that Project EPIC will establish are:

- An accurate total cost of ownership (TCO) of enterprise print services;
- Substantial cost savings by
  - reduction of costly, outdated technology, and
  - efficiency of a single supplier of equipment and consumables;
- Improved, standardised print and imaging technology;
- Improved manageability and serviceability of enterprise print services;
- Reduced carbon and other greenhouse emissions.

The project is planned for completion by July 2007.