

## EDUCATION, SCIENCE AND TRAINING

### SENATE LEGISLATION COMMITTEE - QUESTIONS ON NOTICE 2004-2005 ADDITIONAL ESTIMATES HEARING

**Outcome:** 3  
**Output Group:** 3.3 – Support for the Australian education and training export industry and international relationships.

#### **DEST Question No. E983\_06**

Senator Wong asked on 15 February 2006, EWRE Hansard page number 142.

#### **Question:**

*(With regard to the Department's compliance and enforcement activity under the Education Services for Overseas Students [ESOS] Act 2000)*

#### **Senator WONG**

Can you tell me how many investigations DEST has conducted to date in the current financial year and in the previous financial year as a result of complaints from students?

#### **Ms Laker**

It would be in the vicinity of about 20, but I would like to take that on notice so we can give you a precise number.

#### **Answer:**

##### *Student Complaints under the ESOS Act 2000*

DEST investigated 28 complaints from or directly related to students in the period 1 July 2005 to 28 February 2006.

DEST investigated 40 complaints from or directly related to students in the financial year 1 July 2004 to 30 June 2005.