

**SENATE EMPLOYMENT, WORKPLACE RELATIONS AND EDUCATION  
LEGISLATION COMMITTEE**

**2004-2005 ADDITIONAL SENATE ESTIMATES HEARING  
17 FEBRUARY 2005**

**EMPLOYMENT AND WORKPLACE RELATIONS PORTFOLIO**

**QUESTIONS ON NOTICE**

**Comcare**

**Question Number: W280-05**

**Question:**

Senator Marshall asked at Hansard page 118:

For the financial year 2003-04 can Comcare advise:

- (a) How many calls were made to the 1300 hotline number;
- (b) Of the total number of calls how many related specifically to the National Gallery of Australia; and
- (c) A breakdown of calls by Government departments.

**Answer:**

- (a) 142,146 calls were received by Comcare's Call Centre for the financial year 2003-04;
- (b) The Comcare Call Centre does not record that a call is related to a particular Government department;
- (c) Refer b) above.