

**SENATE EMPLOYMENT, WORKPLACE RELATIONS AND EDUCATION
LEGISLATION COMMITTEE**

**2004-2005 ADDITIONAL SENATE ESTIMATES HEARING
17 FEBRUARY 2005**

EMPLOYMENT AND WORKPLACE RELATIONS PORTFOLIO

QUESTIONS ON NOTICE

Outcome 1: Efficient and effective labour market assistance

Output Group 1.2: Labour market programme management and delivery

Output 1.2.2: Employment Services

Question Number: W205-05

Question:

Senator Wong asked at Hansard page 90:

Can the Department provide details of funding and savings in relation to the rationalisation of services from Centrelink?

Answer:

The services rationalised involved a more automated process for updating job seeker records. This was achieved through the enhancement of IT systems which removed the need for manual intervention by Centrelink.