

## EDUCATION, SCIENCE AND TRAINING

### SENATE LEGISLATION COMMITTEE - QUESTIONS ON NOTICE 2004-2005 ADDITIONAL ESTIMATES HEARING

**Outcome:** 2  
**Output Group:** 2.2 – New Apprenticeships

#### **DEST Question No. E788\_05**

Senator Carr provided in writing.

#### **Question:**

Please provide the top fifty employers by New Apprenticeship commencements. Please include the completion rates for each and the industry in which the training is being provided.

Please provide this data for each of the last three years and the total for the last three years.

#### **Answer:**

*New Apprenticeships commencement and completion rates – 2001/02 – 2003/04*

The following four tables list the 50 employer records with the highest levels of New Apprenticeships commencements with start dates in the period 1 July 2001 to 30 June 2004 and for each of the three financial years within this period. Identified industry is the Australian and New Zealand Standard Industrial Classification (ANZSIC) division for each employer listed. All data is sourced from DEST's Training and Youth Internet Management System (TYIMS) database as at 4 March 2005. TYIMS is DEST's management information system for making payments through the New Apprenticeships Incentives Programme and the New Apprenticeships Support Services contracts.

Data extracted from this system is not reported to a statistical standard and as such is not made publicly available. The Department is unable to provide meaningful completion rates for the period requested due to the following factors:

1. employers of New Apprentices are not obliged to report the completion status of their New Apprentices unless they wish to claim a completion incentive;
2. not all training arrangements attract a completion incentive. For example, most Certificate level II New Apprenticeships are ineligible for completion incentive payments; and
3. given that there are many employers not eligible to receive a completion incentive (or choose not to claim an incentive), DEST does not hold completion status information on all New Apprentices. Any completion rates derived from TYIMS are as a result potentially misleading and likely to be significantly understated.

As part of its ongoing data analysis role, the National Centre for Vocational Education Research (NCVER) has been investigating the issue of classifying New Apprenticeships outcomes, including the calculation of appropriate completion rates. As the body responsible for VET research and statistics in Australia, the NCVER is best placed to address matters of completion and non-completion rates in New Apprenticeships.

## New Apprenticeships Commencements – 1 July 2001 to 30 June 2004

<b>Legal Name</b>	<b>Trading Name</b>	<b>ANZSIC Division</b>	<b>Commencements</b>
Woolworths Ltd	Woolworths	Retail Trade	4,769
Hungry Jack's Pty Ltd	Hungry Jack's Pty Ltd	Retail Trade	4,295
Coles Supermarkets Australia Pty Ltd	Coles Supermarkets	Retail Trade	2,645
Logan Area Group Apprenticeship & Traineeship Scheme Ltd	Group Training Australia - Brisbane	Property and Business Services	2,605
Commonwealth Service Delivery Agency	Centrelink	Government Administration and Defence	2,406
Teletech International Pty Ltd	Teletech International Pty Ltd	Communication Services	2,385
Australia Meat Holdings Pty Ltd	Australia Meat Holdings Pty Ltd	Manufacturing	2,117
Holden Ltd	Holden Ltd	Manufacturing	2,041
Cairns Region Group Apprentices Ltd	Cairns Region Group Training	Property and Business Services	1,866
Woolworths Limited	Safeway	Retail Trade	1,812
Flight Centre Ltd	Flight Centre Ltd	Transport and Storage	1,652
Community Agency for Development Employment and Training Inc	Cadet Training & Employment	Property and Business Services	1,608
State Rail Authority of NSW	Australian Rail Training	Transport and Storage	1,559
Hunter Valley Training Company Pty Ltd	Hunter Valley Training Company Pty Ltd	Property and Business Services	1,530
GTA Human Resources Limited	Group Training Australia Gold Coast	Property and Business Services	1,468
Crown Limited	Crown Limited	Cultural and Recreational Services	1,410
Central Victorian Group Training Company Ltd	Central Victorian Group Training	Property and Business Services	1,386
Central West Group Apprentices Ltd	Central West Group Apprentices Ltd	Property and Business Services	1,369
Queensland Rail	Q R	Transport and Storage	1,359
Acclaim Apprentices and Trainees Ltd	Acclaim Apprentices and Trainees	Property and Business Services	1,342
Linfox Armaguard Pty Ltd	Armaguard	Transport and Storage	1,325
Australian Defence Organisation R.A.N	Royal Australian Navy	Government Administration and Defence	1,316
Inner Eastern Group Training Inc	Inner Eastern Group Training Inc	Property and Business Services	1,299
MEGT (Australia) Ltd	MEGT	Property and Business Services	1,289
Health Industry Group Training Co	Health Industry Group Training Co	Health and Community Services	1,219
Optus Administration Pty Ltd	Optus Administration Pty Ltd	Communication Services	1,191
Department of Education & The Arts (Qld)	Education Queensland	Education	1,171
State Transit Authority of NSW	State Transit Authority of NSW	Transport and Storage	1,152
Rail Infrastructure Corporation	Rail Infrastructure Corporation	Transport and Storage	1,149
On-Q Human Resources Ltd	On-Q Human Resources Ltd	Property and Business Services	1,139
Salesforce Australia Pty Ltd	Salesforce Australia Pty Ltd	Communication Services	1,137
Strasburger Enterprises (Properties) Pty Ltd	Quix Food Stores	Retail Trade	1,125

Betster Pty Ltd	Betster Pty Ltd	Property and Business Services	1,125
St George Bank Ltd	St George Bank Ltd	Finance and Insurance	1,114
The Maxima Group Inc	Maxima Group Training	Education	1,109
Queensland Police Service	Queensland Police Service	Personal and Other Services	1,071
Suncorp Metway Limited	Suncorp	Finance and Insurance	1,061
Australian Training Company Limited	Australian Training Company Limited	Property and Business Services	1,058
Apprentices Trainees Employment Limited	Apprentices Trainees Employment Limited	Property and Business Services	1,029
Westvic Work Force	Westvic Work Force	Property and Business Services	994
Wide Bay Group Training Scheme Limited	Wide Bay Group Training Scheme Limited	Property and Business Services	992
Golden West Group Training Scheme Inc	Golden West Employment Solutions	Property and Business Services	988
Pine Rivers Caboolture & Redcliffe Group Training Scheme Inc	East Coast Apprenticeships	Property and Business Services	950
T & R Murray Bridge Pty Ltd	T & R Murray Bridge Pty Ltd	Manufacturing	949
Inner Northern Group Training Ltd	Apprenticeships Plus	Property and Business Services	946
BIGA Ltd	BIGA Apprenticeships	Property and Business Services	945
G-Force Recruitment Ltd	G-Force Recruitment Ltd	Property and Business Services	942
Department of Human Services - Melbourne	Department of Human Services - Melbourne	Government Administration and Defence	933
Westpac Banking Corporation	Westpac Banking Corporation	Finance and Insurance	912
Automotive Group Training (NSW)	Automotive Group Training (NSW)	Property and Business Services	908

## New Apprenticeships Commencements – 1 July 2001 to 30 June 2002

<b>Legal Name</b>	<b>Trading Name</b>	<b>ANZSIC Division</b>	<b>Commencements</b>
Woolworths Ltd	Woolworths	Retail Trade	1,954
Coles Supermarkets Australia Pty Ltd	Coles Supermarkets	Retail Trade	1,417
Westpac Banking Corporation	Westpac Banking Corporation	Finance and Insurance	1,062
Inghams Enterprises Pty Ltd	Inghams	Manufacturing	1,043
TNT Australia Pty Ltd	TNT Express	Transport and Storage	798
Commonwealth Service Delivery Agency	Centrelink	Government Administration and Defence	796
Hungry Jack's Pty Ltd	Hungry Jack's Pty Ltd	Accommodation, Cafes and Restaurants	766
Australia Meat Holdings Pty Ltd	Australia Meat Holdings Pty Ltd	Manufacturing	703
St George Bank Ltd	St George Bank Ltd	Finance and Insurance	687
Logan Area Group Apprenticeship & Traineeship Scheme Ltd	Group Training Australia - Brisbane	Property and Business Services	673
Linfox Armaguard Pty Ltd	Armaguard	Transport and Storage	646
SA Government	DFEEST - Indigenous and Youth Initiatives	Government Administration and Defence	616
Cairns Region Group Apprentices Ltd	Cairns Region Group Training	Property and Business Services	611
GTA Human Resources Limited	Group Training Australia Gold Coast	Property and Business Services	597
Youngdown Pty Ltd	Go-Lo	Retail Trade	596
Woolworths Limited	Safeway	Retail Trade	585
P & O Ports Ltd	P & O Ports Ltd	Transport and Storage	576
Betster Pty Ltd	Betster Pty Ltd	Property and Business Services	527
Strasburger Enterprises (Properties) Pty Ltd	Quix Food Stores	Retail Trade	526
Inner Eastern Group Training Inc	Inner Eastern Group Training Inc	Property and Business Services	521
Salesforce Australia Pty Ltd	Salesforce Australia Pty Ltd	Communication Services	511
Acclaim Apprentices and Trainees Ltd	Acclaim Apprentices and Trainees	Property and Business Services	504
Queensland Rail	Q R	Transport and Storage	503
Optus Administration Pty Ltd	Optus Administration Pty Ltd	Communication Services	494
Community Agency for Development Employment and Training Inc	Cadet Training & Employment	Property and Business Services	477
Competitive Foods Australia Pty Ltd	Hungry Jacks	Retail Trade	476
Teletech International Pty Ltd	Teletech International Pty Ltd	Communication Services	473
Central Victorian Group Training Company Ltd	Central Victorian Group Training	Property and Business Services	467
Australian Defence Organisation R.A.N	Royal Australian Navy	Government Administration and Defence	456
Department of Human Services - Melbourne	Department of Human Services - Melbourne	Government Administration and Defence	452
Suncorp Metway Limited	Suncorp	Finance and Insurance	432
State Rail Authority of NSW	Australian Rail Training	Transport and Storage	428

Australian Training Company Limited	Australian Training Company Limited	Property and Business Services	427
Central West Group Apprentices Ltd	Central West Group Apprentices Ltd	Property and Business Services	416
Flight Centre Ltd	Flight Centre Ltd	Transport and Storage	410
Apprentices Trainees Employment Limited	Apprentices Trainees Employment Limited	Property and Business Services	408
MEGT (Australia) Ltd	MEGT	Property and Business Services	405
Pine Rivers Caboolture & Redcliffe Group Training Scheme Inc	East Coast Apprenticeships	Property and Business Services	382
Golden West Group Training Scheme Inc	Golden West Employment Solutions	Property and Business Services	365
Cartwright Enterprises Pty Ltd	Victorian Group Training Company	Property and Business Services	354
Officeworks Superstores P/L	Officeworks Superstores	Retail Trade	350
Westvic Work Force	Westvic Work Force	Property and Business Services	347
Woolworths (Qld) Pty Ltd	BIG W	Retail Trade	338
Holden Ltd	Holden Ltd	Manufacturing	332
NSW Department of Corrective Services	NSW Department of Corrective Services	Personal and Other Services	330
Inner Northern Group Training Ltd	Apprenticeships Plus	Property and Business Services	328
Linfox Australia Pty Ltd	Linfox Transport Group	Transport and Storage	326
Toowoomba Regional Group Apprenticeship Company Pty Ltd	Downs Group Training	Property and Business Services	324
State Transit Authority of NSW	State Transit Authority of NSW	Transport and Storage	323
Health Industry Group Training Co	Health Industry Group Training Co	Health and Community Services	320

## New Apprenticeships Commencements – 1 July 2002 to 30 June 2003

<b>Legal Name</b>	<b>Trading Name</b>	<b>ANZSIC Division</b>	<b>Commencements</b>
Woolworths Ltd	Woolworths	Retail Trade	2,193
Holden Ltd	Holden Ltd	Manufacturing	1,401
Hungry Jack's Pty Ltd	Hungry Jack's Pty Ltd	Retail Trade	1,157
Rail Infrastructure Corporation	Rail Infrastructure Corporation	Transport and Storage	1,111
Teletech International Pty Ltd	Teletech International Pty Ltd	Communication Services	1,054
Commonwealth Service Delivery Agency	Centrelink	Government Administration and Defence	1,003
Police Department (Vic)	Victoria Police	Personal and Other Services	891
Woolworths Limited	Safeway	Retail Trade	890
Logan Area Group Apprenticeship & Traineeship Scheme Ltd	Group Training Australia - Brisbane	Property and Business Services	772
Coles Supermarkets Australia Pty Ltd	Coles Supermarkets	Retail Trade	759
Australia Meat Holdings Pty Ltd	Australia Meat Holdings Pty Ltd	Manufacturing	713
Cairns Region Group Apprentices Ltd	Cairns Region Group Training	Property and Business Services	657
Hunter Valley Training Company Pty Ltd	Hunter Valley Training Company Pty Ltd	Property and Business Services	641
Village Roadshow Ltd	Village Cinemas	Cultural and Recreational Services	632
Flight Centre Ltd	Flight Centre Ltd	Transport and Storage	619
On-Q Human Resources Ltd	On-Q Human Resources Ltd	Property and Business Services	581
Crown Limited	Crown Limited	Cultural and Recreational Services	561
Community Agency for Development Employment and Training Inc	Cadet Training & Employment	Property and Business Services	558
Optus Administration Pty Ltd	Optus Administration Pty Ltd	Communication Services	545
GTA Human Resources Limited	Group Training Australia Gold Coast	Property and Business Services	534
Linfox Armaguard Pty Ltd	Armaguard	Transport and Storage	523
State Rail Authority of NSW	Australian Rail Training	Transport and Storage	499
Strasburger Enterprises (Properties) Pty Ltd	Quix Food Stores	Retail Trade	495
Spotlight Stores Pty Ltd as trustee for Spotlight Stores Trading Trust	Spotlight Stores	Retail Trade	494
Central Victorian Group Training Company Ltd	Central Victorian Group Training	Property and Business Services	473
KMART Australia	KMART Australia	Retail Trade	470
Acclaim Apprentices and Trainees Ltd	Acclaim Apprentices and Trainees	Property and Business Services	455
Swan Cleaners Pty Ltd	Swan Cleaning Services	Property and Business Services	435
MEGT (Australia) Ltd	MEGT	Property and Business Services	424
Central West Group Apprentices Ltd	Central West Group Apprentices Ltd	Property and Business Services	421
Inner Eastern Group Training Inc	Inner Eastern Group Training Inc	Property and Business Services	414
Salesforce Australia Pty Ltd	Salesforce Australia Pty Ltd	Communication Services	409
Betster Pty Ltd	Betster Pty Ltd	Property and Business	408

		Services	
St George Bank Ltd	St George Bank Ltd	Finance and Insurance	407
Queensland Rail	Q R	Transport and Storage	406
G-Force Recruitment Ltd	G-Force Recruitment Ltd	Property and Business Services	397
Linfox Australia Pty Ltd	Linfox Transport Group	Transport and Storage	390
Health Industry Group Training Co	Health Industry Group Training Co	Health and Community Services	387
Star Track Express Pty Ltd	Star Track Express	Transport and Storage	383
The Maxima Group Inc	Maxima Group Training	Education	372
Australian Home Care Services Pty Ltd	Australian Home Care	Personal and Other Services	366
Wide Bay Group Training Scheme Limited	Wide Bay Group Training Scheme Limited	Property and Business Services	357
Australian Training Company Limited	Australian Training Company Limited	Property and Business Services	353
State Transit Authority of NSW	State Transit Authority of NSW	Transport and Storage	349
Work and Training Ltd	Work and Training Ltd	Education	349
Multigroup Distribution Services Pty Ltd	Star Track Express	Transport and Storage	346
Golden West Group Training Scheme Inc	Golden West Employment Solutions	Property and Business Services	345
Westvic Work Force	Westvic Work Force	Property and Business Services	343
Apprentices Trainees Employment Limited	Apprentices Trainees Employment Limited	Property and Business Services	339
Automotive Group Training (NSW)	Automotive Group Training (NSW)	Property and Business Services	335

## New Apprenticeships Commencements – 1 July 2003 to 30 June 2004

<b>Legal Name</b>	<b>Trading Name</b>	<b>ANZSIC Division</b>	<b>Commencements</b>
Hungry Jack's Pty Ltd	Hungry Jack's Pty Ltd	Retail Trade	1,903
Department of Education & The Arts (Qld)	Education Queensland	Education	1,168
Logan Area Group Apprenticeship & Traineeship Scheme Ltd	Group Training Australia - Brisbane	Property and Business Services	1,160
Teletech International Pty Ltd	Teletech International Pty Ltd	Communication Services	858
Coles Supermarkets Australia Pty Ltd	Coles Supermarkets	Retail Trade	768
Queensland Police Service	Queensland Police Service	Personal and Other Services	739
Australia Meat Holdings Pty Ltd	Australia Meat Holdings Pty Ltd	Manufacturing	701
State Rail Authority of NSW	Australian Rail Training	Transport and Storage	632
Flight Centre Ltd	Flight Centre Ltd	Transport and Storage	623
Hunter Valley Training Company Pty Ltd	Hunter Valley Training Company Pty Ltd	Property and Business Services	609
Commonwealth Service Delivery Agency	Centrelink	Government Administration and Defence	607
Cairns Region Group Apprentices Ltd	Cairns Region Group Training	Property and Business Services	598
Community Agency for Development Employment and Training Inc	Cadet Training & Employment	Property and Business Services	573
Australian Defence Organisation R.A.N	Royal Australian Navy	Government Administration and Defence	562
Crown Limited	Crown Limited	Cultural and Recreational Services	541
Central West Group Apprentices Ltd	Central West Group Apprentices Ltd	Property and Business Services	532
Health Industry Group Training Co	Health Industry Group Training Co	Health and Community Services	512
State Transit Authority of NSW	State Transit Authority of NSW	Transport and Storage	480
BIGA Ltd	BIGA Apprenticeships	Property and Business Services	479
MEGT (Australia) Ltd	MEGT	Property and Business Services	460
Queensland Rail	Q R	Transport and Storage	450
Central Victorian Group Training Company Ltd	Central Victorian Group Training	Property and Business Services	446
NSW DEPARTMENT OF EDUCATION & TRAINING	Retraining Unit	Education	441
The Maxima Group Inc	Maxima Group Training	Education	440
T & R Murray Bridge Pty Ltd	T & R Murray Bridge Pty Ltd	Manufacturing	413
Acclaim Apprentices and Trainees Ltd	Acclaim Apprentices and Trainees	Property and Business Services	383
Salmat Teleservices Pty Ltd	Salmat Teleservices Pty Ltd	Communication Services	383
McDonald's Australia Limited	McDonalds Australia	Retail Trade	369
Inner Eastern Group Training Inc	Inner Eastern Group Training Inc	Property and Business Services	364
Woolworths Ltd	Woolworths	Retail Trade	356
Wide Bay Group Training Scheme Limited	Wide Bay Group Training Scheme Limited	Property and Business Services	346
Metropolitan Health Service	Royal Perth Hospital	Health and Community Services	345



GTA Human Resources Limited	Group Training Australia Gold Coast	Property and Business Services	337
Manufacturing Industries Group Apprenticeship Scheme Incorporated	MIGAS	Property and Business Services	337
Woolworths Limited	Safeway	Retail Trade	337
South Metropolitan Youth Link Inc	South Metropolitan Youth Link	Property and Business Services	333
Australia Meat Holding Pty Ltd	Australia Meat Holding Pty Ltd	Manufacturing	328
Fletcher International Exports Pty Ltd	Fletcher International Exports Pty Ltd	Manufacturing	323
Workplace Connect Ltd	Workplace Connect Ltd	Government Administration and Defence	319
Aldi Stores (A Limited Partnership)	Aldi Stores (A Limited Partnership)	Retail Trade	312
Automotive Group Training (NSW)	Automotive Group Training (NSW)	Property and Business Services	311
Holden Ltd	Holden Ltd	Manufacturing	308
Araco Australia Pty Ltd	Araco Australia	Manufacturing	306
Westvic Work Force	Westvic Work Force	Property and Business Services	304
Work and Training Ltd	Work and Training Ltd	Education	302
Inner Northern Group Training Ltd	Apprenticeships Plus	Property and Business Services	301
Group Training South West Inc	The Apprentice and Traineeship Company	Property and Business Services	300
Suncorp Metway Limited	Suncorp	Finance and Insurance	298
Top End Group Training Ltd	Group Training Northern Territory	Property and Business Services	288
AFL Sports Ready Limited	AFL Sports Ready Limited	Property and Business Services	286
Swan Cleaners Pty Ltd	Swan Cleaning Services	Property and Business Services	286