

**SENATE EMPLOYMENT, WORKPLACE RELATIONS AND EDUCATION  
LEGISLATION COMMITTEE**

**2003-2004 ADDITIONAL ESTIMATES HEARING  
19 FEBRUARY 2004**

**EMPLOYMENT AND WORKPLACE RELATIONS PORTFOLIO**

**QUESTIONS ON NOTICE**

**Outcome 2: Higher productivity, higher pay workplaces**

**Output Group 2.2: Workplace relations implementation**

**Output 2.2.4: Workplace Relations Services**

**Question Number: W418-04**

**Question:**

Senator Wong asked in writing:

Does the Department accept that the assessment of Counsel Assisting that  
*“Government agencies’ approach to recovery of entitlements is generally reactive to  
problems and largely complaints driven and to leave complaints to be handled by  
unions or other mechanisms”* (Para 244) applies to DEWR?

**Answer:**

No.